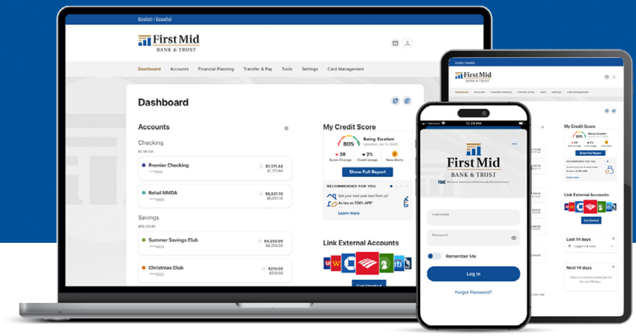
Personal Online & Mobile Banking

User Guide



First Mid
BANK & TRUST

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Getting Started

Welcome to online and mobile banking. Whether you are at home or at the office using a mobile phone, tablet, or laptop, we strive to make your online banking experience easy and convenient.

You can navigate this guide by clicking a topic or feature in the Table of Contents. Each section provides an overview and steps to help you during the Mobile and Online Banking process. If you have additional questions, please contact us on our website or by calling at 877-888-5629.

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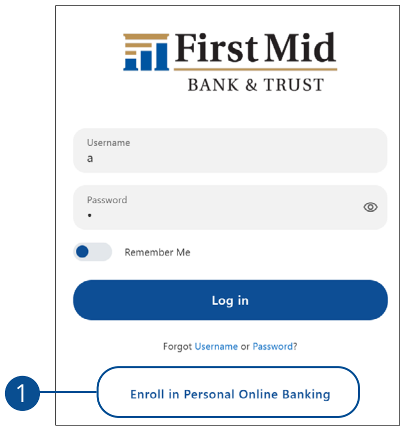
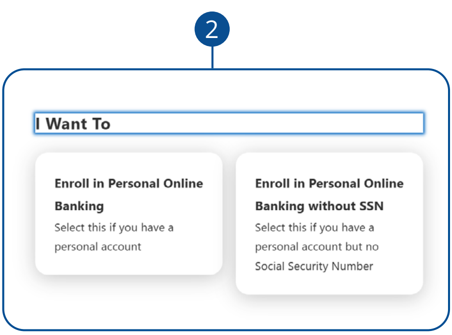
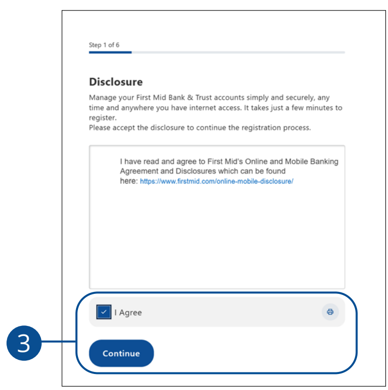
Getting Started

New User Enrollment

If you're new to online and mobile banking, you need to complete the enrollment process the first time you log in. Once you complete these few quick steps, you'll be on your way to banking everywhere you go!

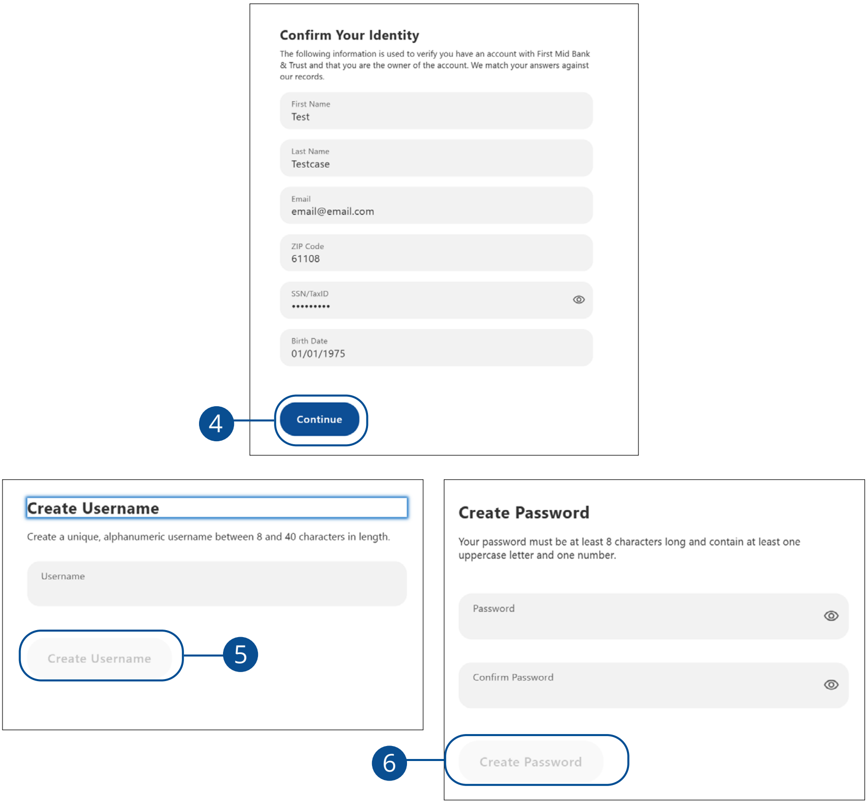






Go to firstmid.com.

1. Click the **Enroll in Personal Online Banking** button.
2. Choose '**Register for Personal Online Banking**' or '**Register for Personal Online without SSN**'.
3. Review and accept Online Banking Agreement and click the **Continue** button.

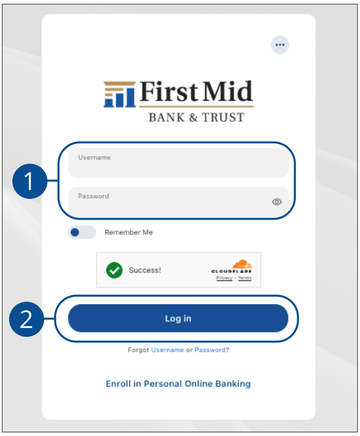


4. Confirm your identity with the required information, and click the **Continue** button.
5. Create a Username and click the **Create Username** button.
6. Create a Password and Confirm Password in the provided fields, then click the **Create Password** button.
7. The Dashboard will appear.

Getting Started

Logging In

After your first-time enrollment, logging in is easy and only requires your username and password. If you are logging in on a device you have not previously registered, you need to request a verification code.



1. Enter your username and password.
2. Click the **Log In** button.

Logging Off

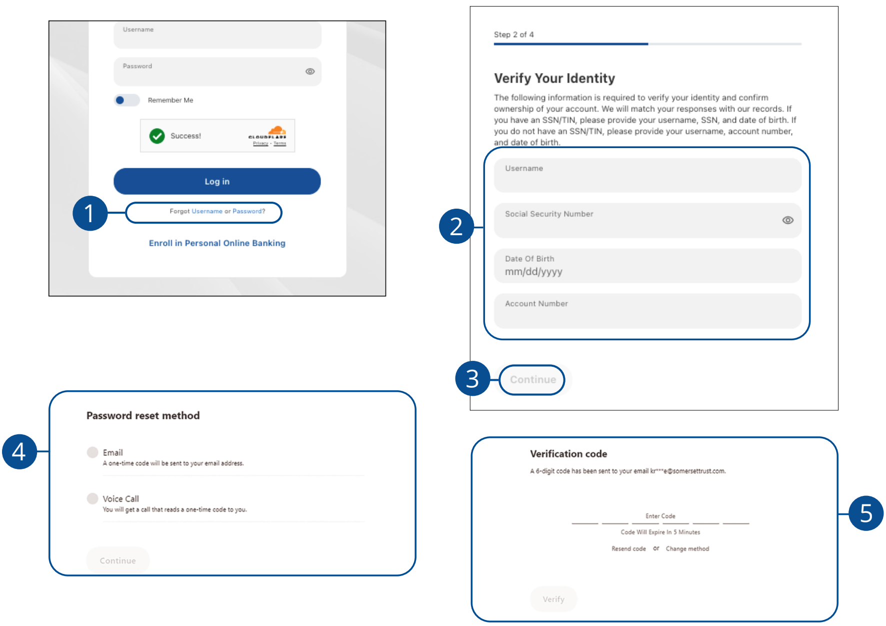
For your security, you should always log off when you finish your Online Banking session. We may also log you off due to inactivity.

1. Click the icon in the upper right corner of the screen.
2. Click the **Log Out** button.
3. Close your web browser.

Getting Started

Resetting a Forgotten Password

If you happen to forget your password or lock yourself out due to invalid password attempts, you can easily reestablish a new one from the First Mid Home page—no need to call us!



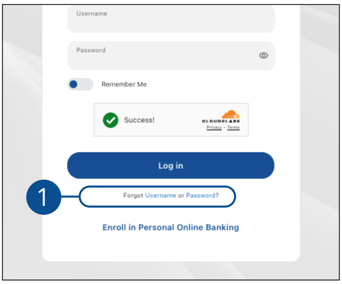
1. Click the “Forgot Password” link.
2. Enter your username, social security number, and date of birth, then accept the terms and conditions. If you do not have a social security number, enter the account number.
3. Click the **Continue** button.
4. Select a password reset method.
5. Enter the verification code and click the **Verify** button.
6. Update your password.

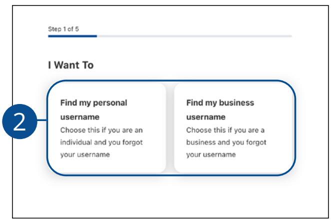
Note: Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, and at least one number.

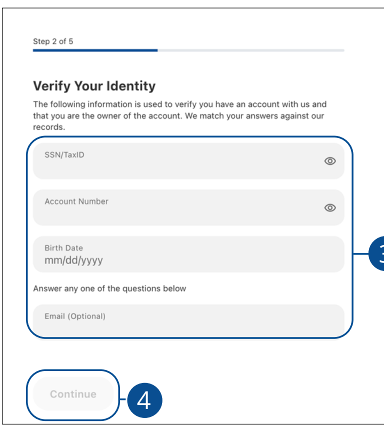
Getting Started

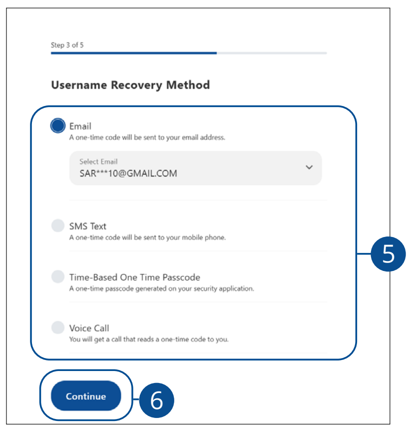
Retrieve a Forgotten Username

If you happen to forget your username, you can easily retrieve it from the First Mid Home page—no need to call us!

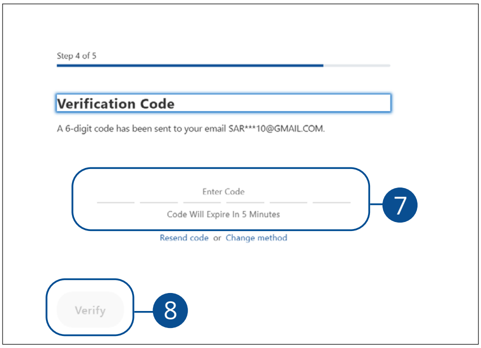


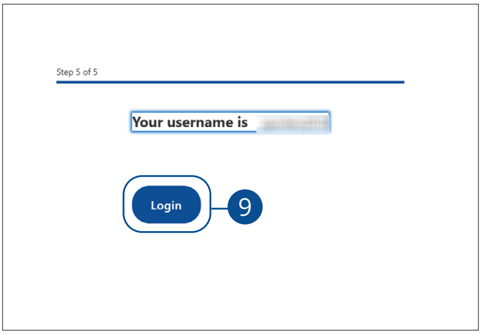






1. Click the “**Forgot Username**” link.
2. Choose the account type for the username.
3. Enter your social security number, account number, and birth date.
4. Click the Continue button.
5. Select a target to send the username by clicking the radial button.
6. Click the **Continue** button.





7. Enter the verification code.

8. Click the **Verify** button

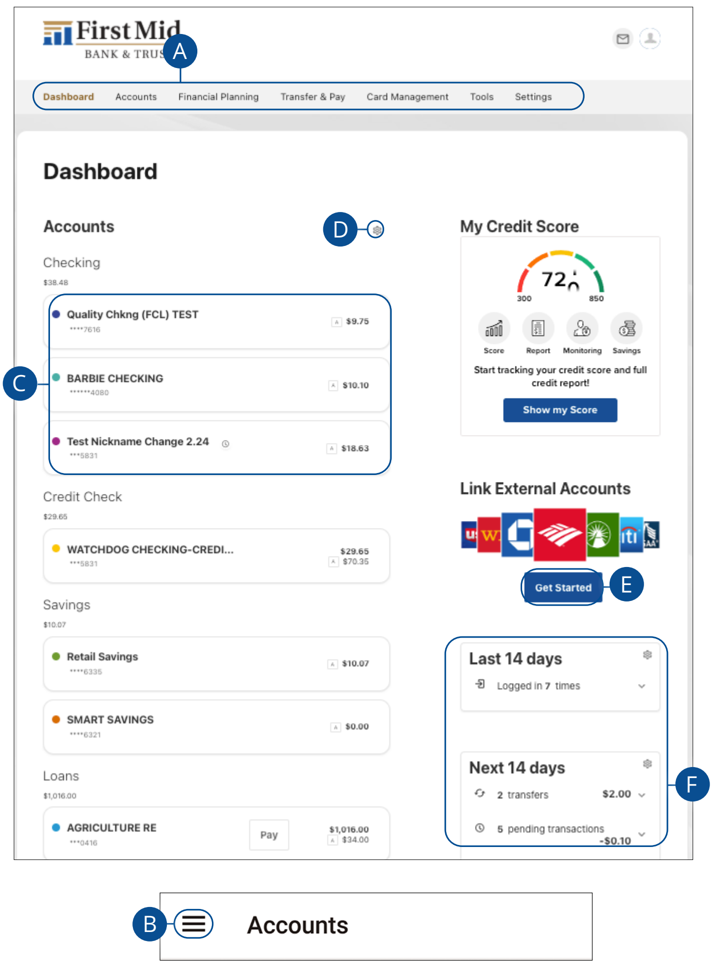
9. Click the **Login** button to return to the Login window.

Dashboard

Dashboard Overview

After logging in, you are taken directly to the Dashboard. From here, you can navigate to every feature within Online Banking. You can view the balances in your accounts, see your account summaries and more!

The step-by-step instructions and screenshots in this section are taken from a desktop computer. The process is nearly identical from your mobile device but some small features, like downloading transactions to Excel or Quicken, are only available from a desktop.



A. On a desktop computer, the navigation bar appears in every view at the top of the screen. You can navigate to Online Banking features by selecting the appropriate tab.

B. On the Mobile Banking app, the navigation menu can be located by clicking on '**More**' in the bottom right corner of the app along the toolbar.

C. Your accounts are displayed in an account card with its available balances. If you click an account card, you are taken to the Account Details page.

D. The icon allows you to choose the accounts you'd like to appear on your dashboard. These settings only affect the accounts displayed on the dashboard. They do not affect the way accounts are displayed in other parts of the system. The Dashboard has to be refreshed in order for changes to display.

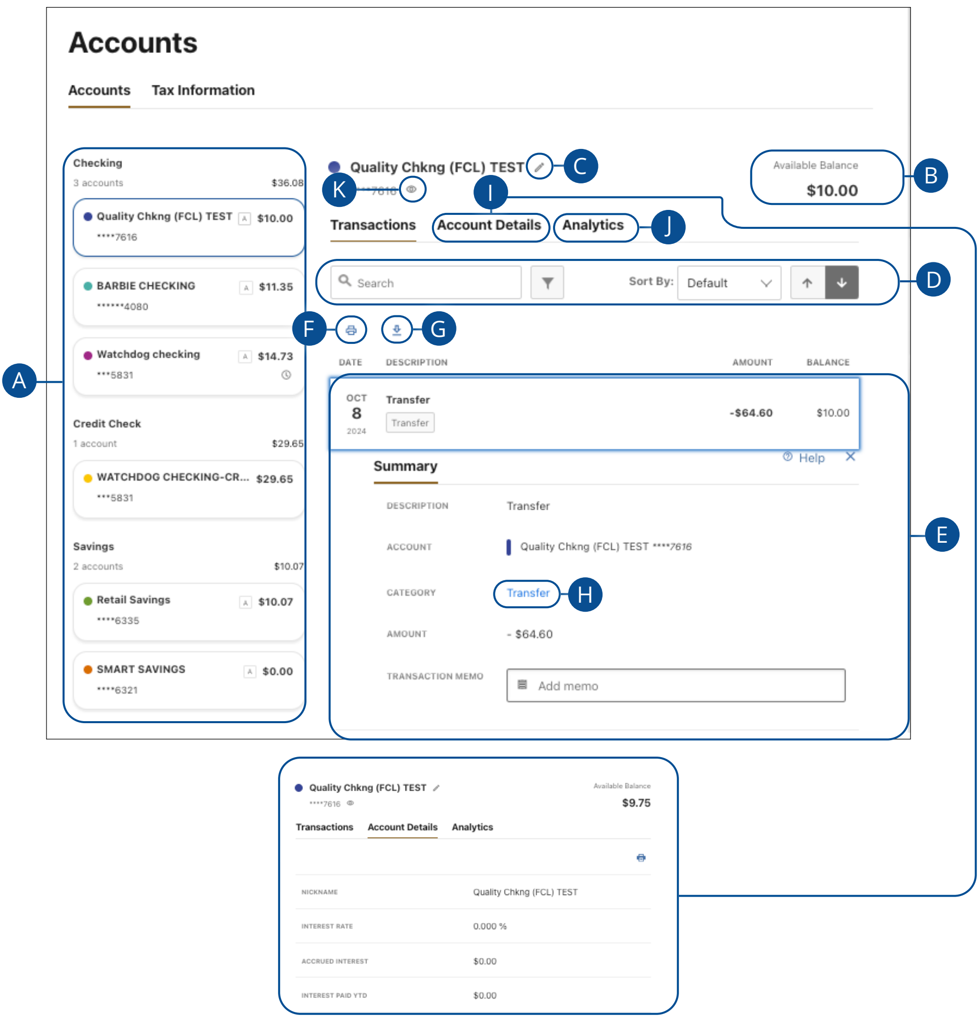
E. Click the **Get Started** button to link an external account. Go here for more information.

F. Activity modules provide a quick glance of recent and future activities. You can click on the gear icon to change preferences on the activity modules.

Accounts

Account Details Overview

Selecting a First Mid account on the Dashboard takes you to the Account Details page, where you can view every transaction pertaining to that account as well as the account number. From here, you can view details such as type of transaction, check images and account balances, so you stay organized and on top of your finances.



Click the **Dashboard** tab and select an account.

A. View a list of all of your accounts.

B. View the available balance(s) of your account(s).

C. Click the icon to edit an account's name or to hide an account.

D. Search, filter or sort your transactions.

E. View a list of recent transactions. Pending transactions are separated and displayed above posted transactions. Pending transactions are reflected in an account's available balance but not the current balance. Click a transaction to view more details.

F. Click the icon to print the transactions for the selected account(s).

G. Click the icon to download the transactions for the selected account(s). You can export a comma-separated value file (CSV) or a file formatted for Quicken/Quickbooks. For more information about downloading files, go here.

H. Categorize transactions by selecting a category using the drop-down. Go here for more information.

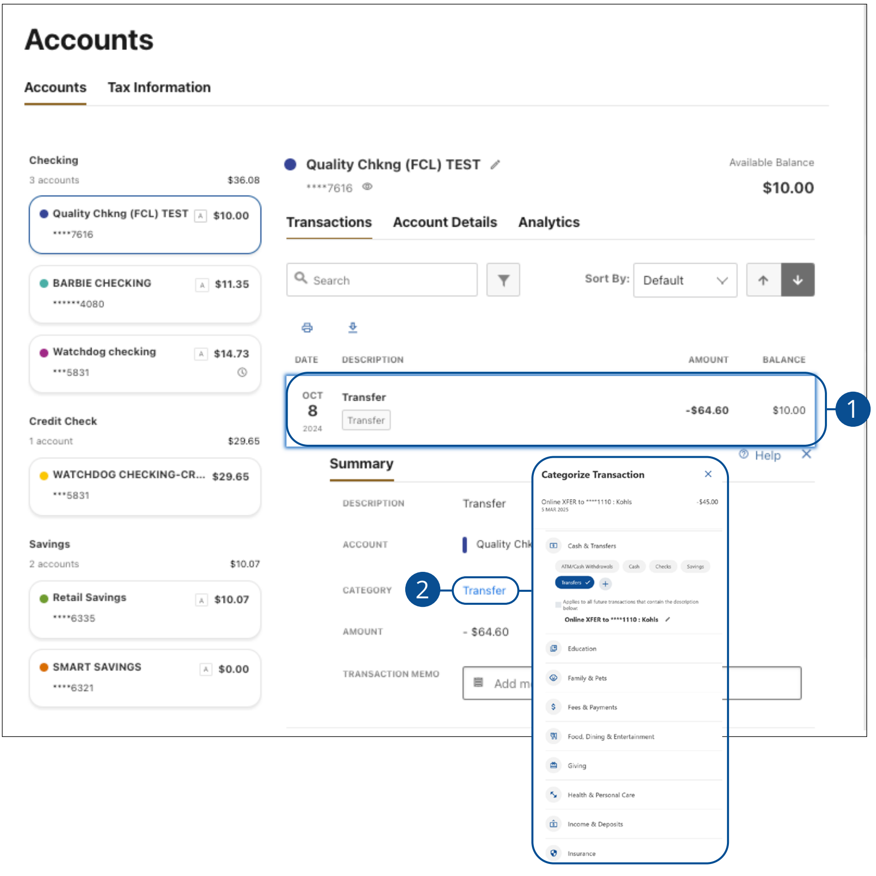
I. Click the **Account Details** tab to view additional details about the account including the account number and interest rate and payment information for loans.

J. Click the **Analytics** tab to display graphs of the selected account's balance history and spending history over the specified date range. Go here for more information.

K. Click the icon to view your full account number.

Categorizing Transactions

Selecting a transaction description or category displays Transaction Details. The Transaction Details screen allows you to categorize transactions.



Click the **Dashboard** tab and select an account.

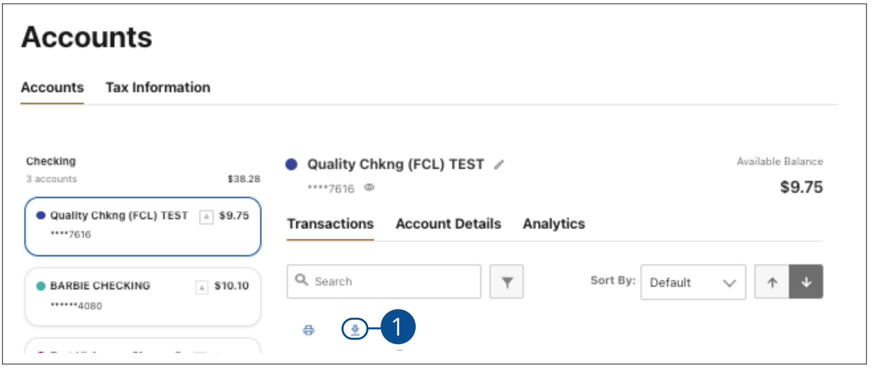
1. Click a transaction.
2. Use the drop-down to assign a category.

