

# Secure Browser Installation Guide

This step-by-step guide will walk you through the installation of First Mid's Secure Browser for Commercial Online Banking.

1. The Secure Browser installer can be found by visiting the Treasury Services website ([click here](#)). You will download the installer based on your operating system (Windows or Mac). Once the installer prompts have been completed, your computer may require a reboot.

2. You will now access your online banking by double-clicking the First Mid Business Online Banking icon on your desktop (Windows) or Launchpad (Mac).



3. To log in for the first time, you will be prompted for an Activation Key. Your Activation Key is a unique code and is assigned ONLY to you. **Do not share your Activation Key with anyone.** You can use this Key up to three (3) times (i.e., your computer, phone and tablet). After three (3) uses OR 60 days (whichever occurs first), you must obtain a new Activation Key from your Online Banking Administrator OR the Bank.

Once the Activation Key has been entered, click the right-facing arrow to proceed.

Enter your Activation Key

A blue screen with a yellow rectangular input field for the Activation Key. A yellow arrow button is on the right. The text "1 / 4" is in the bottom right corner.

4. You will now be prompted to create your "PIN." This is a 6–12-character password that you will use to log in to your Online Banking on THIS computer. Once the PIN has been entered, click "Next."

**Note:** If you use multiple screens, it is normal behavior for all screens to go black and the screen you are entering your PIN on to become dimmed with a dialogue box for your PIN. This is a security feature to help prevent malicious software from gaining visibility to your PIN/password. If you are using a single screen, you will experience a dimmed screen.

5. Once the PIN has been created, you will be prompted to select the method you wish to receive your Verification Code (standard is "email"). Once selected, click the arrow to proceed.

How do you prefer to receive your verification code?

A green screen with a yellow rectangular button labeled "Email". A yellow arrow button is on the right. The text "4 / 4" is in the bottom right corner.

6. You will now be prompted to enter your verification code. Once entered, click the arrow to proceed.

**Note:** If you do not receive the Verification Code within 5 minutes, please contact Treasury Services at 833-680-5110.

Enter your Verification Code

A green screen with a yellow rectangular input field for the verification code. A yellow arrow button is on the right. The text "4 / 4" is in the bottom right corner.

7. A dialogue box will request that you enter your PIN. **This is the PIN/password that was created in Step 4.** Once the PIN has been entered, click "Login" to be taken to the First Mid landing page.

8. As your final step, click on "First Mid Commercial Online Banking" to access your accounts.

