



Your Personal Checklist

This checklist will help ensure you're prepared for a smooth transition to First Mid.

Before June 11, 2026

- If you have a Home Mortgage Loan, watch for a Welcome Letter with payment option details to arrive on or around May 28th.
- Add **communications@firstmid.com** and **communications@firstmid.ccsend.com** to your email contacts.

Bill Pay

- Print/archive your Bill Pay history
- Print/archive your Bill Pay payees *for validation purposes only*
- Notate any recurring payment information

Before June 12, 2026

- Update your contact information with Two Rivers (email, phone & mailing address).
- Watch for your new First Mid debit card and activation instructions to arrive around the end of May.

Online Banking

- Notate any scheduled or recurring transfers set up within Online Banking or established through Two Rivers.
- Print/archive your Two Rivers eStatements, check copies, transaction documents, Zelle® payment history, etc.
- Download your transaction history for QuickBooks®.
- Download information from your Two Rivers Geezeo Budgeting Tool, if needed. First Mid does not support a financial management tool, but you will be able to categorize your transactions in Online Banking.

Monday, June 15, 2026

Debit Card

- After 8:00 a.m. (CT):** Activate your new debit card & choose a PIN by calling 800-290-7893. Begin using your new First Mid debit card and destroy your old Two Rivers debit card.

Online Banking

- Sign in to Personal Online Banking.
Visit www.firstmid.com click the blue Login button at the top of the home page for login area.
 - Your username and password will remain the same.
- Re-establish recurring or scheduled transfers, including loan payments, internal transfers, and First Mid ACH payments.
- Set up Online Banking account alerts.
- Sign up for eStatements, if you are not already enrolled.
- Reconnect with sites or apps requiring your Online Banking login to connect your accounts as these will not automatically update. (Examples: Mint, Acorns, Plaid, and other Banks or Credit Unions.)

Mobile Banking

Please note: First Mid Mobile Banking and Bill Pay are directly connected to our Online Banking system. Within Mobile Banking, you will also have access to mobile deposits.

- Download First Mid's personal banking app: First Mid Bank & Trust Mobile.
- Log in to the app using your Online Banking credentials, or you may enroll directly from the mobile app.
- Set up debit card alerts on your new First Mid debit card.



Bill Pay & Zelle®

- Begin using Bill Pay within First Mid Online Banking. Once your Bill Pay service is set up, you may also pay bills using the mobile app.
- Verify your Bill Pay payees and recurring payments are accurate.
- Re-establish electronic bills that you receive in Bill Pay.

Other

- Update your direct deposits, automatic payments, transfers, or loan payments with First Mid's routing number. **It is critical that you DO NOT update this information before June 15, 2026. First Mid's routing number is 071102076.**
- Update your merchant/service providers with your new First Mid debit card number for automatic payments. **This should be done after your First Mid debit card has been activated and before your next automatic payment is due.**
- Set-up Telephone Banking credentials at 800-500-6085, on or after June 15, 2026.
 - Your telephone banking PIN will remain the same.



**Have questions?
We're here to help!**

Customer Support: 877-888-5629
Monday – Friday 7:30 a.m. – 5:30 p.m. (CT)
Saturday 8:00 a.m. – 1:00 p.m. (CT)