> **Note**: Categorizing your transactions will allow you to see how your money is being spent month over month, under the **Financial Planning** tab. For more information about Financial Wellness go to page 135.

Download Transactions

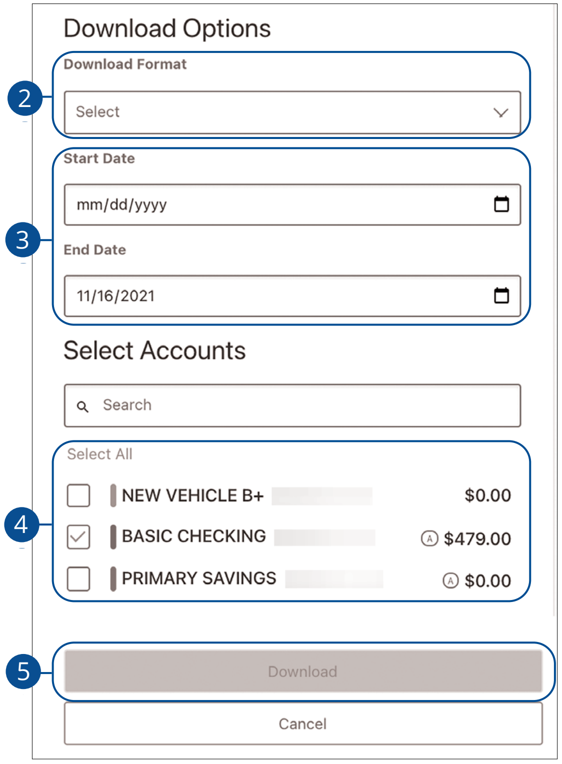
Easily download transaction lists.

- **Downloading to Quicken:** This method allows you to update all of your accounts with one click. This service supports the latest version as well as the two previous versions of Quicken. This includes downloading financial data from financial institutions, and technical support.
- **Downloading to Your Desktop:** You can download account information to your desktop as a comma-delimited file or comma-separated value (CSV) file and import it into Microsoft Excel and most other spreadsheet programs on Windows or Mac.



Click the **Dashboard** tab and select an account.

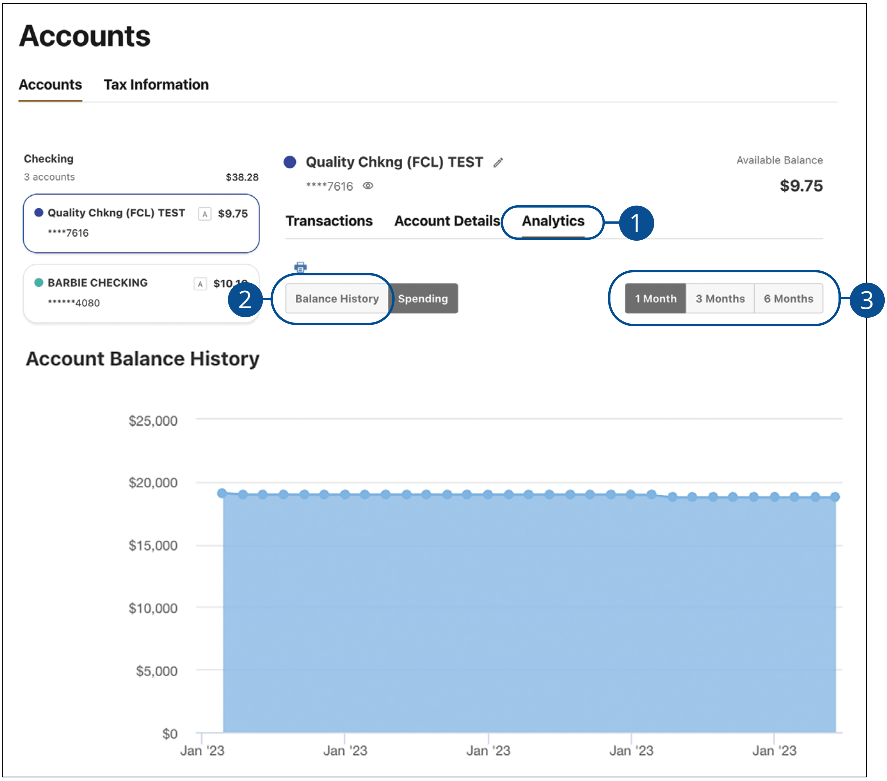
1. Click the ⤓ icon to export the transactions.



2. Use the drop-down to select a download format.
3. Select a start and end date.
4. Check the boxes to select accounts.
5. Click the **Download** button.

Account Analytics - Balance History

Balance History Analytics displays a graph of the selected account's balance over the specified date range.

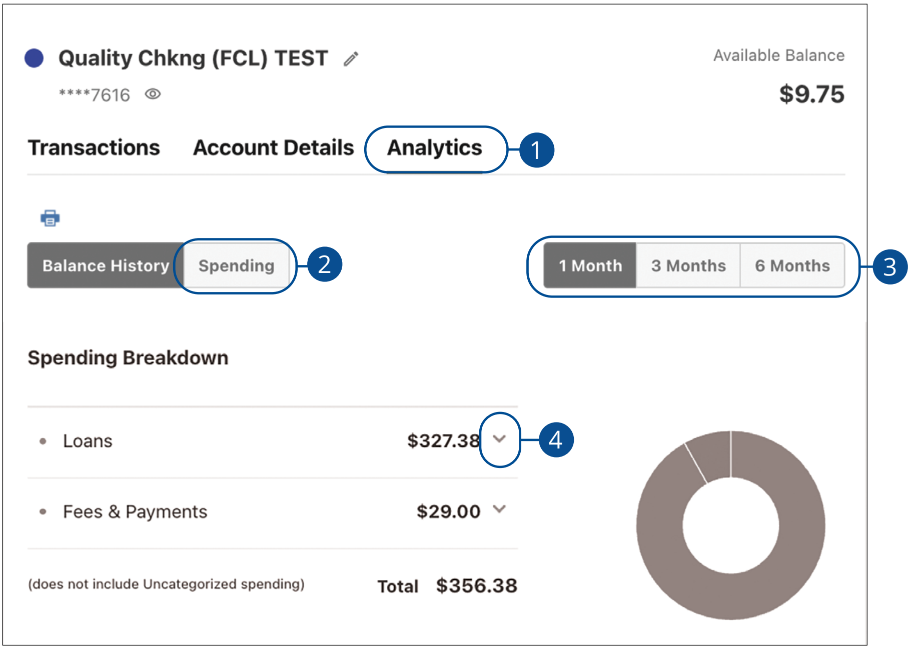


Click the **Dashboard** tab and select an account.

1. Click the **Analytics** tab.
2. Click the **Balance History** button.
3. Select the date range that you want displayed.

Account Analytics - Spending

Spending Analytics displays a breakdown of categorized expenses over the specified date range.



Click the **Dashboard** tab and select an account.

1. Click the **Analytics** tab.
2. Click the **Spending** button.
3. Select the date range that you want displayed.
4. Click the ⌄ icon to display additional information for each category.

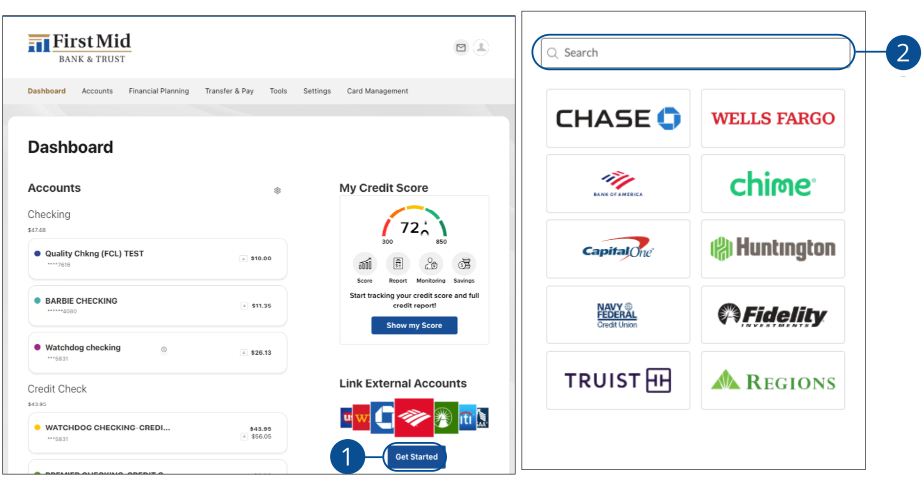
Accounts

Adding an External Account

Your accounts at other financial institutions can be linked to Online Banking with First Mid, so you can manage your accounts from one login. You can link investments, bank accounts, credit cards and bills.

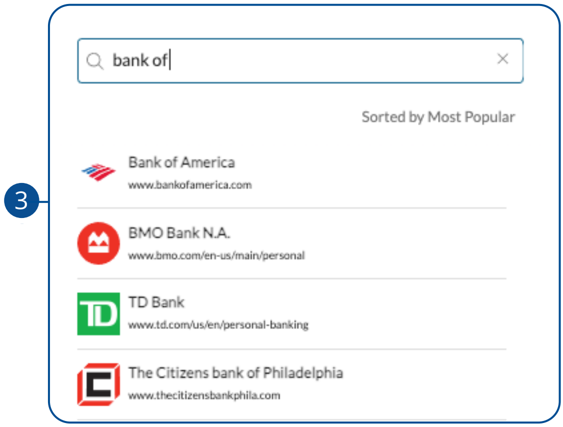
By providing your login credentials, we verify in real time that you own the account you want to link. When you enter your login username and passwords, we use this information to establish a secure connection with your financial institution. This connection allows us to quickly link to your account.

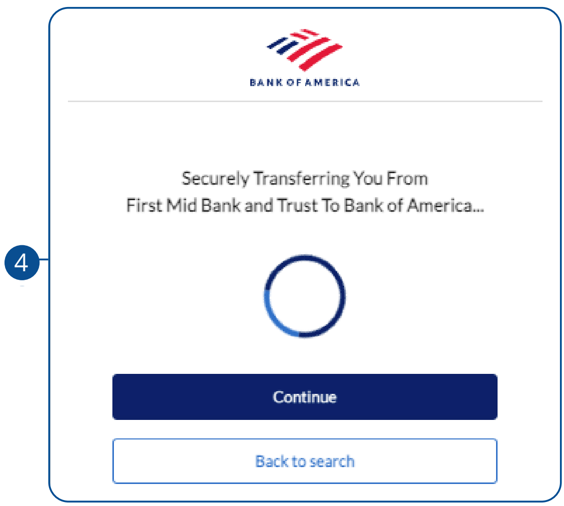
Note: This is a view only of your external account to see balances and transactions. To add an external account to make a transfer to and from refer to “Adding an External Account” on page 42.



Click the **Dashboard** tab.

1. Click the **Get Started** button.
2. Enter an institution name in the Search Bar or choose a frequently used institution shown.





3. Search for an institution or select from popular institutions.

4. Enter your credentials with the other financial institution and click the **Submit** button.

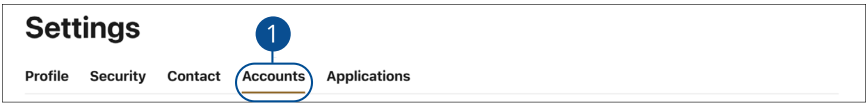
5. The system will now bring in your accounts. The spinning wheel indicates the verification is in process.

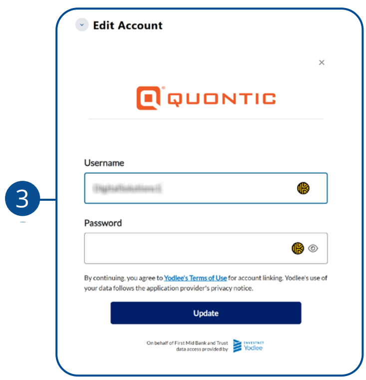
6. Wait until the green check appears in the upper right-hand corner and choose close or to link another account.

Accounts

Editing an External Account’s Credentials

If necessary you can update your login info for your external accounts.





Click the icon in the upper right corner of the screen and select **Settings**.

1. Click the **Accounts** tab.

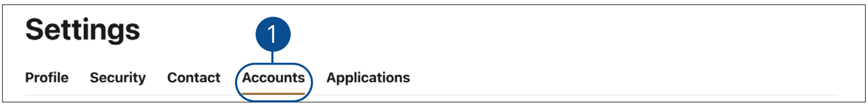
2. Click the icon to edit an external account’s credentials.

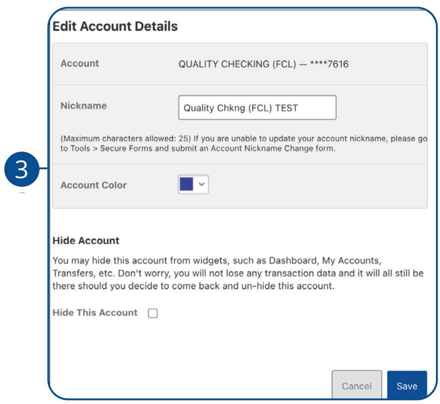
3. Make the necessary changes.

Accounts

Editing an External Account

Edit an account’s nickname, color or hide an account.





Click the icon in the upper right corner of the screen and select **Settings**.

1. Click the **Accounts** tab.

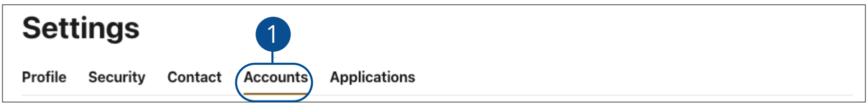
2. Click the icon to edit an external account.

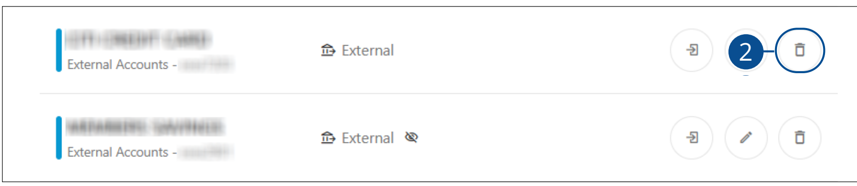
3. Make the necessary changes and click the **Save** button.

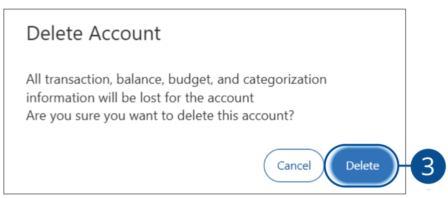
Accounts

Removing an External Account

You can easily remove an external account if it is no longer needed. Any scheduled transfers involving the account will be deleted.







Click the icon in the upper right corner of the screen and select **Settings**.

1. Click the **Accounts** tab.
2. Click the icon to delete an external account.
3. Click the **Delete** button.

Security

Protecting Your Information

Here at First Mid, we work hard to protect your personal information and provide you with a dependable mobile and online banking experience. However, we rely on you to take further precautions to assure the safety of your accounts. By following our tips, Online Banking can be a secure and efficient method for your banking needs.

General Guidelines

- Make sure your operating system and antivirus software are up to date.
- Always use secure wireless (WiFi) networks that require a login ID and password.
- Never leave your computer unattended while using Online Banking.
- Monitor your recent account history for unauthorized transactions.
- Always log off Online Banking when you're finished and close the browser.

Login ID and Password

- Create strong passwords by using a mixture of uppercase and lowercase letters, numbers and special characters.
- Do not create passwords containing your initials or birthday.
- Memorize your passwords instead of writing them down.
- Only register personal devices, and avoid using features that save your login IDs and passwords.

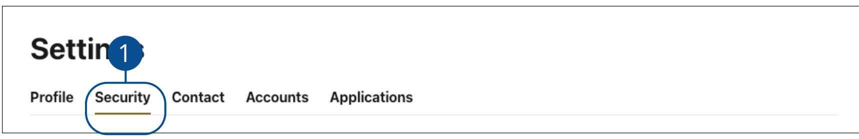
Fraud Prevention

- Do not open email attachments or click on links from unsolicited sources.
- Avoid giving out personal information on the phone or through email.
- Shred unwanted sensitive documents including receipts, checks, deposit slips, pre-approved credit card offers and expired cards.
- Act quickly. If you suspect your financial information is compromised, call us immediately at 877-888-5629.

Security

Security Preferences

We take security very seriously at First Mid, so we have added various tools to help you better protect your account information. You can add and manage these features in Security to strengthen your Online Banking experience.

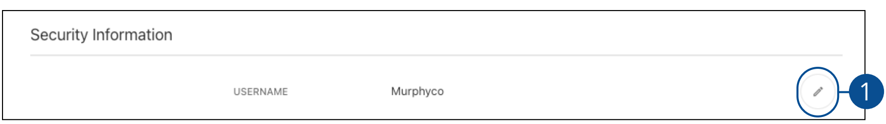


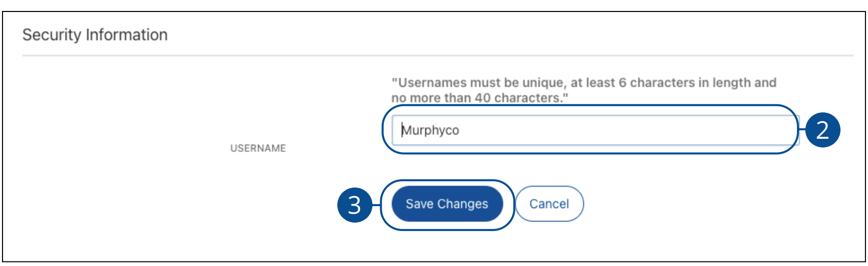
Click the icon in the upper right corner of the screen and select **Settings**.

1. Click the **Security** tab.

Change Username

You can change your username at any time. Create a unique username you will remember and follows our required guidelines.





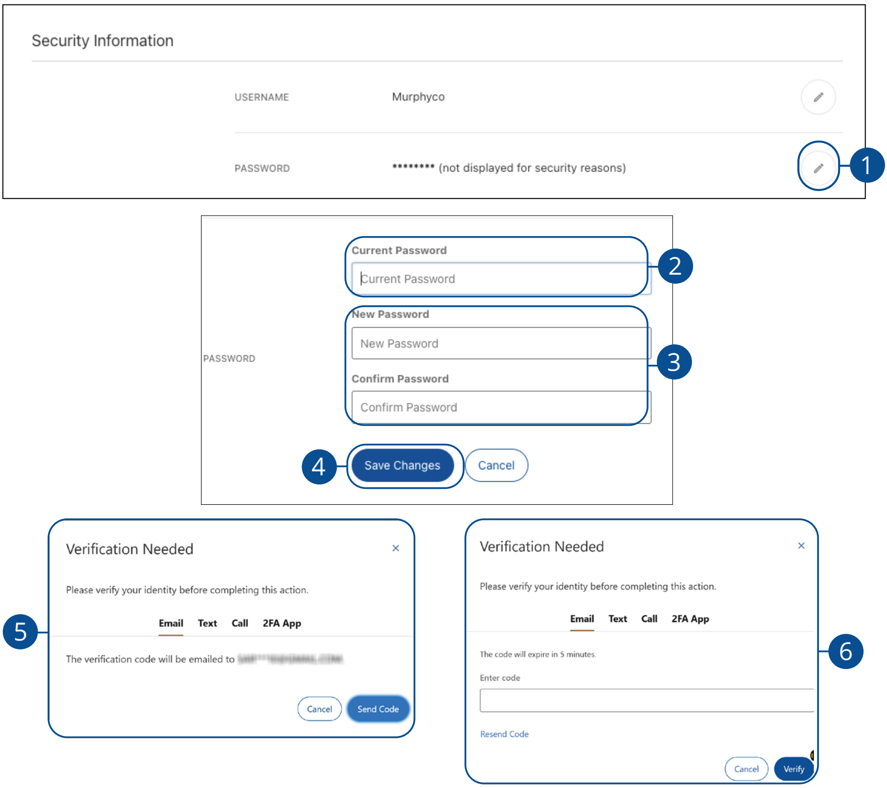
1. Click the icon next to your username.

2. Enter your new username.

3. Click the **Save Changes** button when you are finished making changes.

Change Password

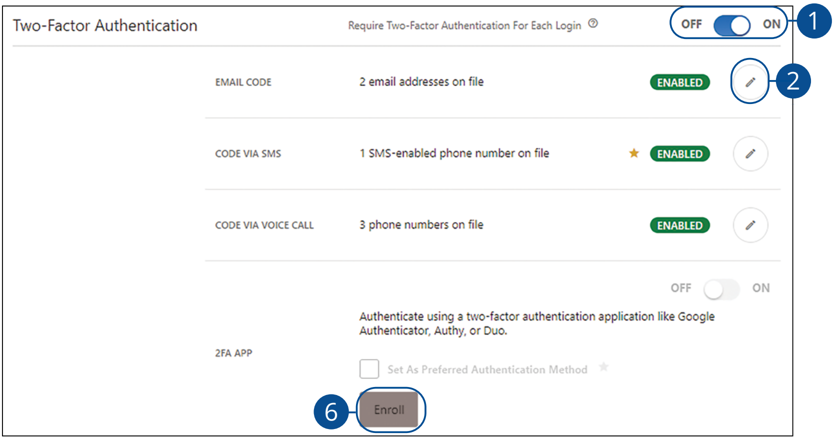
You can change your Online Banking password whenever you want to. Follow our guidelines to create a strong password.

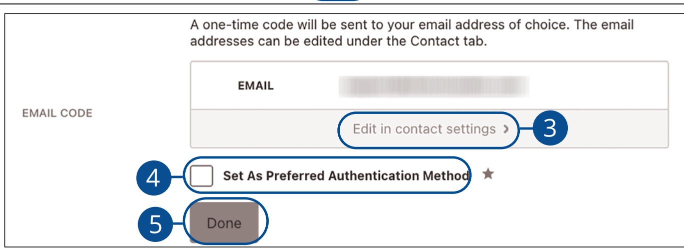


1. Click the icon next to your password.
2. Enter your current password.
3. Enter and confirm a new password.
4. Click the **Save Changes** button when you are finished making changes.
5. Choose the contact method that allows First Mid to reach you immediately with a verification code and click the **Send Code** button.
6. Enter the verification code and click the **Verify** button.

Two-Factor Authentication

When enabled, mandatory two-factor authentication will require the user to always validate their identity through one of the two factor authentication methods setup below, regardless or any other security settings such as “Remember this Device.” Two- factor authentication can only be set up when logging into the website version from an internet browser on your phone or computer. However, 2-factor verification will be prompted at login regardless if you log into the mobile banking app or from the website.





1. To turn on two-factor authentication for each login toggle, the switch to “ON.”

For email, SMS or voice call:

2. Click the icon next to a delivery method to edit it.

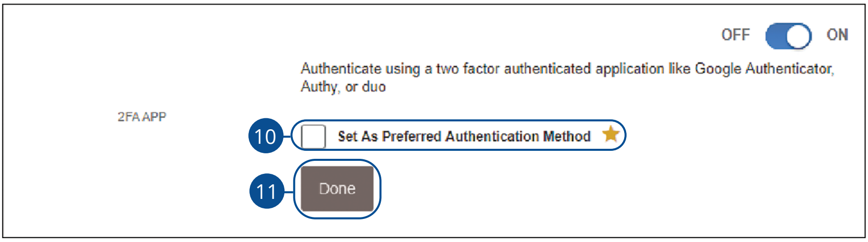
3. For email, SMS or voice call: Click the “Edit in contact settings” link to edit the email address or phone number.

4. (Optional) Check the box to set as the preferred authentication method.

5. Click the **Done** button when you are finished.

For 2FA App:

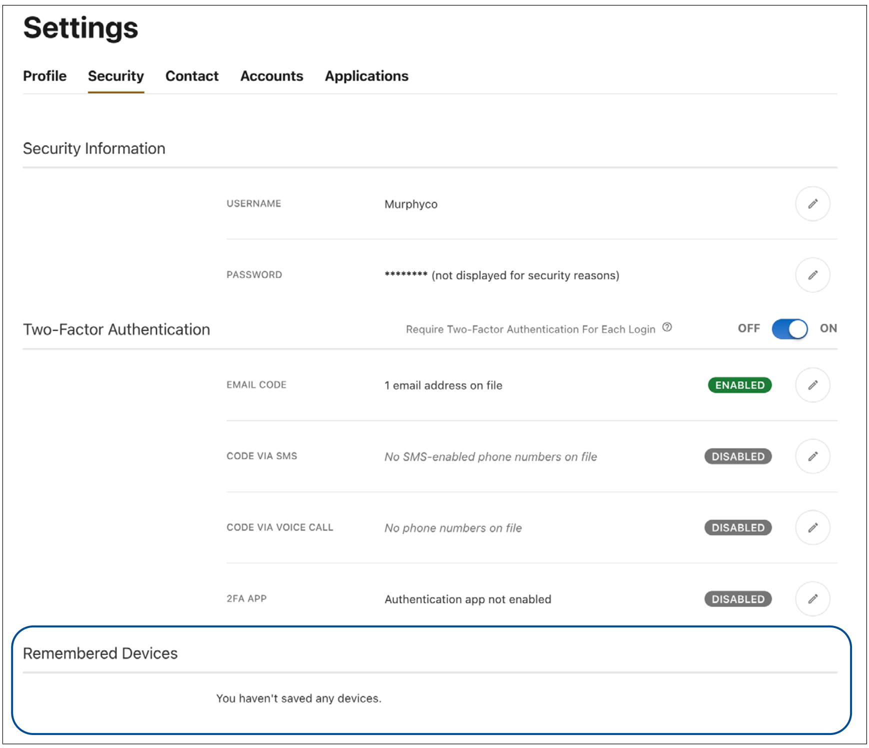
6. Click the **Enroll** button.



7. Toggle, the switch to "ON."
8. Scan the QR code using your preferred authentication app or enter the code manually.
9. Click the **Next** button.
10. Check the box to set as the preferred authentication method.
11. Click the **Done** button when you are finished.

Remembered Devices

In the Remembered Devices section, you can view which devices have been authenticated. You can delete any remembered device listing, which will cause Online Banking to use stepped-up authentication the next time that device is used.



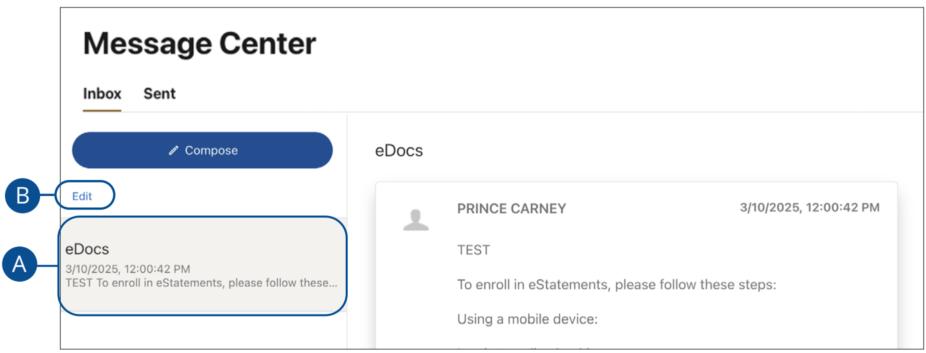
Security

Message Center

If you have questions about your accounts or need to speak with someone at First Mid, Messages allow you to communicate directly with a First Mid customer service representative. From the Messages page, you can find replies, old messages or create new conversations.

Inbox

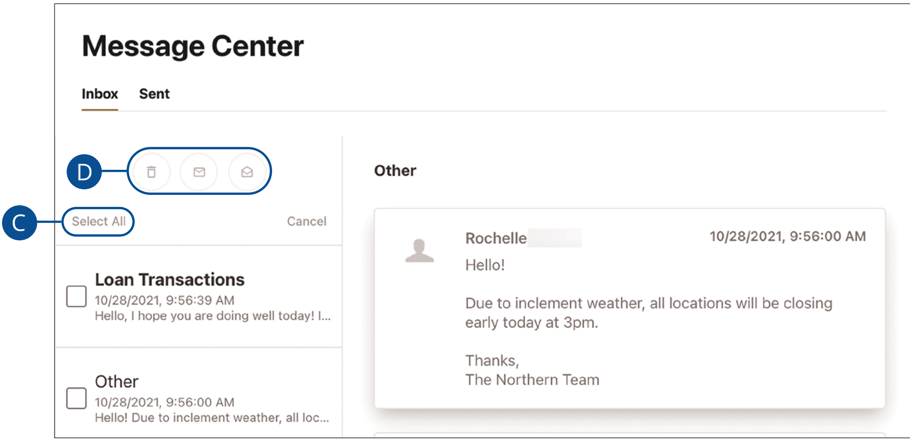
The inbox displays messages you receive from us.



Click the icon in the upper right corner of the screen.

A. Threads with unread messages appear in a darker font color.

B. Click the “Edit” link at the top of the inbox to edit the status or delete messages.

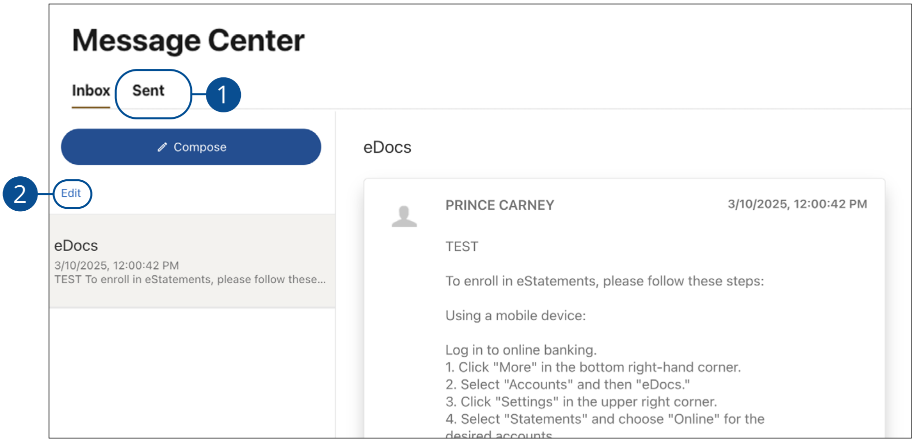


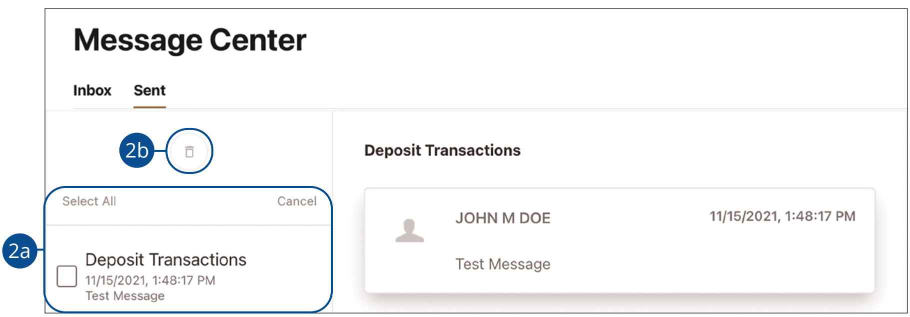
C. Click the “Select All” link to select all the message threads in the inbox. Check the box next to a message thread to select that specific message thread.

D. Click the icon to delete a message, click the icon to mark a message as unread or click the icon to mark a message as read.

Sent

Sent displays message threads with messages that you sent to us.



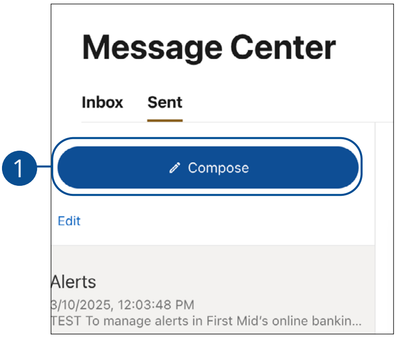


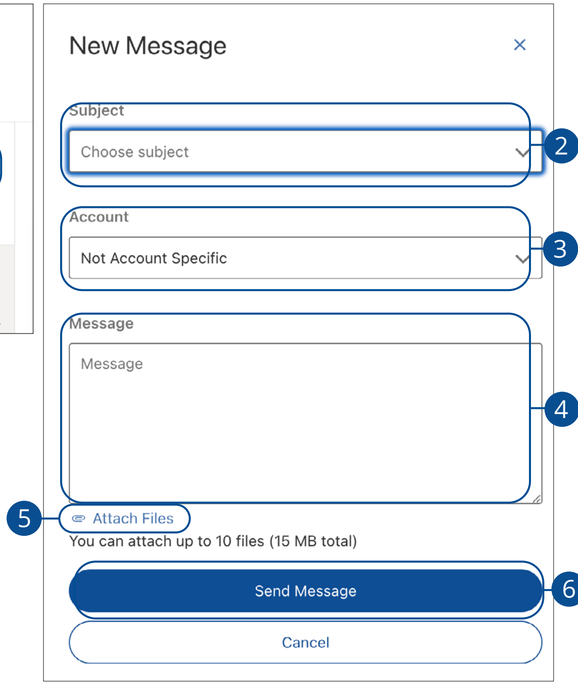
Click the icon in the upper right corner of the screen.

1. Click the **Sent** tab.
2. Click the “Edit” link at the top of the inbox to delete messages.
   a. Click the “Select All” link to select all the message threads in the inbox. Check the box next to a message thread to select that specific message thread.
   b. Click the icon to delete a message.

Compose Message

Fields marked with an asterisk are required and must be populated before you send the message.



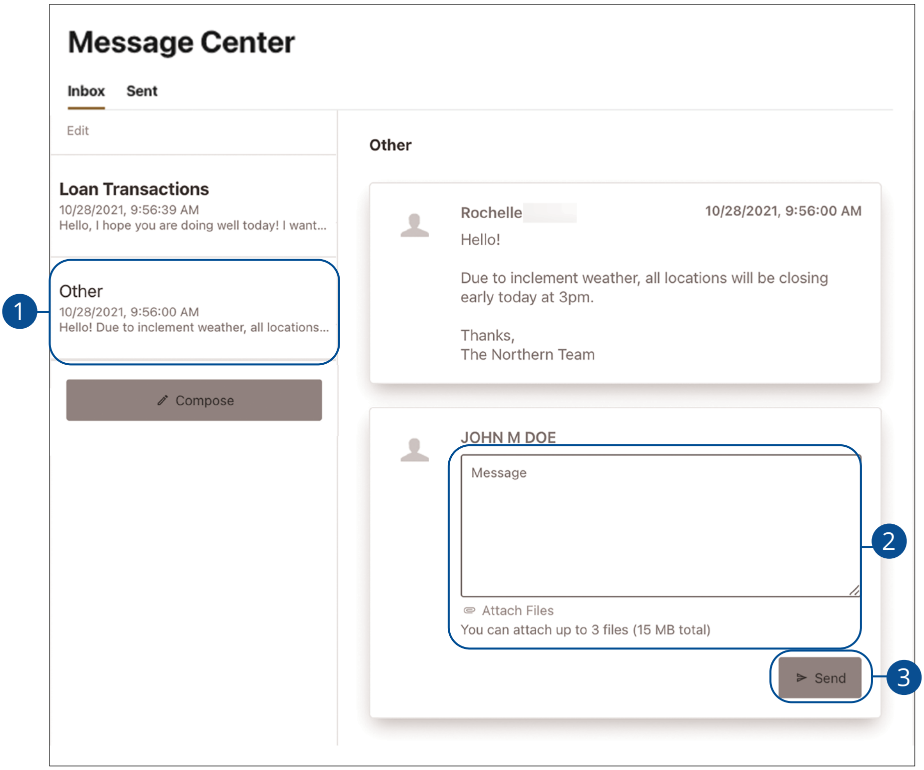


Click the icon in the upper right corner of the screen.

1. Click the **Compose** button.
2. Use the drop-down to select a message subject. Relevant subjects help us respond to your inquiry as quickly as possible.
3. Use the drop-down to select an account. If your inquiry references a specific account, please select the account from the list.
4. Type your message in into the message field. These messages are secure so it's okay to enter account or transaction information.
5. Click the "Attach Files" link to choose a file from your local device. The system only accepts files (you may attach three files) that are less than 5mb in size.
6. Click the **Send Message** button when you are finished.

View and Reply

Select a message to view or reply to that message.



Click the icon in the upper right corner of the screen.

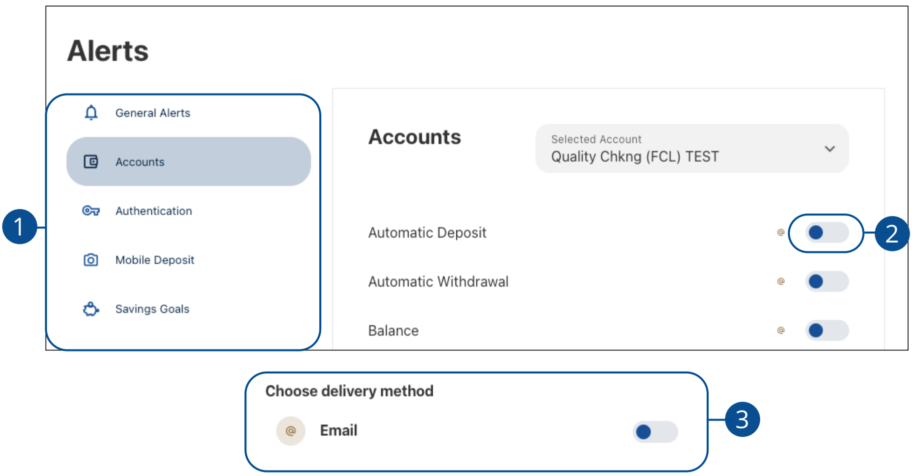
1. Click a message to view it.
2. Add a new message to the thread and attach new attachments to the thread.
3. Click the **Send** button to save any new attachments and send your reply.

Note: On the Mobile Banking App after clicking a message, you can swipe left to see previous messages of the conversation.

Security

Alerts

Alerts monitor your online banking activity through event-triggered notifications. You can set up notifications pertaining to your account balances, payments clearing your accounts, loan payments and more.



In the **Tools** tab, click **Alerts**.

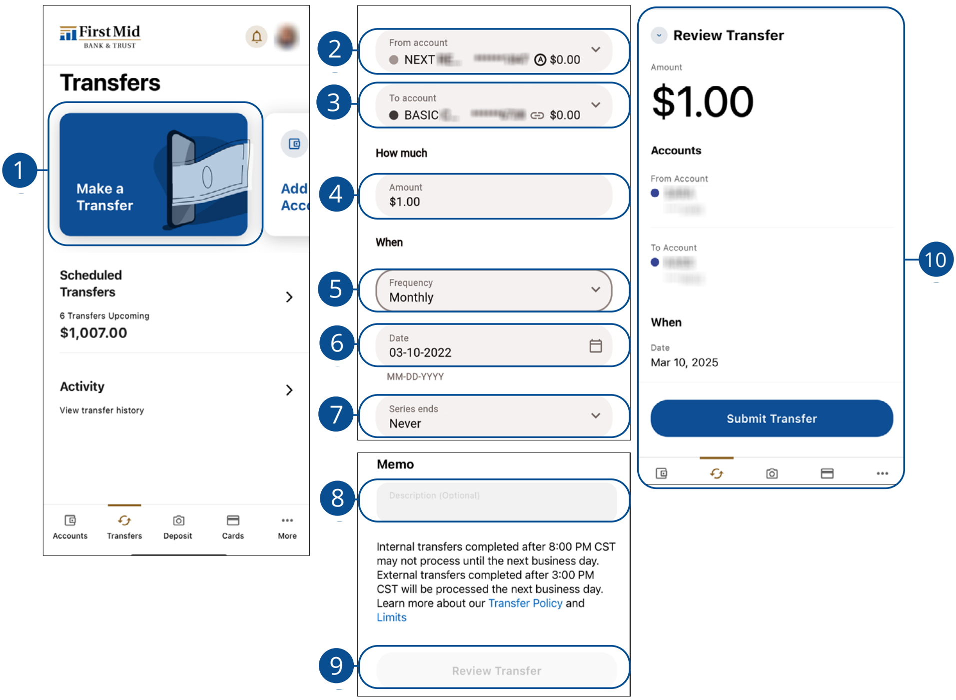
1. Select an alert type.
2. Use the toggle to turn alerts on and off.
3. Select your preferred delivery method(s).

Note: General Alerts are default security alerts and other notifications triggered by important events, such as changes to your personal information. General alerts cannot be turned off.

Note: To enable additional delivery methods for alerts go to page 101 for more information.

Transactions

Make a Transfer (Mobile App)



In the **Transfer & Pay** tab, click **Transfers**.

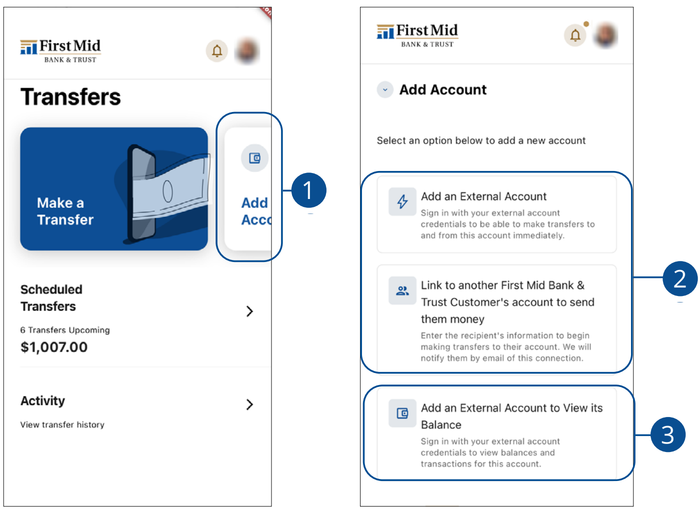
1. Tap the **Make a transfer** button.
2. Select an account to send funds from.
3. Select an account to send funds to.
4. Select an amount.
5. Use the drop-down to select a frequency.
6. Enter a date to send the payment.
7. For recurring payments, use the drop-down to select when the transfer should end.
8. (Optional) Enter a memo.
9. Tap the **Review transfer** button.
10. Tap the **Submit transfer** button.

Transactions

Add an Account

Quickly add an internal or external account.

Mobile App

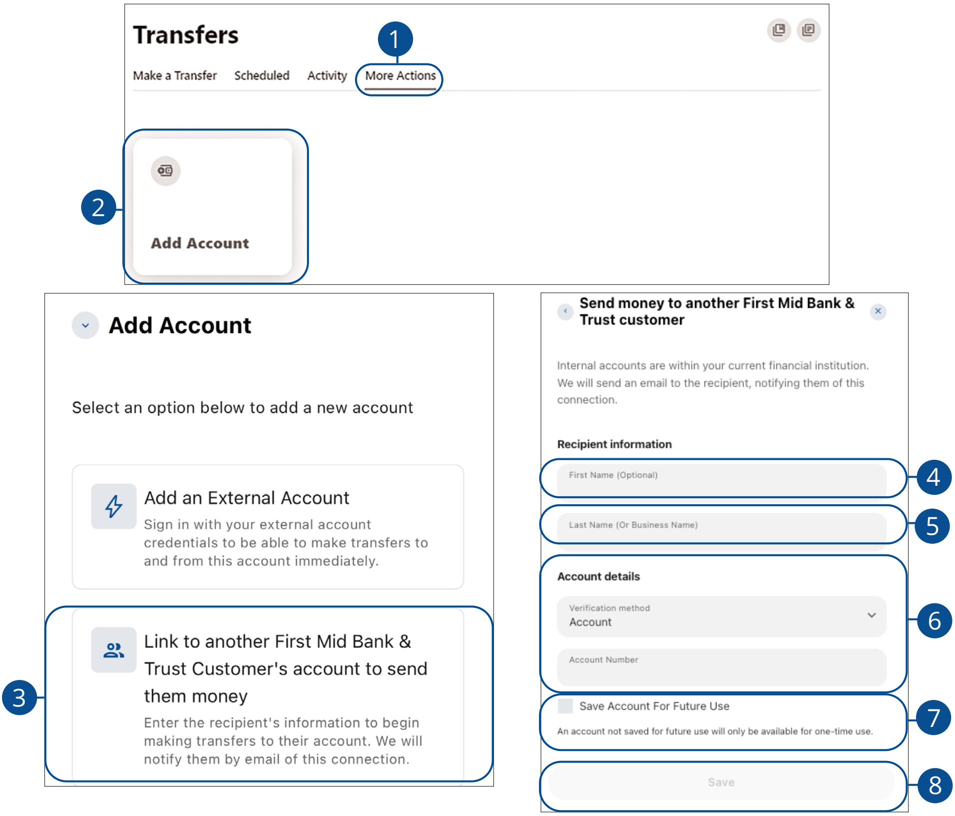


In the **Transfer & Pay** tab, click **Transfers**.

1. Tap the **Add Account** button.
2. To add an internal account, tap **Link to another First Mid Bank & Trust Customer's account to send them money**. Go here for additional information.
3. To add an external account, click **Add an External Account**. , (click here for more information).

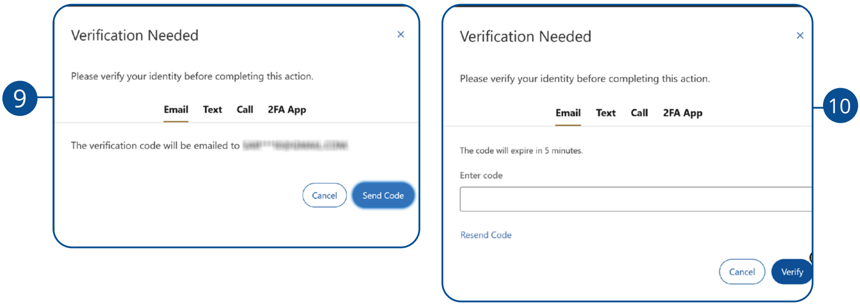
Adding an Internal Account (Desktop)

Easily transfer money to another First Mid customer using their first name, last name, and account number.



In the **Transfer & Pay** tab, click **Transfers**.

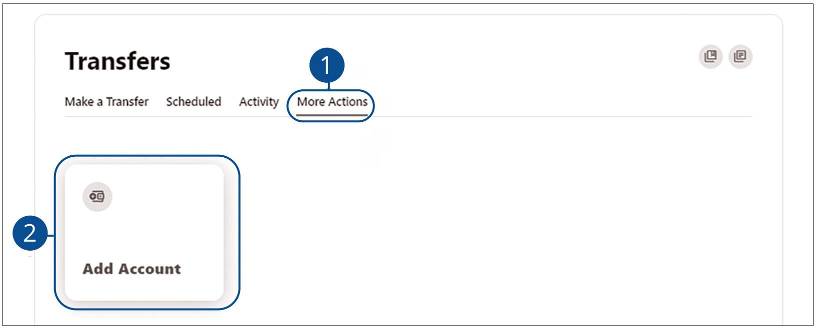
1. Click the **More Actions** tab.
2. Click the **Add Account** button.
3. Select “Link to another First Mid Bank & Trust Customer’s account...”
4. (Optional) Enter the recipient’s first name.
5. Enter the recipient’s last name.
6. Choose a verification method and verify the account.
7. (Optional) Check the box to save the account for future use and enter a nickname.
8. Click the **Save** button.

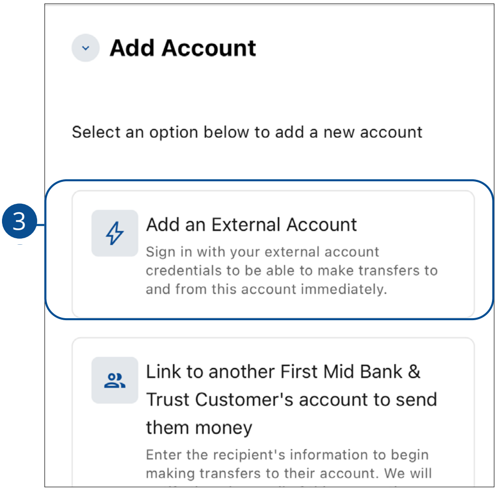


9. Choose the contact method that allows First Mid to reach you immediately with a verification code and click the **Send Code** button.
10. Enter the verification code and click the **Verify** button.

Adding an External Account

Easily transfer money to another an external account.

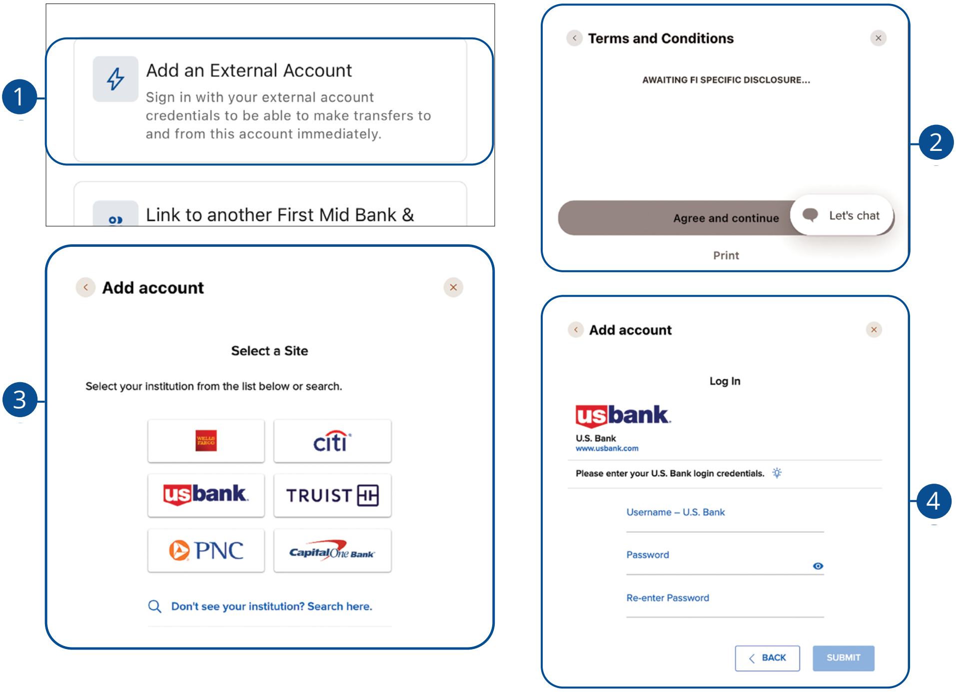




In the **Transfer & Pay** tab, click **Transfers**.

1. Click the **More Actions** tab.
2. Click the **Add Account** button.
3. **Add an External Account:** Sign in with your external account credentials to be able to make transfers to and from this account immediately.

Add an External Account Instantly



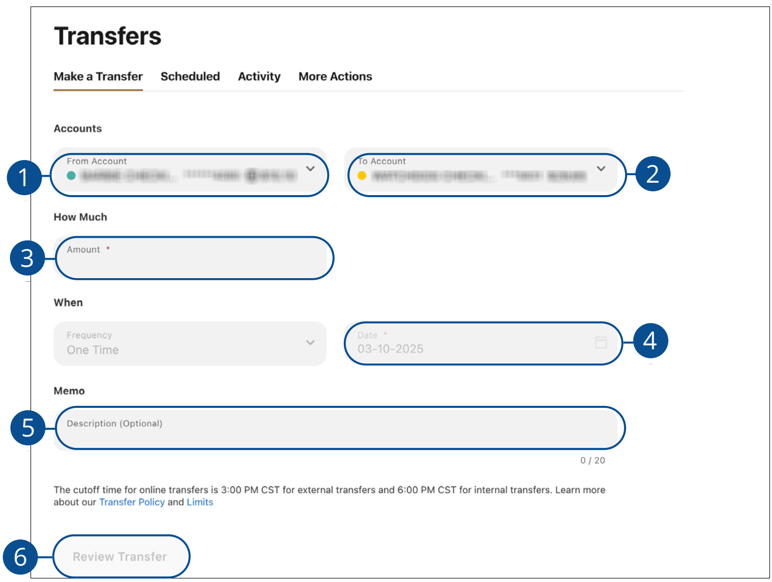
1. Select “Add an External Account.”
2. Review the terms and conditions and click the **Agree and continue** button.
3. Select your account. If you don’t see your account you can search for it.
4. Log into your account.

Transactions

Make a Transfer

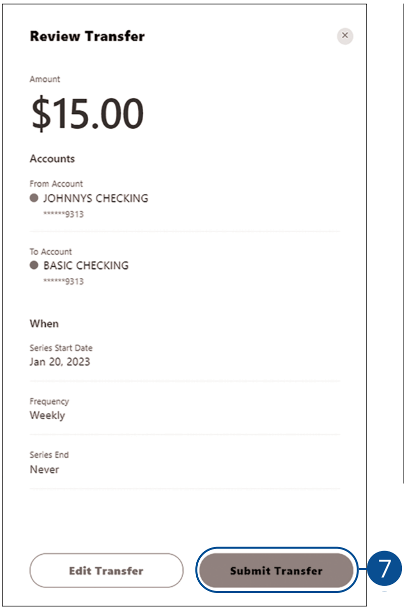
Use Transfers to perform both one-time and recurring transfers. Go here for more information about adding an additional internal account.

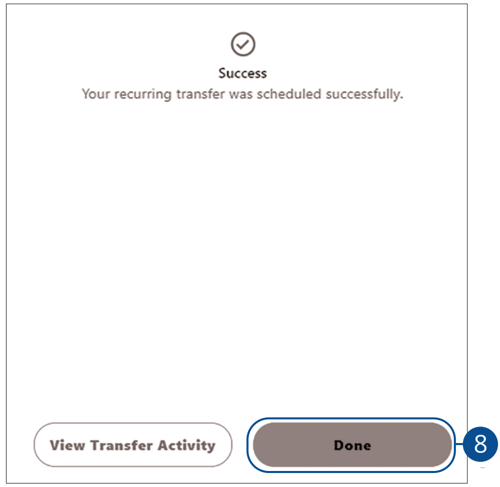
One-Time Transfers



In the **Transfer & Pay** tab, click **Transfers**.

1. Select an account to send funds from.
2. Select an account to send funds to.
3. Use the drop-down to select a payment type.
4. Select a date.
5. (Optional) Enter a memo.
6. Click the **Review Transfer** button.



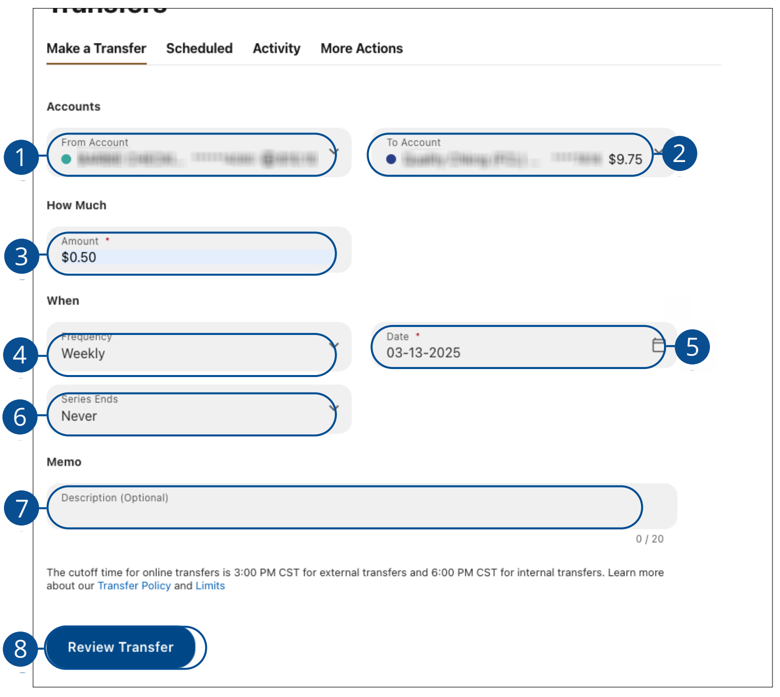


7. Review the transfer and click the **Submit Transfer** button.

8. Click the **Done** button.

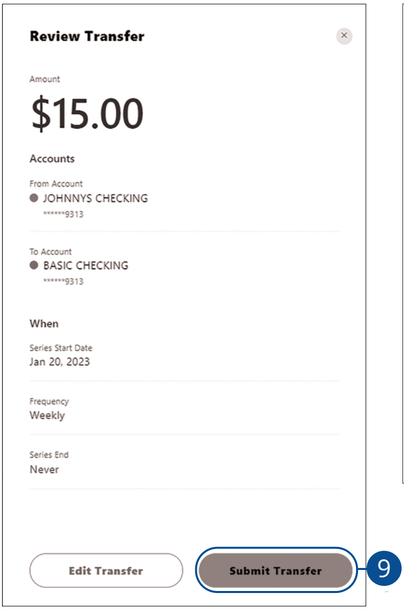
Recurring Transfers

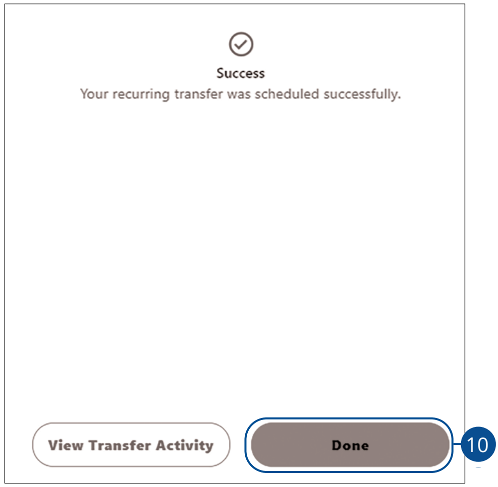
Recurring transfers repeat according to a specified schedule.



In the **Transfer & Pay** tab, click **Transfers**.

1. Select an account to send funds from.
2. Select an account to send funds to.
3. Enter an amount.
4. Use the drop-down to select a frequency.
5. Select a date.
6. Select when the payments should end.
7. (Optional) Enter a memo.
8. Click the **Review Transfer** button.





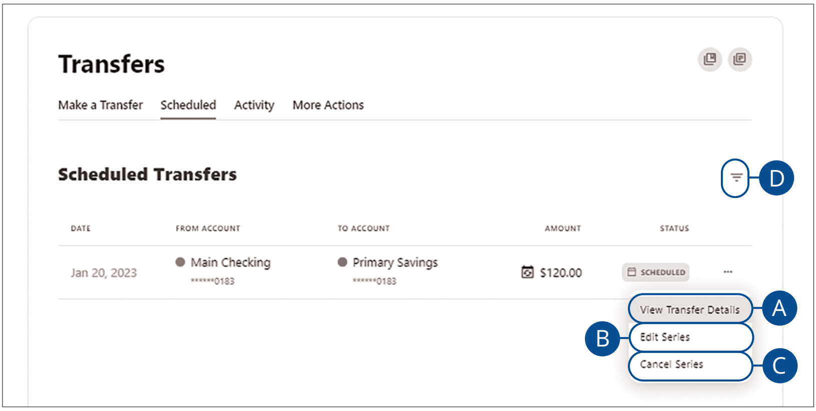
9. Review the transfer and click the **Submit Transfer** button.

10. Click the **Done** button.

Transactions

Scheduled Transfers

Use Scheduled Transfers to view information about transfers that have not yet executed.



In the **Transfer & Pay** tab, click **Transfers**. Then click the **Scheduled** tab.

A. Click the ••• icon and select "View Transfer Details" to view additional details about the transfer.

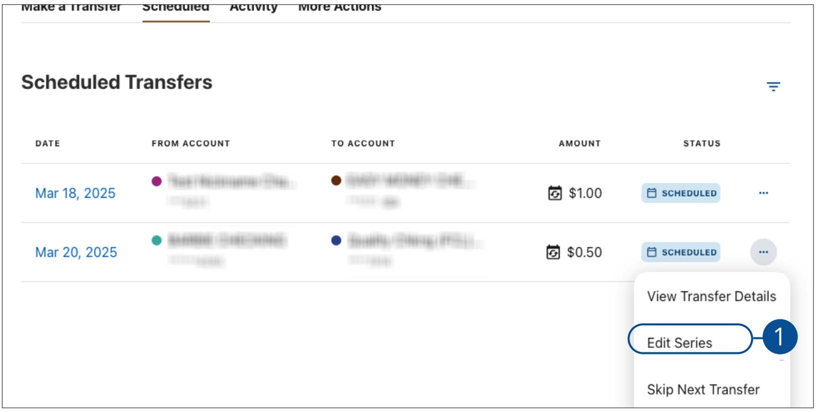
B. Click the ••• icon and select "Edit Series" to edit the associated transfer. (Click for more information)

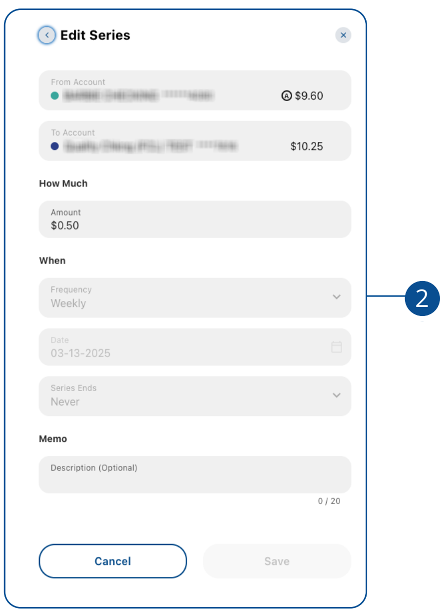
C. Click the ••• icon and select "Cancel Series" to delete the entire series. (Click for more information)

D. Click the icon to display search and filter options.

Editing Transfers

You can edit pending transactions up until their process date.



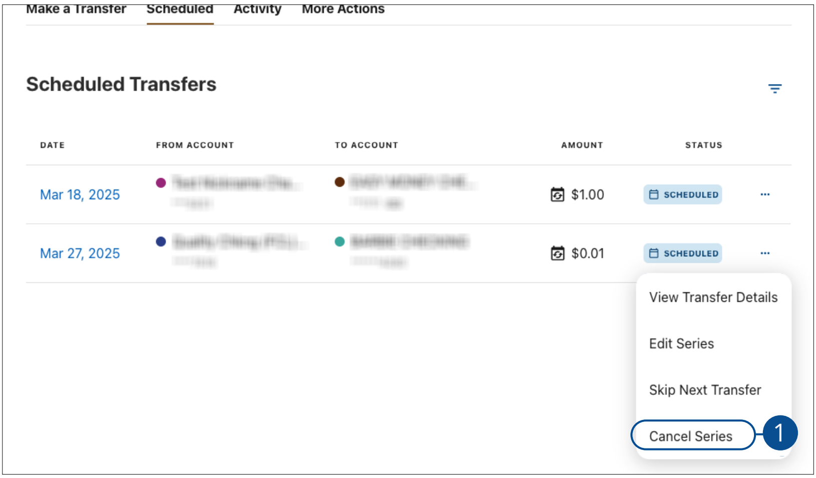


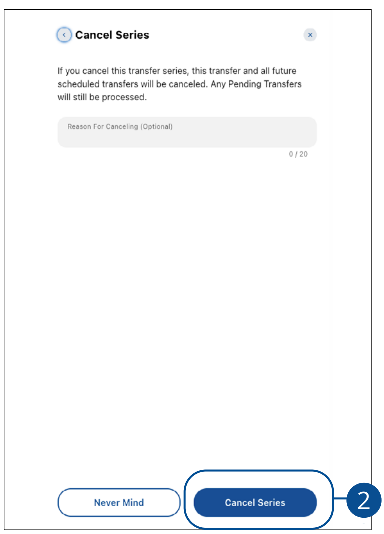
In the **Transfer & Pay** tab, click **Transfers**. Then click the **Scheduled** tab.

1. Click the ••• icon and select “Edit Series” to edit the associated transfer.
2. Make the necessary changes and click the **Save** button.

Deleting Transfers

You can delete pending transactions up until their process date.



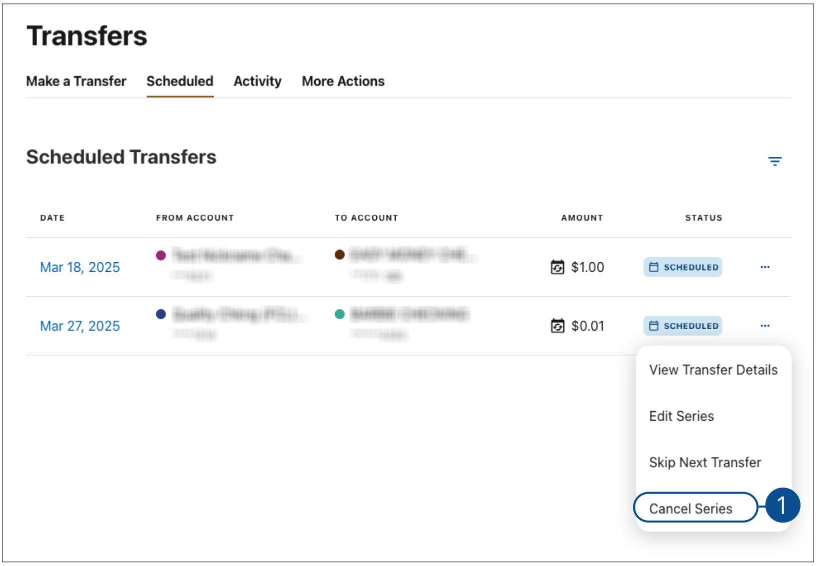


In the **Transfer & Pay** tab, click **Transfers**. Then click the **Scheduled** tab.

1. Click the ••• icon and select “Cancel Series” to delete the entire series.
2. Click the **Cancel Series** button.

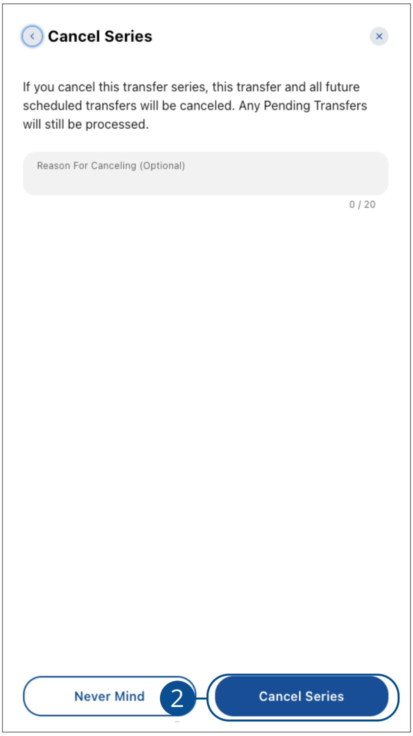
Deleting Recurring Transfers Series

You can delete an entire recurring series of transfers.



In the **Transfer & Pay** tab, click **Transfers**. Then click the **Scheduled** tab.

1. Click the ••• icon and select “Cancel Series” to delete the entire series.

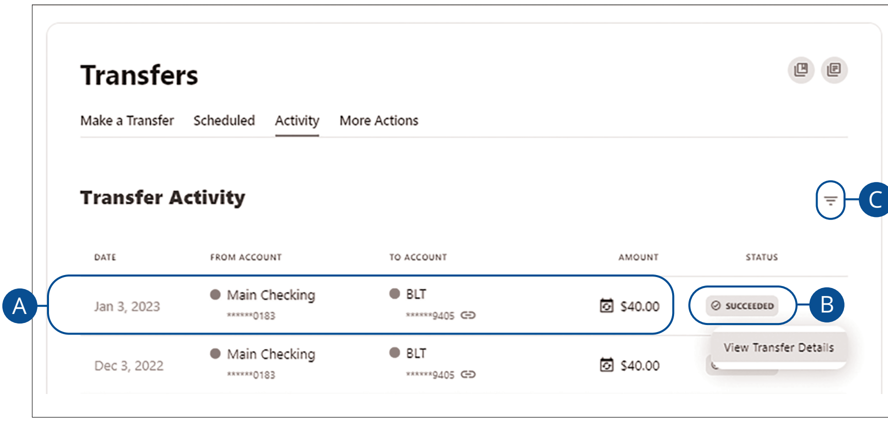


2. Click the **Cancel Series** button.

Transactions

Transfer Activity

All transfers initiated through Online Banking appear in Activity.



In the **Transfer & Pay** tab, click **Transfers**. Then click the **Activity** tab.

A. Each transfer history entry displays the date the transfer executed, the amount of the transfer, the source of the funds (first account listed), and the destination account (second account listed).

B. The word “succeeded” will display to indicate a transfer was successful.

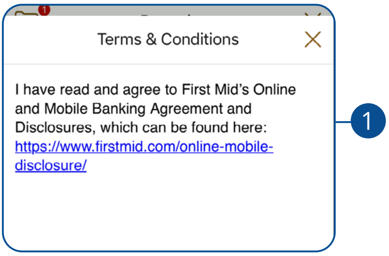
C. Click the icon to display search and filter options.

Transactions

Deposit Check

Online Banking with First Mid gives you the tools to handle your finances how you want. Enroll in Mobile Deposit to deposit checks from anywhere at anytime from nearly any mobile device.

Enrollment



On the bottom menu bar in the mobile app, click on **Deposit**.

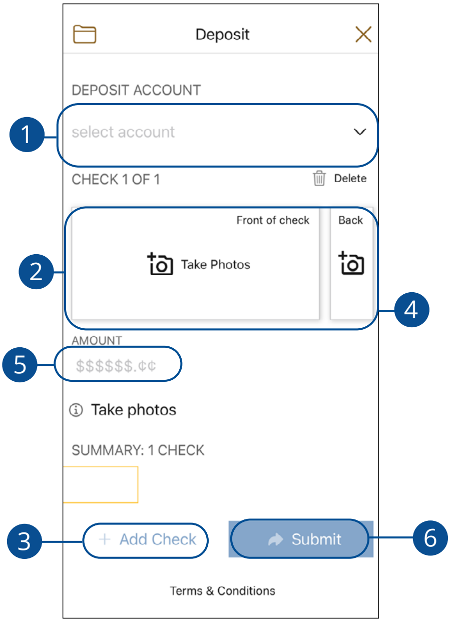
1. Review and accept the deposit check disclosure.

Note: Please ensure to sign your name and write "For First Mid Mobile Deposit only" on the back of your check.

Depositing a Check

With a snap of a photo, you can deposit checks into your First Mid Bank & Trust account.

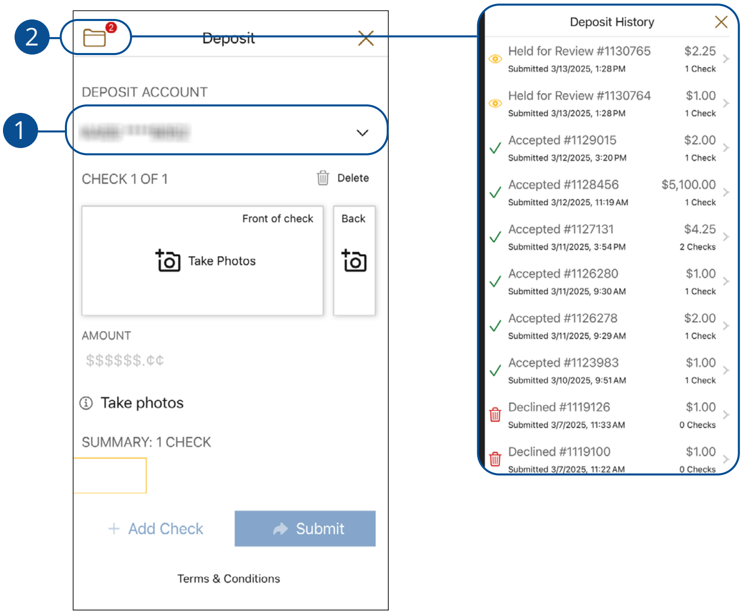
Note: This feature is only available when using our Mobile Banking App on your mobile device.



Log into our mobile banking app on your mobile device. On the bottom menu bar in the mobile app, click on **Deposit**.

1. Select an account
2. Sign the back of your check and write “For First Mid Mobile Deposit Only”. Place the check on a flat, well-lit surface, then tap **Front of check** and **Back of check** buttons to take an image of the front and back of the check.
3. If you have multiple checks, you can click **+Add Check** to add more.
4. Repeat step 2 for each check you have to deposit.
5. The dollar amount should pre-populate. Verify it is correct.
6. Tap the **Submit** button when you are finished.

Check Deposit History



To view your mobile deposit activity, log into our mobile banking app and choose **Deposit** along the bottom menu.

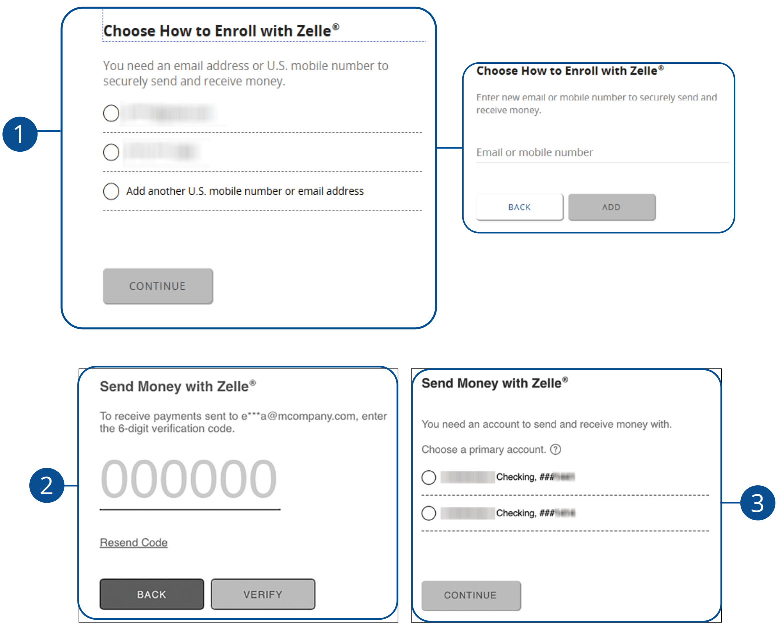
1. Choose an account from the dropdown menu.
2. Click the folder icon in the top left corner.
3. This will show you your deposit activity

Transactions

Send Money with Zelle® Setup

Zelle® is a fast, safe and easy way to send money directly between almost any bank account in the U.S., typically within minutes.1 With just an email address or U.S. mobile phone number, you can send money to people you trust, regardless of where they bank.*

Initial Setup

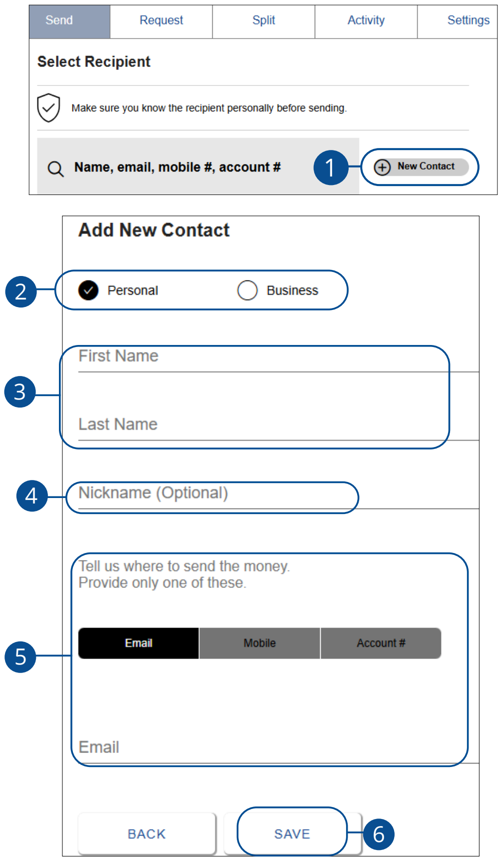


In the **Transfer & Pay** tab, click **Zelle.**

1. Choose or add a new email address or mobile number to have a 6-digit verification code sent to.
2. Enter the 6-digit verification code.
3. Choose your primary account.

Adding a Recipient

In the **Transfer & Pay** tab, click **Zelle.**

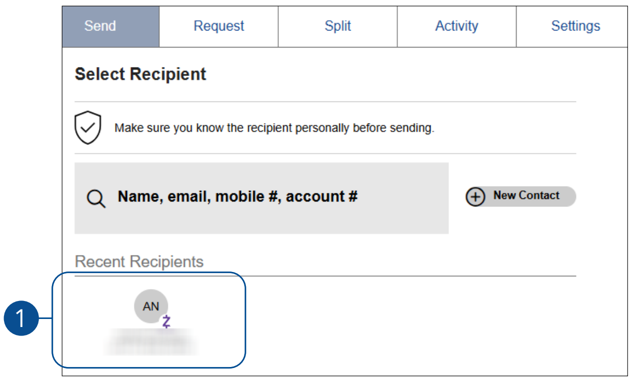


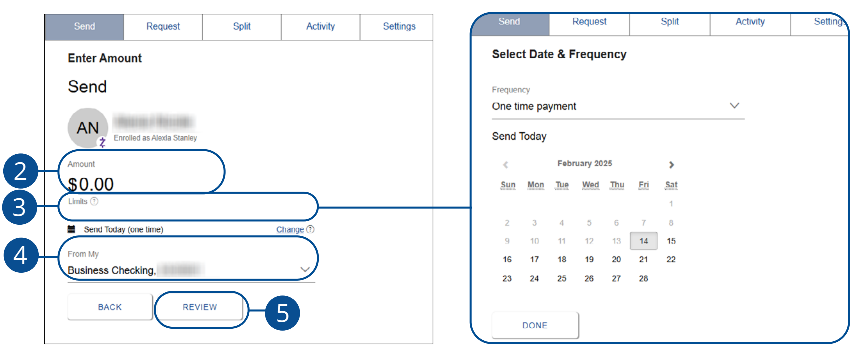
1. Click the **+ New Contact** button.
2. Select personal or business.
3. Enter the recipient's first name and last name.
4. (Optional) Enter the recipient's nickname.
5. Choose where to send the money to. Depending on your selection enter the recipient's email address, phone number or account number.
6. Click the **Save** button.

Transactions

Send Money with Zelle®

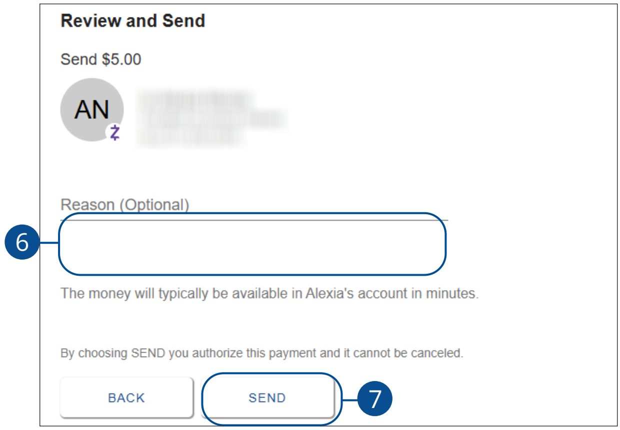
Send money to any First Mid customer or non-customer using only their name and contact information.





In the **Transfer & Pay** tab, click **Zelle.**

1. Select a recipient and choose a send method.
2. Enter an amount to send.
3. (Optional) Select a date, frequency and click the **Done** button.
4. Use the drop-down to select an account to send funds from.
5. Click the **Review** button.



6. (Optional) Enter a reason for the payment.

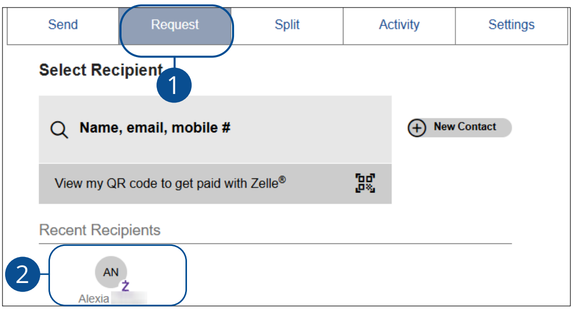
7. Click the **Send** button.

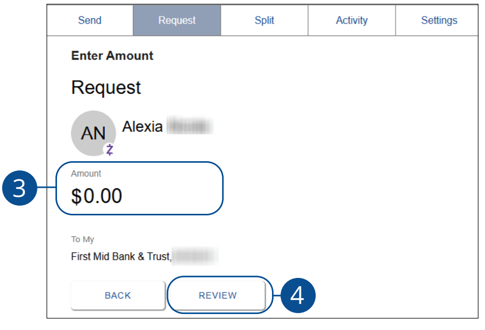
> **Note:** If your contact isn't registered with Zelle®, we'll send them a notice about your payment and ask them to take a moment to register. Your contact will receive your money within three business days after registering with Zelle® (or on the delivery date, whichever is later).

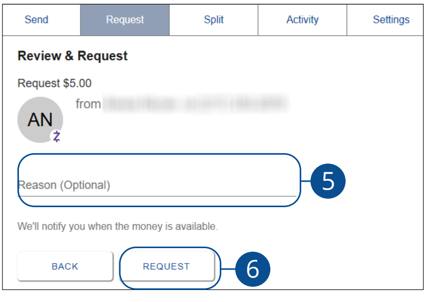
Transactions

Request Money with Zelle®

Request money from any First Mid customer or non-customer using only their name and contact information.







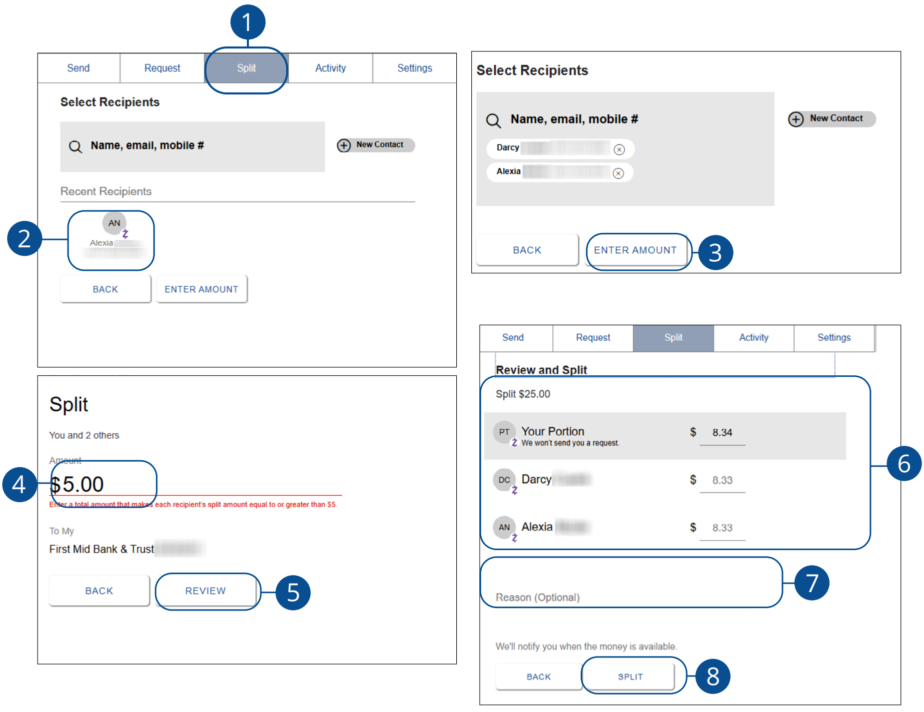
In the **Transfer & Pay** tab, click **Zelle.**

1. Click the **Request** tab.
2. Select a recipient and choose a request method.
3. Enter an amount to request.
4. Click the **Review** button.
5. (Optional) Enter a reason for the request.
6. Click the **Request** button.

Transactions

Split Payment with Zelle®

Split a payment between multiple people.



In the **Transfer & Pay** tab, click **Zelle.**

1. Click the **Split** tab.
2. Select recipients and choose request methods.
3. Click the **Enter Amount** button.
4. Enter an amount.
5. Click the **Review** button.
6. (Optional) Make adjustments to the split.
7. (Optional) Enter a reason.
8. Click the **Split** button.

Transactions

Zelle® Settings

Update your email address or phone number, change your primary account or edit a contact's information.

In the **Transfer & Pay** tab, click **Zelle.,** then click the **Settings** tab.

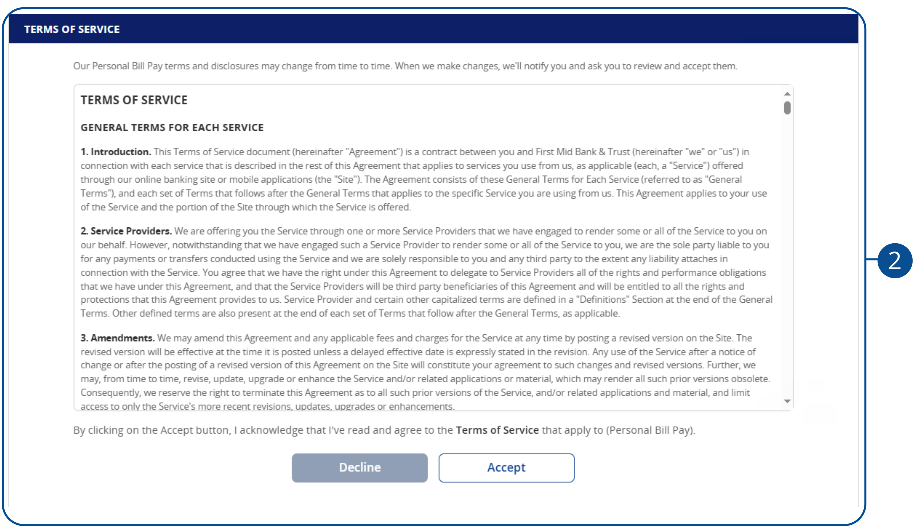
A. Click the plus icons to add a new email or mobile number.

B. Use the drop-down to change your primary account.

Bill Pay

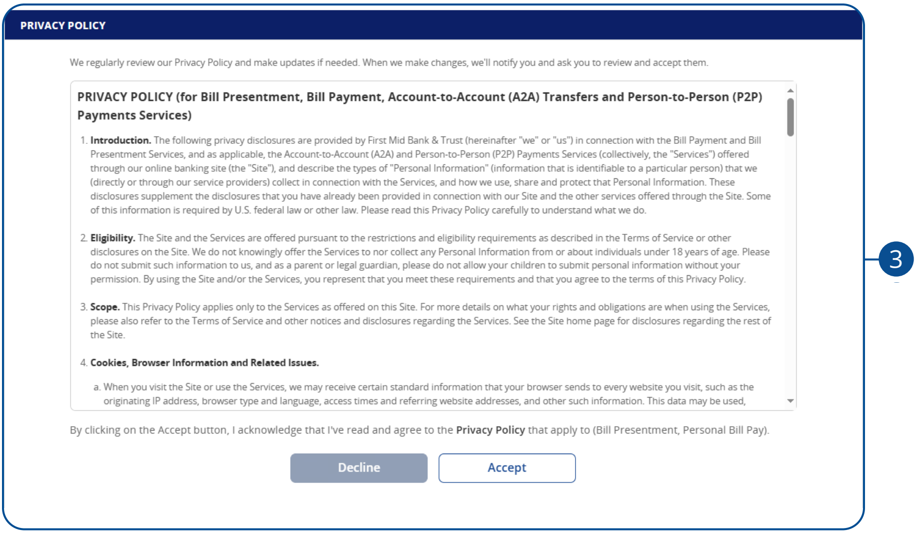
Enrollment

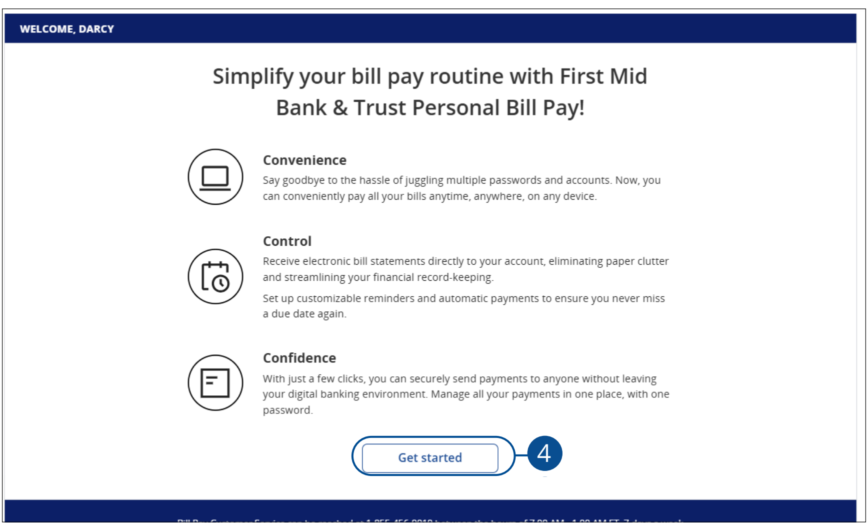
When you click the **Bill Pay** tab, you are asked to choose an account to use within Bill Pay and to accept the terms and conditions.



In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Continue** button.
2. Review the Terms of Service and click the **Accept** button.





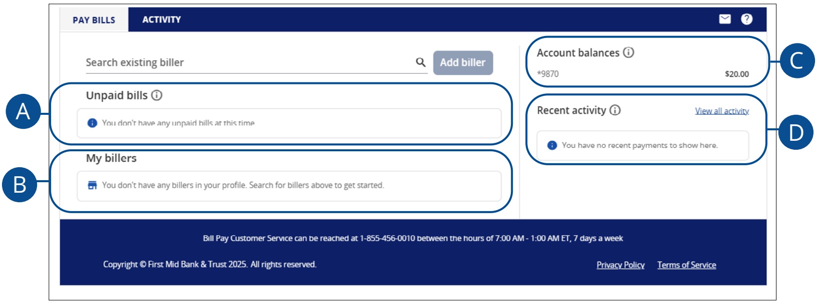
3. Review the Privacy Policy and click the **Accept** button.

4. Click the **Get started** button.

Bill Pay

Overview

Bill Pay with First Mid allows you to stay on top of your monthly finances. Having your bills linked to your bank account enables you to electronically write checks and send payments in one place.



In the **Transfer & Pay** tab, click **Bill Pay**.

A. View a list of your unpaid bills.

B. View a list of your billers.

C. View your current account balances.

D. View your recent activity.

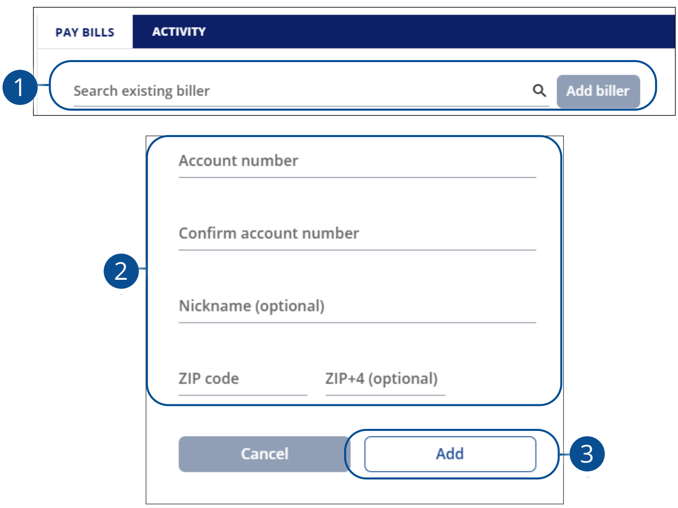
Bill Pay

Creating a Biller

The individual who receives your payments is known as a biller. You can pay just about any company, loan or account using Bill Pay. The information printed on your bill is all you need to set up a company as a biller. When creating your biller, there are two types of companies you can add: known and unknown.

Known Company

If the company you need to pay is preloaded in our database, you have the option to set up eBills. For more information, visit page 81.

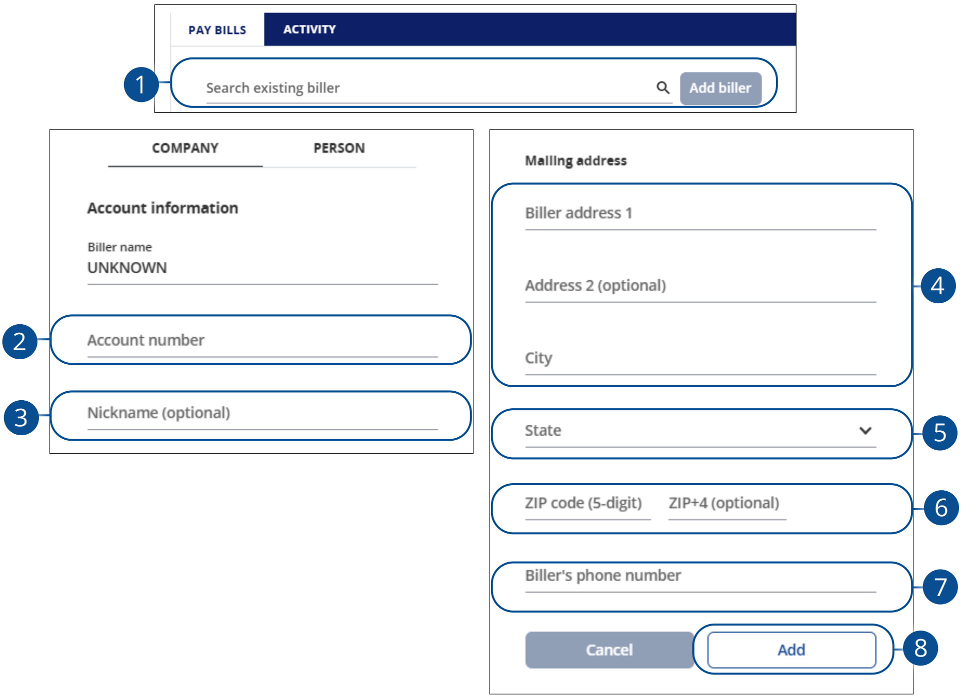


In the **Transfer & Pay** tab, click **Bill Pay**.

1. Start entering the biller's name and select it from the list. Then click the **Add biller** button.
2. Enter the required information. Fields may vary depending on which company you are adding.
3. Click the **Add** button when you are finished.
4. You can then either make a payment or click the **Cancel** button to return to the Bill Pay home page.

Unknown Company

If you have a biller who is not in our system, you can add their contact information. You you may not be able to send a Rush Delivery or sign up for eBills.

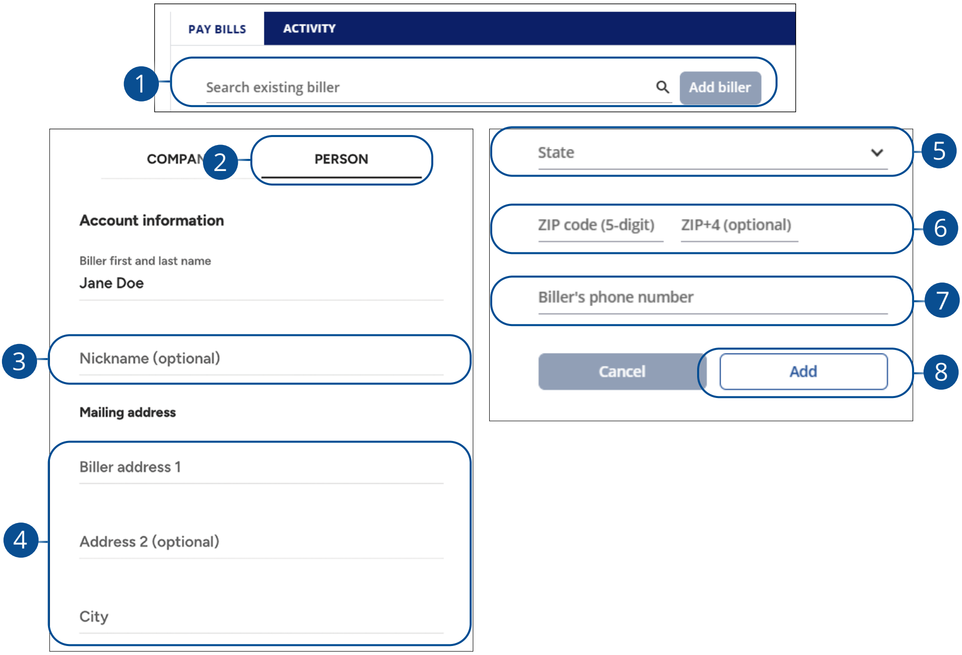


In the **Transfer & Pay** tab, click **Bill Pay**.

1. Enter the biller's name.
2. Enter the biller's account number.
3. (Optional) Enter a nickname.
4. Enter the biller's mailing address.
5. Select the biller's state from the drop-down.
6. Enter the biller's ZIP code.
7. Enter biller's phone number
8. Click the **Add** button when you are finished.
9. You can then either make a payment or click the **Cancel** button to return to the Bill Pay home page.

Person

You can pay anyone, such as a babysitter, dog-walker or freelance worker, by creating them as a biller in Bill Pay.



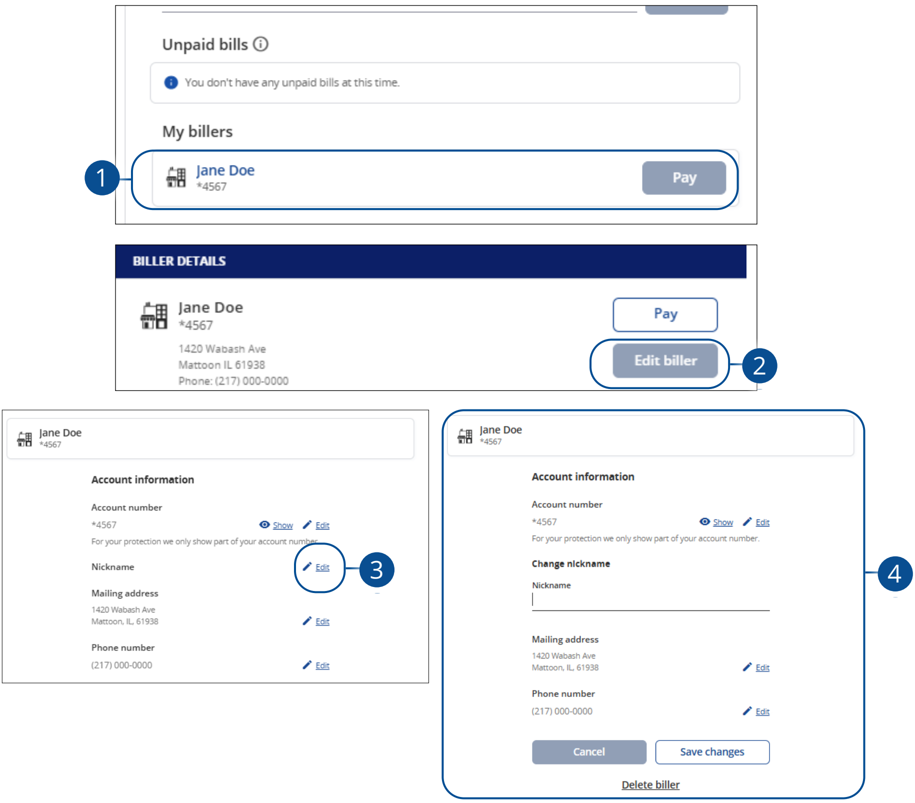
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Enter the biller's name and select it from the list.
2. Click the **Person** tab.
3. (Optional) Enter a nickname.
4. Enter the biller's mailing address.
5. Select the biller's state from the drop-down.
6. Enter the biller's ZIP code.
7. Enter biller's phone number
8. Click the **Add** button when you are finished.
9. You can then either make a payment or click the **Cancel** button to return to the Bill Pay home page.

Bill Pay

Editing a Biller

You can make changes to an existing biller at any time. This is especially beneficial if a biller's account number or contact information changes.



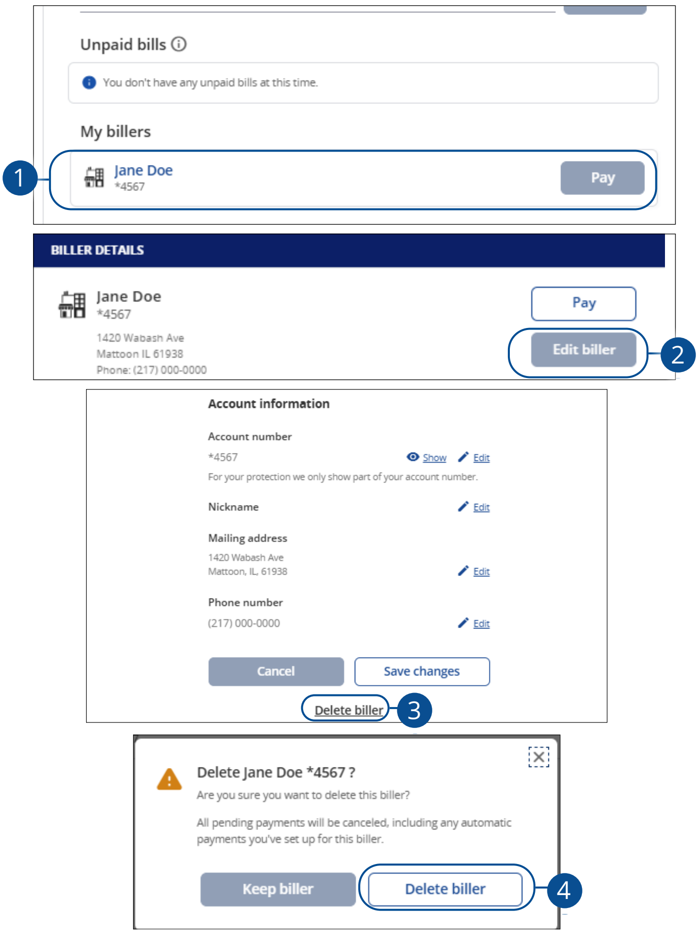
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Select a biller.
2. Click the **Edit biller** button.
3. Click the "Edit" link next to the section you need to edit.
4. Make the necessary changes and click the **Save changes** button when you are finished.

Bill Pay

Deleting a Biller

If a biller is no longer needed, you can permanently delete them. This does not erase data from any existing payments.



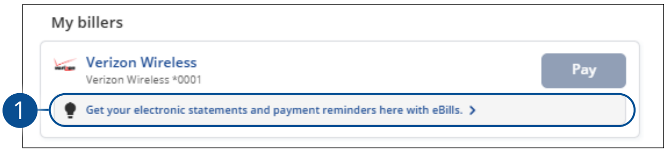
In the **Transfer & Pay** tab, click **Bill Pay**.

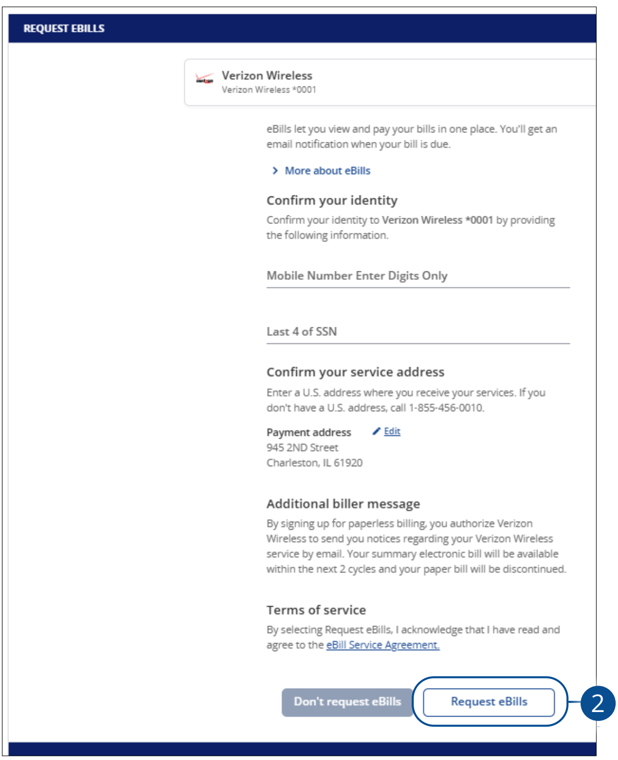
1. Select a biller.
2. Click the **Edit biller** button.
3. Click the “Delete biller” link.
4. Click the **Delete biller** button to permanently delete your biller.

Bill Pay

Enabling eBills

You can go paperless and receive your bills electronically within Bill Pay. Many major credit card companies, automotive finance companies and utility companies are preloaded in our system, and these present billers can be set up as an eBill.





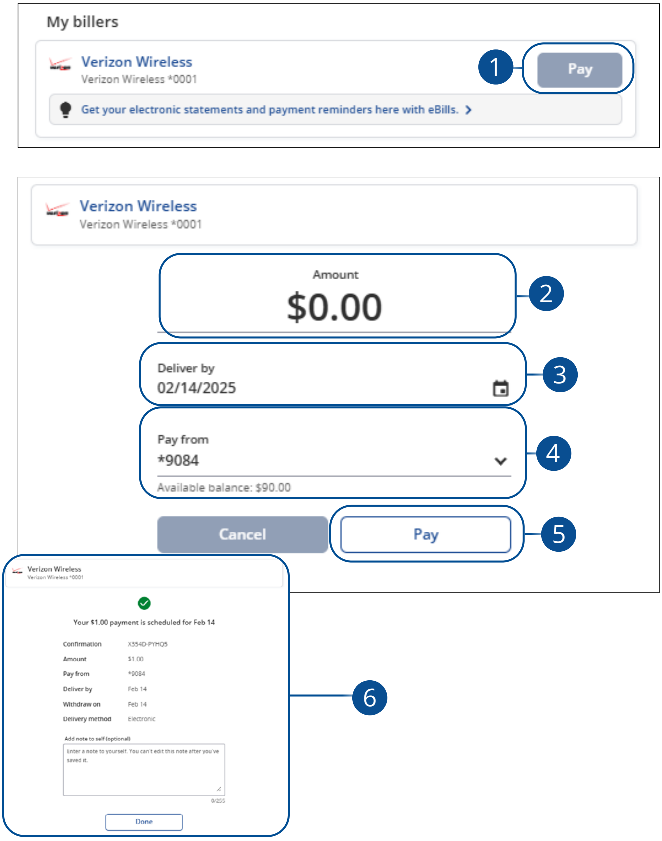
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click on the “Get your electronic statements and payment reminders here with eBills” link.

2. Click the **Request eBills** button.

Bill Pay

Paying eBills

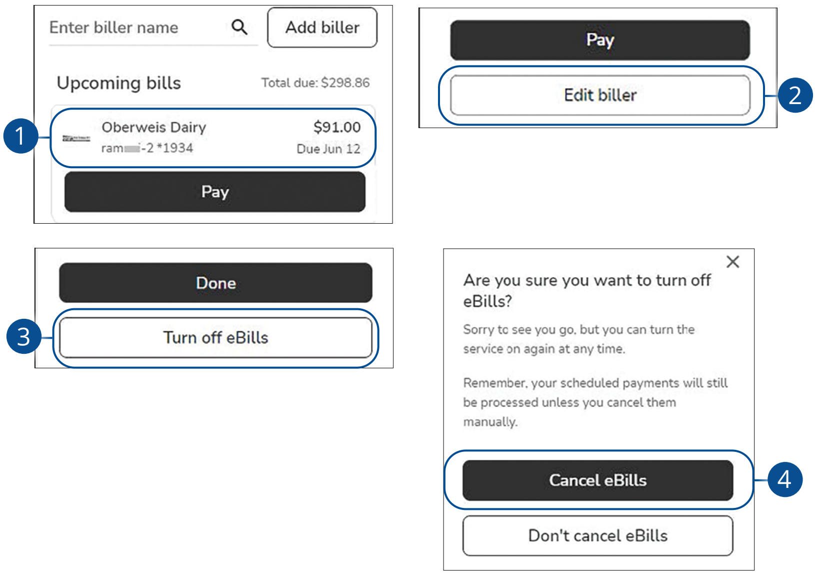


In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Pay** button next to the ebill you would like to pay.
2. Enter an amount.
3. Use the calender to select a delivery by date.
4. Select an account to withdraw from using the drop-down.
5. Click the **Pay** button.
6. Review the payment information. Click the **Done** button when you are finished.

Bill Pay

Canceling eBills Service for a Biller



In the **Transfer & Pay** tab, click **Bill Pay**.

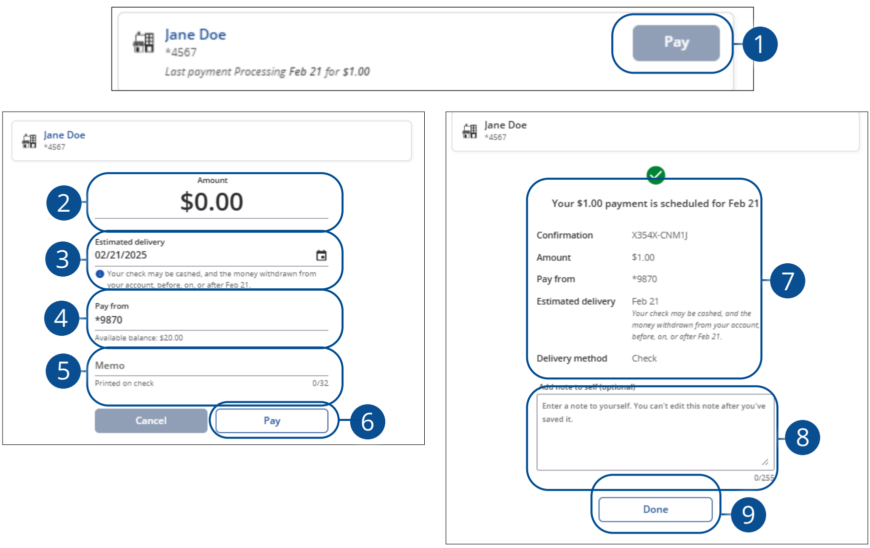
1. Select a biller.
2. Click the **Edit biller** button in the eBills section.
3. Click the **Turn off eBills** button.
4. Click the **Cancel eBills** button.

Bill Pay

Scheduling Payments

It is easy to pay your bills once you set up billers. When you click on the **Pay Bills** tab, you will see all of the billers you have established so far. To pay a bill, simply find your biller and fill out the payment information beside their name.

Single Payments

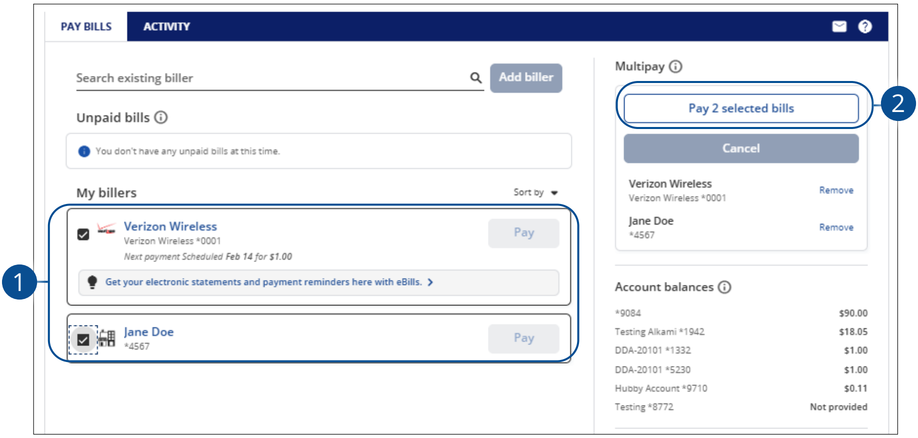


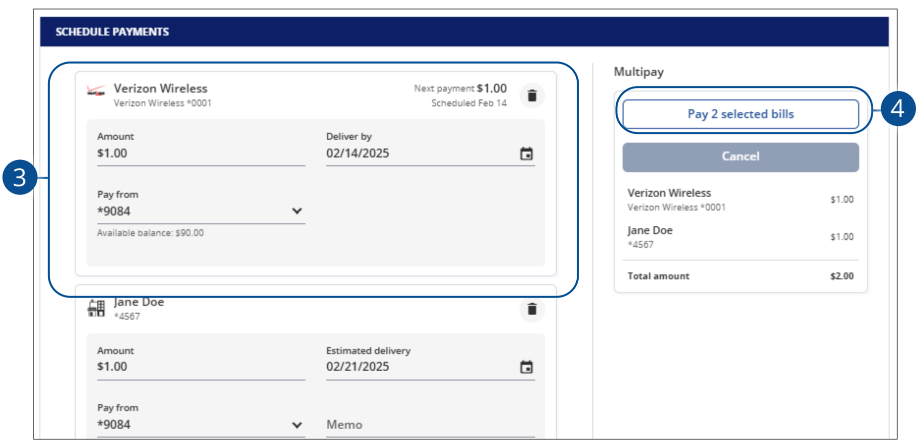
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Pay** button next to the biller you would like to pay.
2. Enter the amount.
3. Use the calender to select an estimated delivery date.
4. Select an account to withdraw from using the drop-down.
5. (Optional For Check Payments Only) Enter a memo.
6. Click the **Pay** button.
7. Review the payment information.
8. (Optional) Enter a note to self.
9. Click the **Done** button when you are finished.

Multiple Payments

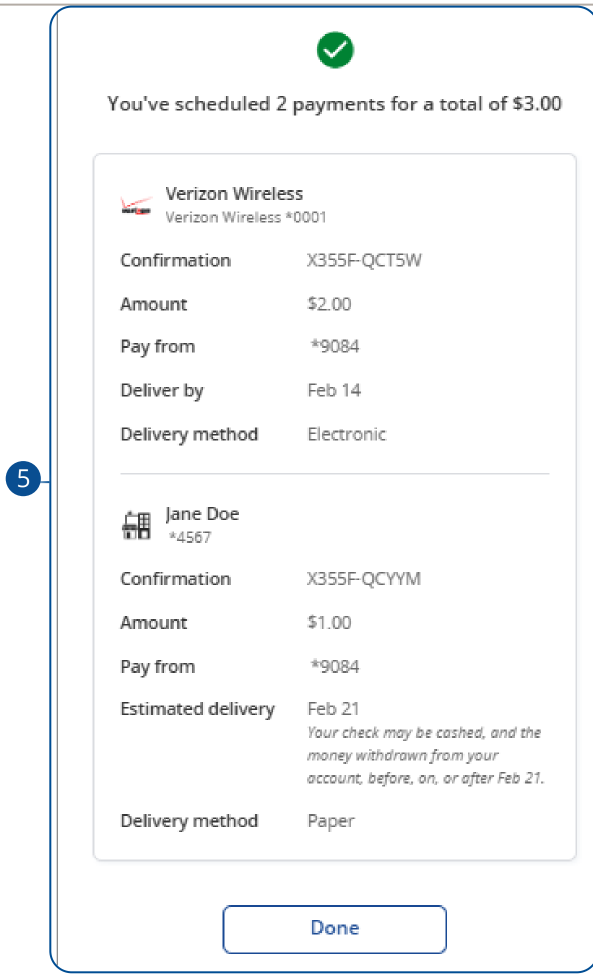
Not available on mobile.





In the **Transfer & Pay** tab, click **Bill Pay**.

1. Select the biller/billers you would like to pay.
2. Click the **Pay selected bills** button.
3. Enter the required payment information for each biller.
4. Click the **Pay selected bills** button.

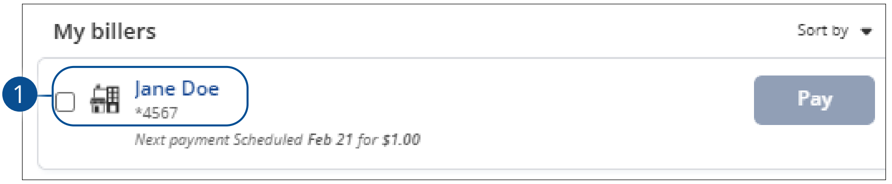


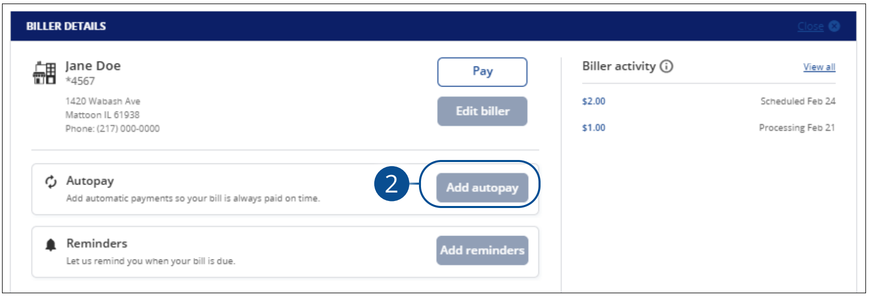
5. Review the payment information and click the **Done** button.

Bill Pay

Automatic Payments

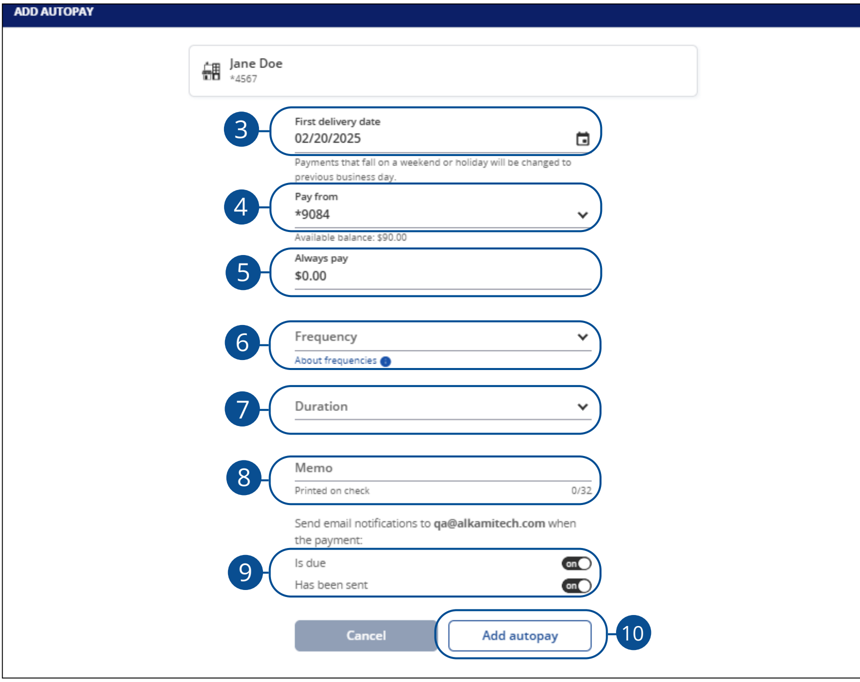
Our Automatic Payments feature keeps you ahead of your repeating payments. Setting up an automatic payment takes only a few moments and saves you time by not having to reenter a payment each time it is due.





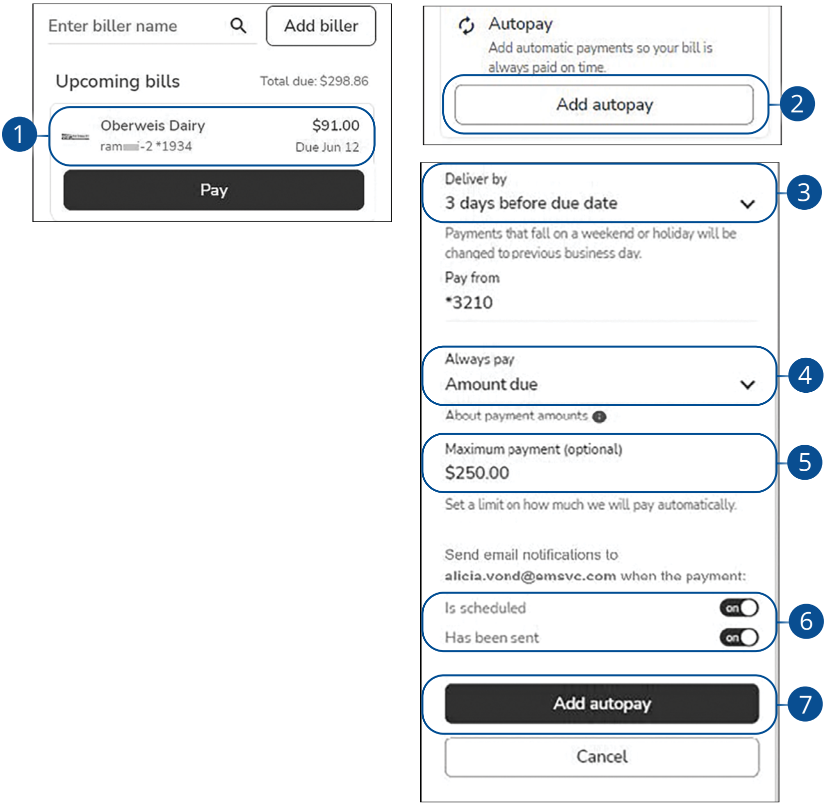
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller you would like to set up autopay for.
2. Click the **Add autopay** button.



3. Use the calender to select a first delivery date.
4. Select an account to withdraw from using the drop-down.
5. Enter the amount.
6. Select a frequency using the drop-down.
7. Select the duration of the payments using the drop-down and enter the necessary information.
8. (Optional For Check Payments Only) Enter a memo.
9. Use the toggles to indicate when you would like to be notified.
10. Click the **Add autopay** button when you are finished.

Automatic Payments for eBills

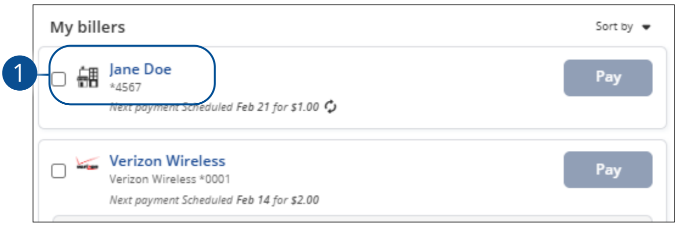


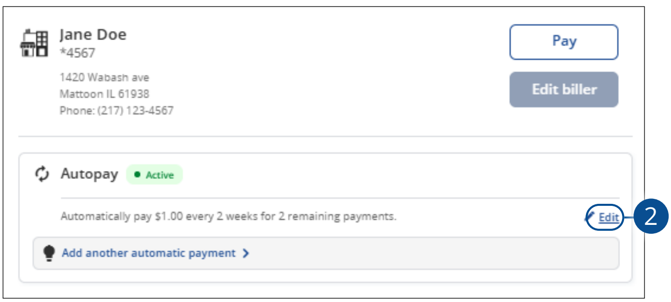
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller with ebills enabled that you would like to set up autopay for.
2. Click the **Add autopay** button.
3. Use the calender to select a delivery by date.
4. Use the drop-down to select the amount due.
5. Enter a maximum payment amount. This is optional if you have not selected “Earliest Delivery Date” using the “Delivery By” drop-down.
6. Use the toggles to indicate when you would like to be notified.
7. Click the **Add autopay** button when you are finished.

Bill Pay

Edit an Automatic Payments

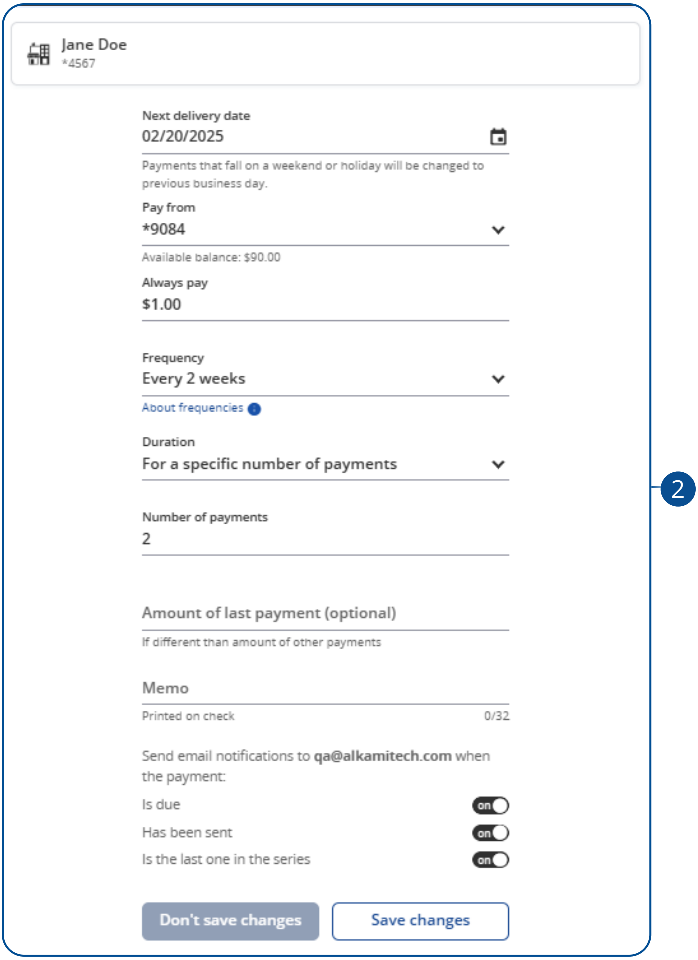




In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller with automatic payments enabled that you would like to edit.

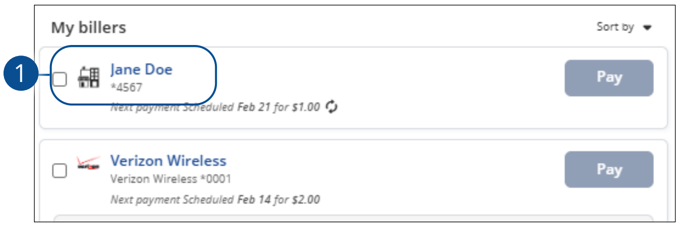
2. Click the “Edit” link next to the automatic payment you would like to edit.

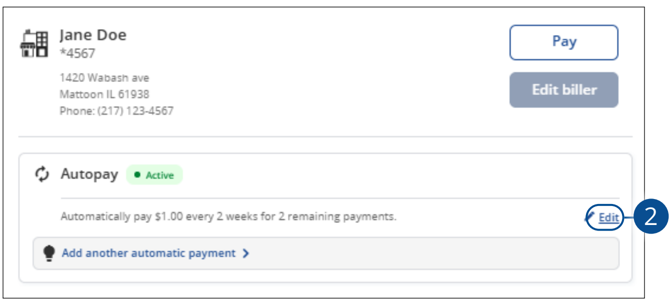


3. Make the necessary changes and click the **Save changes** button.
4. Click the **Done** button.

Bill Pay

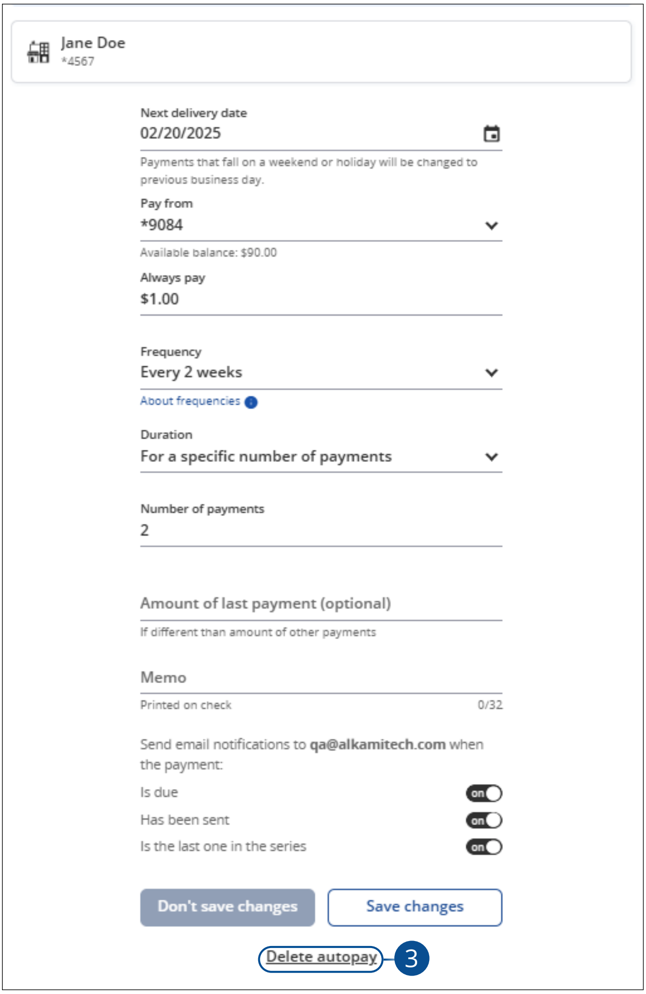
Delete an Automatic Payments

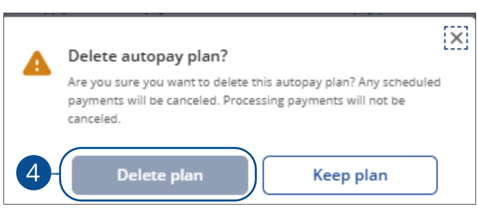




In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller with automatic payments enabled that you would like to delete.
2. Click the “Edit” link next to the automatic payment you would like to edit.





3. Click the "Delete autopay" link.

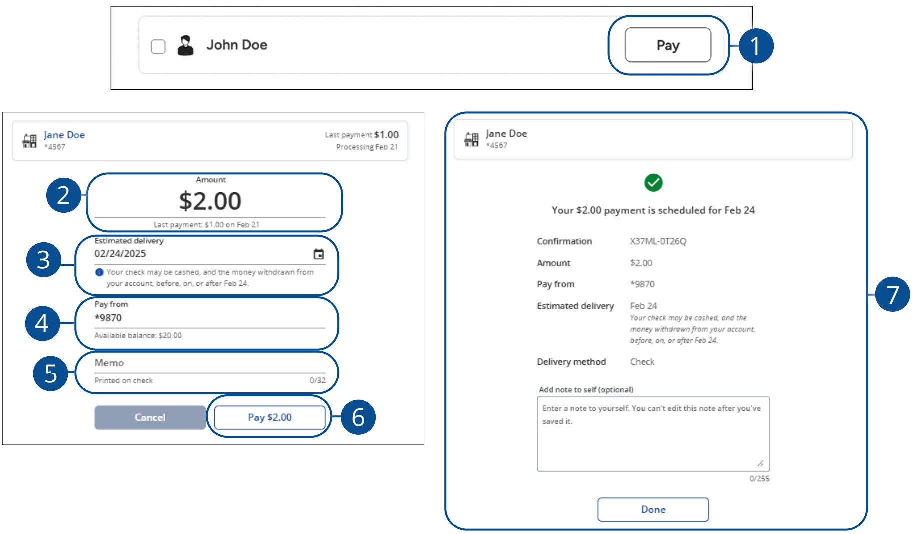
4. Click the **Delete plan** button.

Bill Pay

Rush Delivery

If you need to send a payment faster and if your payee has the Rush Delivery option, you can process your payment faster than the standard rate.

A standard fee may occur. Please see our Fee Schedule for details.



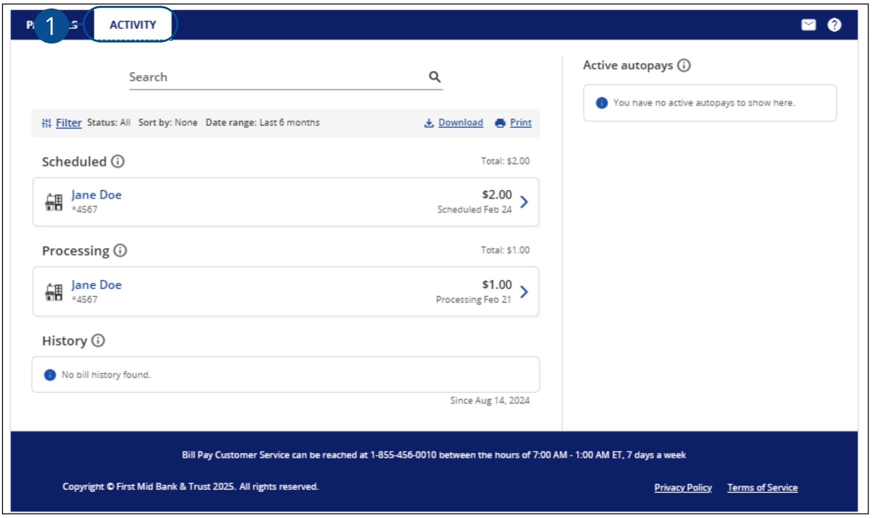
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Pay** button next to the biller you would like to pay.
2. Enter the amount.
3. Use the calender to select an estimated delivery date.
4. Select an account to withdraw from using the drop-down.
5. (Optional For Check Payments Only) Enter a memo.
6. Click the **Pay** button.
7. Review the payment and click the **Done** button.

Bill Pay

Activity

Easily view your recent activity.



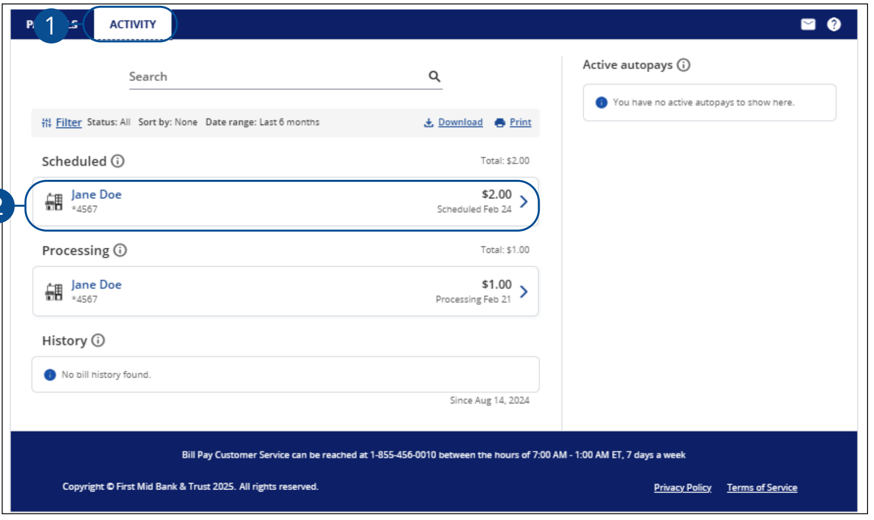
In the **Transfer & Pay** tab, click **Bill Pay**.

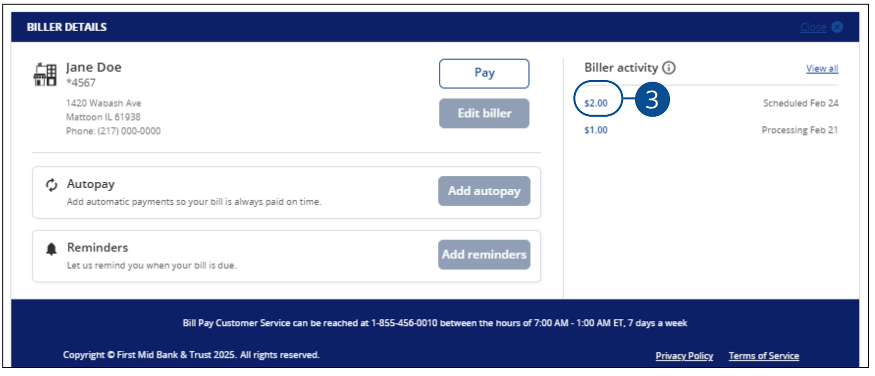
1. Click the **Activity** tab.

Bill Pay

Editing Pending Payments

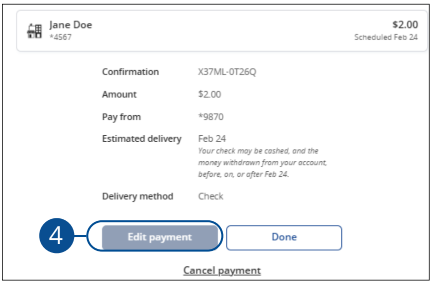
You can change a payment even after you schedule it. This convenient feature gives you the freedom to change the way you make your payments.

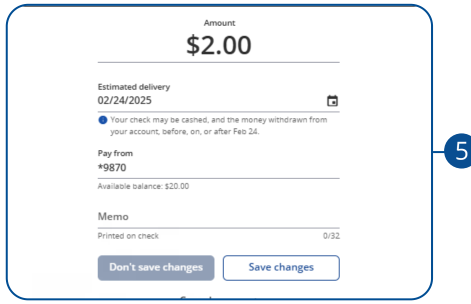


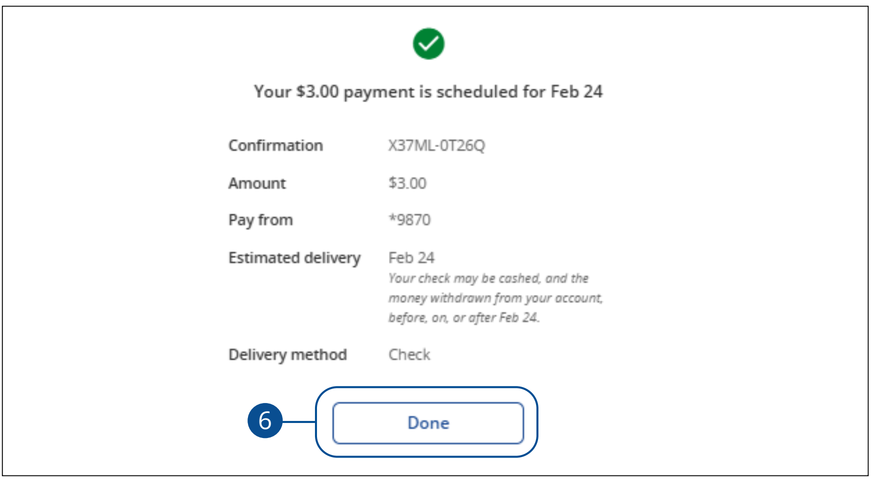


In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Activity** tab.
2. Select the payment you would like to edit.
3. Select the payment you would like to edit.







4. Click the **Edit payment** button.

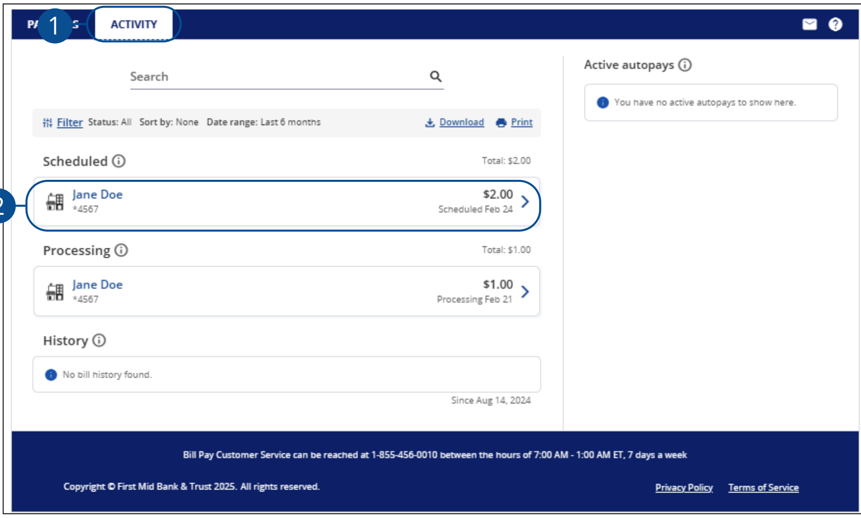
5. Make the necessary changes and click the **Save changes** button.

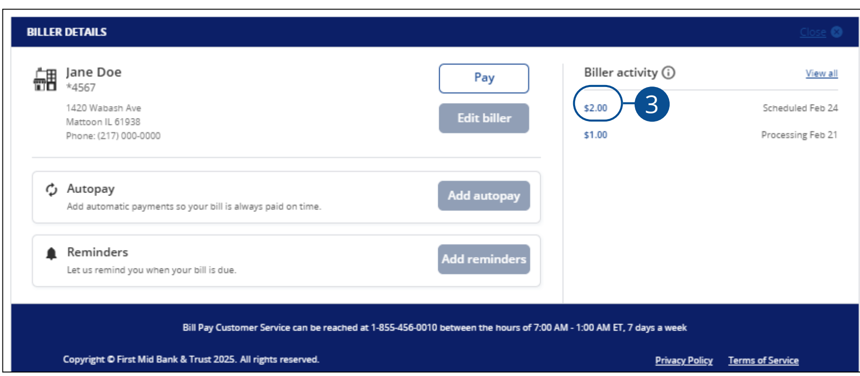
6. Click the **Done** button.

Bill Pay

Canceling Pending Payments

You can cancel a payment even after you schedule it. This convenient feature gives you the freedom to change the way you make your payments.



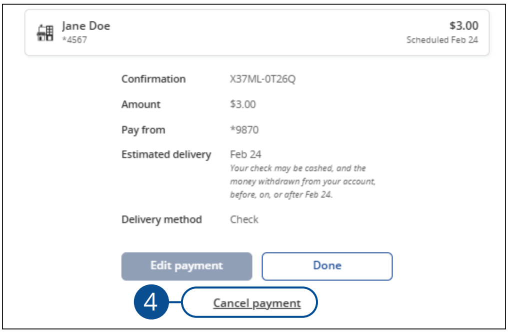


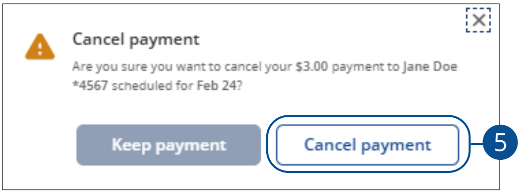
In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the **Activity** tab.

2. Select the payment you would like to cancel.

3. Select the payment you would like to cancel.





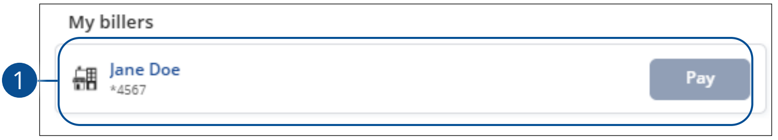
4. Click the “Cancel payment” link.

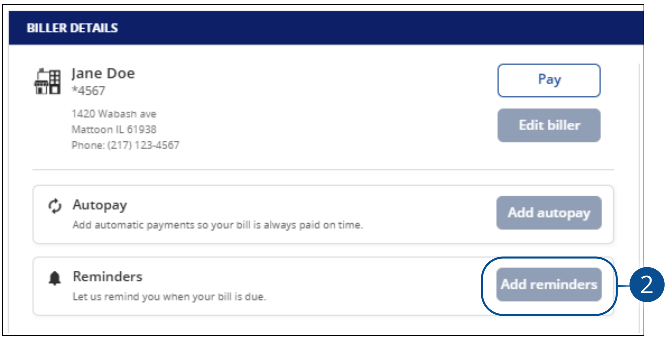
5. Click the **Cancel payment** button to permanently delete your payment.

Bill Pay

Creating a Reminder

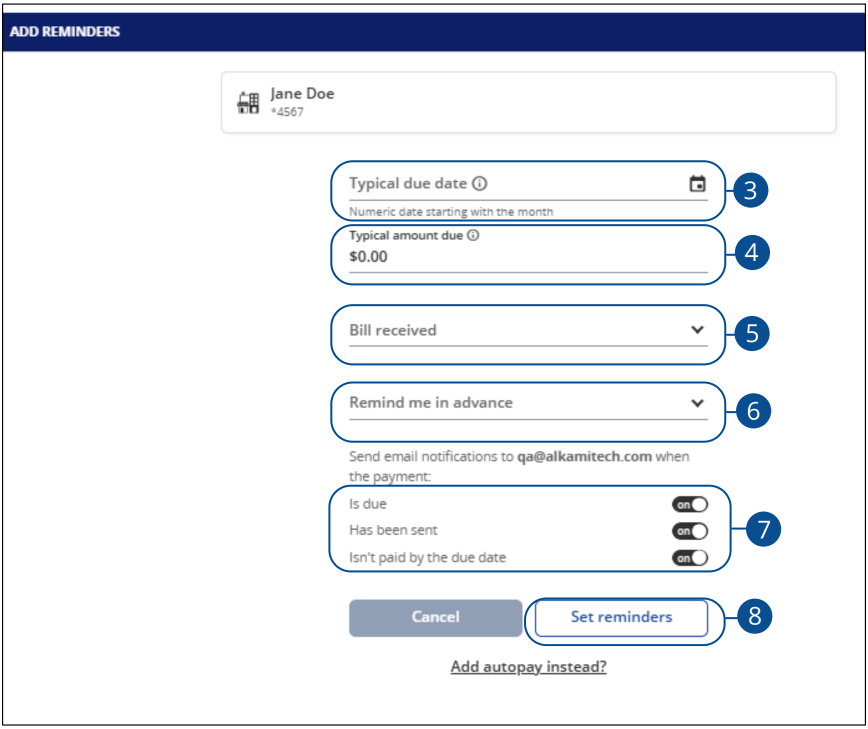
Setting up a reminder within Bill Pay can help you make sure all of your bills get paid on time. You can set up reminders to let you know when an eBill is available, a recurring payment processes or when a transaction is scheduled.





In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller you would like to set up a reminder for.
2. Click the **Add reminders** button.



3. Use the calendar feature to select the typical due date.

4. Enter the amount typically due.

5. Use the “Bill received” drop-down to select the frequency of the bill.

6. Use the drop-down to choose when to receive a notification.

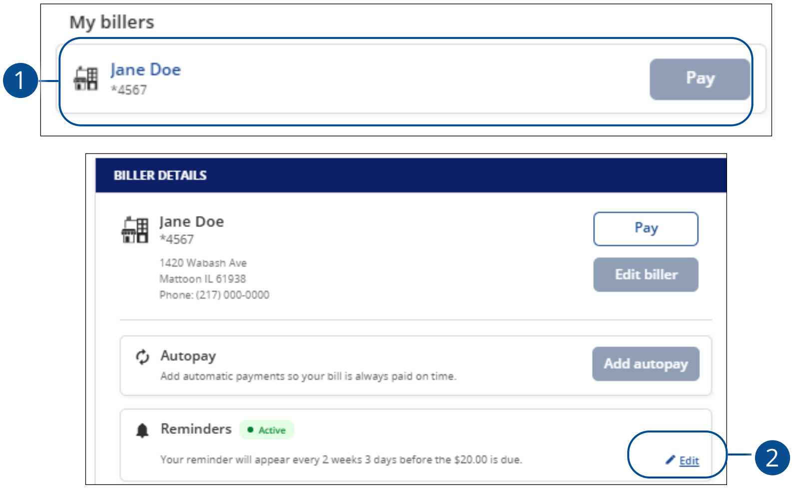
7. Use the toggles to indicate when you would like to be notified.

8. Click the **Set reminders** button when you are finished.

Bill Pay

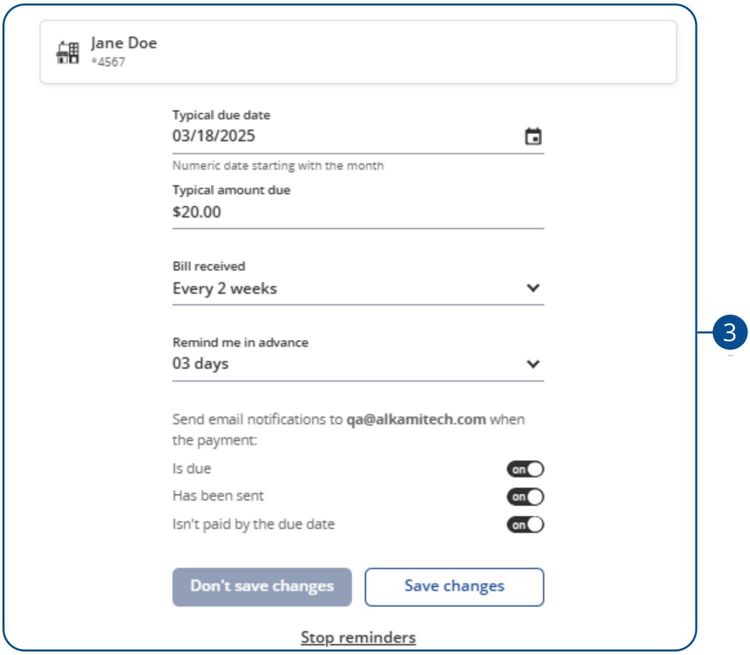
Editing Reminders

If details to a payment change, you can make updates to your existing reminders to ensure all payments are paid on time.



In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller you would like to edit a reminder for.
2. Click the “Edit” link.

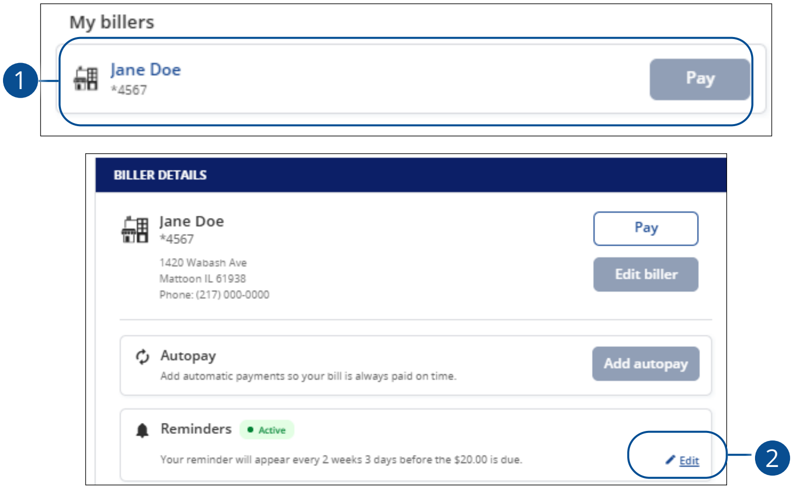


3. Make the necessary changes and click the **Save changes** button when you are finished.

Bill Pay

Deleting Reminders

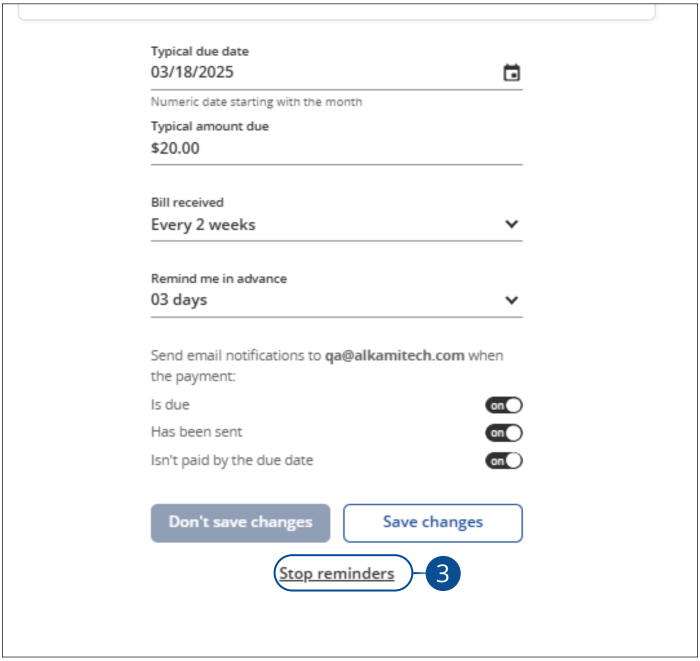
You can remove an existing reminder if it is no longer needed.

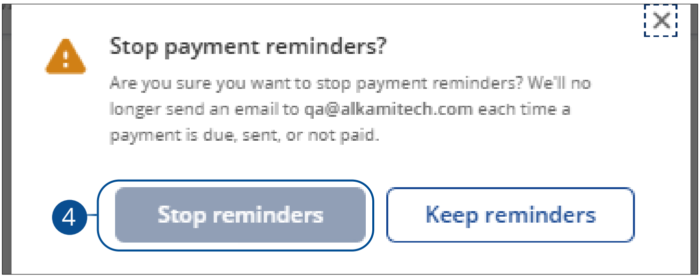


In the **Transfer & Pay** tab, click **Bill Pay**.

1. Click the biller you would like to edit.

2. Click the “Edit” link.





3. Click the “Stop reminders” link.

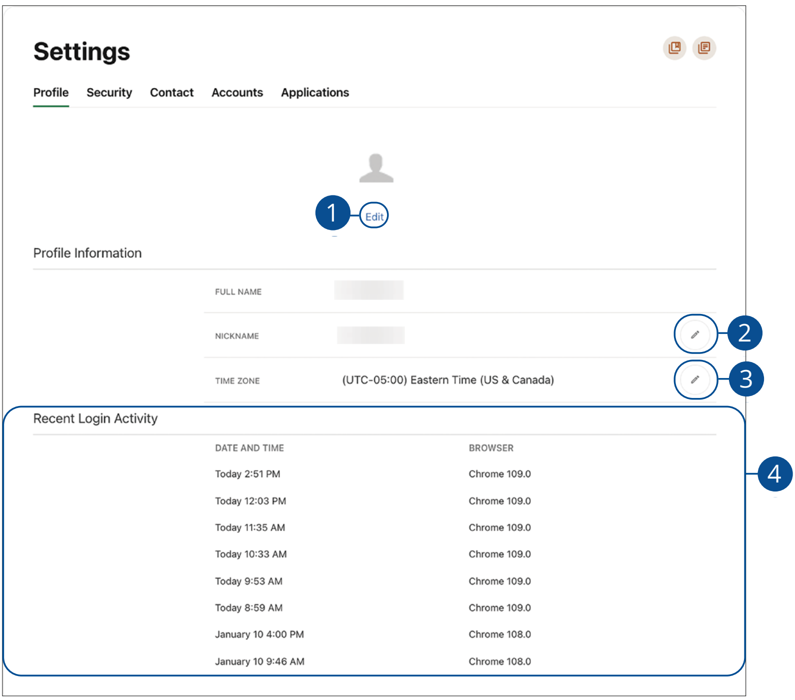
4. Click the **Stop reminders** button.

 99

Settings

Profile

Use Profile Settings to personalize online and mobile banking, update your nickname and view your recent login activity.



Click the icon in the upper right corner of the screen and select **Settings**. Then click the **Profile** tab.

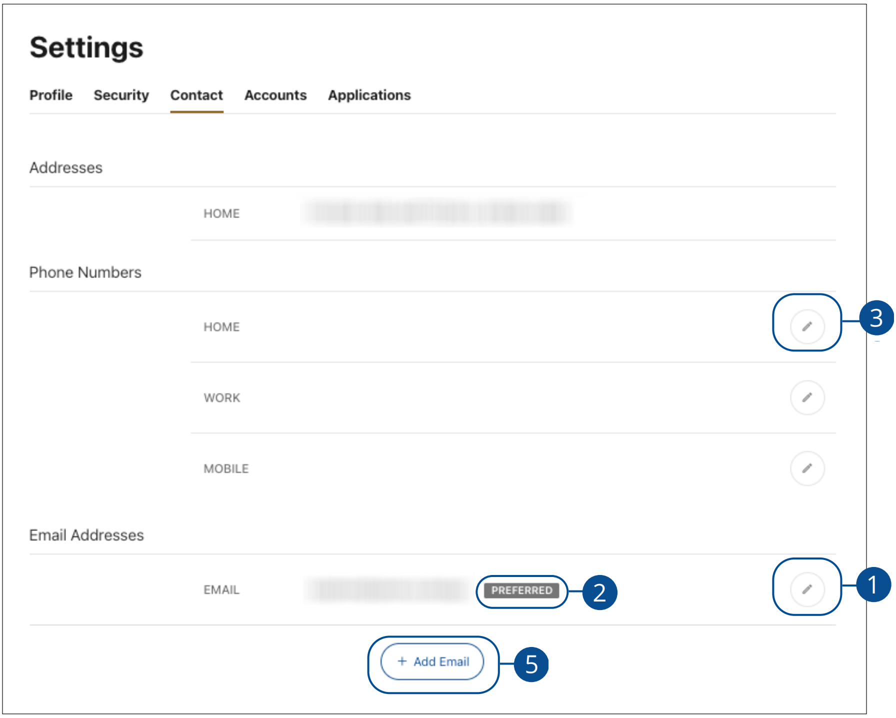
1. Click the "Edit" link to upload a profile image to personalize Online Banking. Image files are scaled to 50px by 50px and must not be larger than 3MB.
2. Click the icon to edit your nickname.
3. Click the icon to edit your time zone.
4. View a list of your recent login activity. The system uses the Time Zone setting to clearly communicate schedules, execute transfers, send alerts and execute other events at the proper time.

 Settings: Profile

Settings

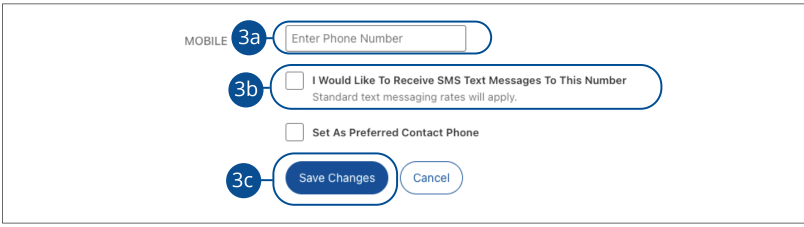
Contact Information

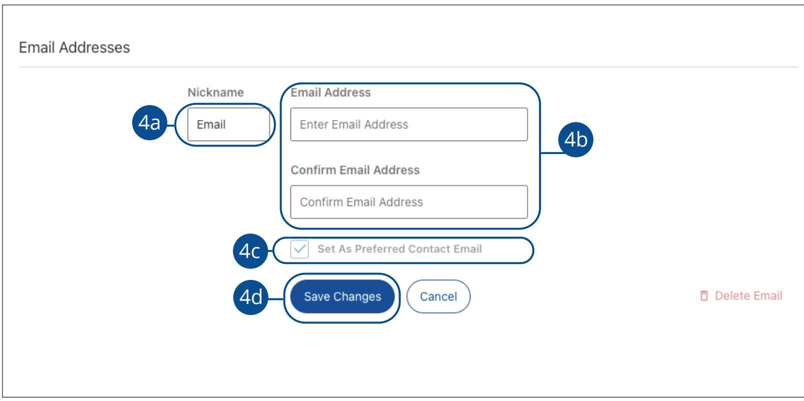
Use the Contact page to update your phone number(s) and email(s). To change your address with the bank, go to Settings along main menu bar and select the Address Change form.



Click the icon in the upper right corner of the screen and select **Settings**. Then click the **Contact** tab.

1. Click the icon to edit your Contact.
2. "Preferred" indicates the is the primary option used for communications from the Bank.
3. Click the icon to edit a stored phone number. Options include home, work and mobile phone numbers.





a. Edit the phone number.

b. Check “I Would Like To Receive SMS Text Messages To This Number” to receive text messages (Standard text messaging rates apply). You will need to enter a confirmation code.

c. Click the **Save Changes** button.

4. Click the **+ Add Email** button to add an additional email.

   a. Enter a nickname.

   b. Enter and confirm the email address.

   c. Check to mark the email as the preferred contact email.

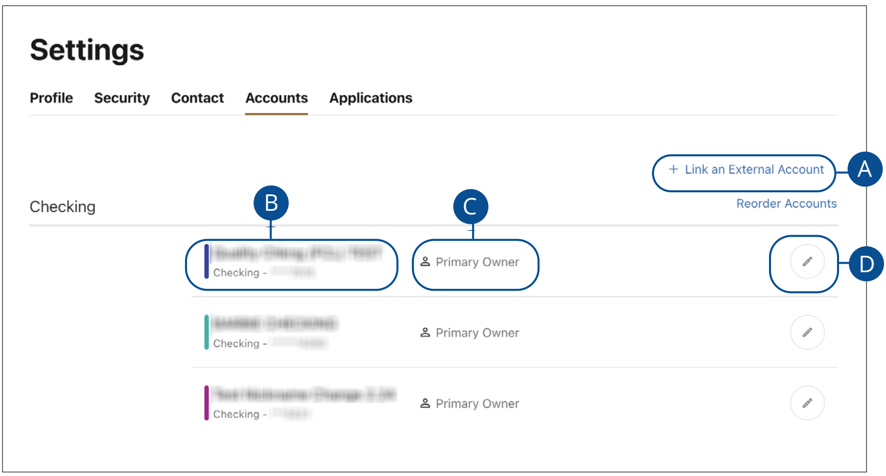
   d. Click the **Save Changes** button.

> **Note**: If you are unable to update your account nickname, please send us a message through the Message Center and choose the subject - Update Account Nickname.

Settings

Accounts Overview

Use the Accounts tab to adjust the way accounts are displayed throughout Online Banking.



Click the icon in the upper right corner of the screen and select **Settings**. Then click the **Accounts** tab.

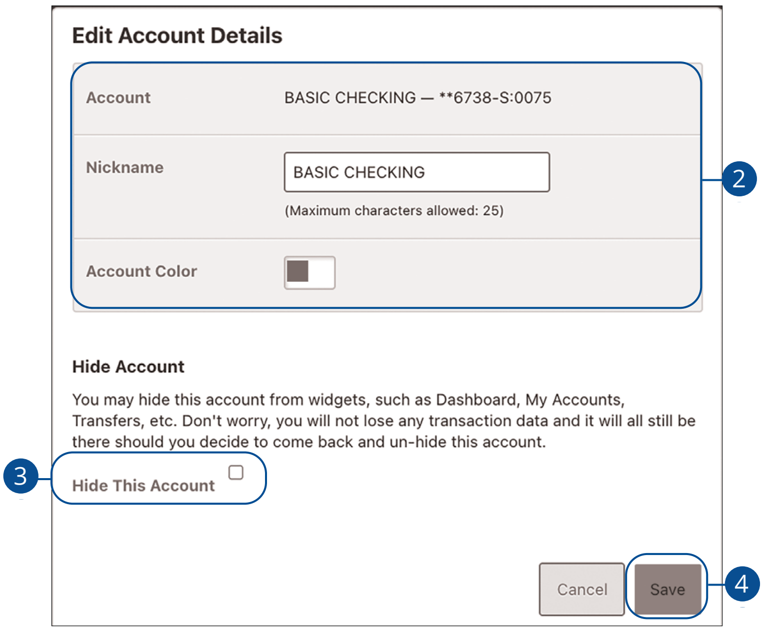
A. Click the “Link to External Account” link to easily link an external account go to page 42 for more information.

B. The default account name followed by the last four digits of the account number and the account suffix is displayed for each account.

C. The column to the right of the account information displays your relationship to the account.

D. Click the icon to edit the account nickname and color.

Nickname, Hide and Color Code an Account

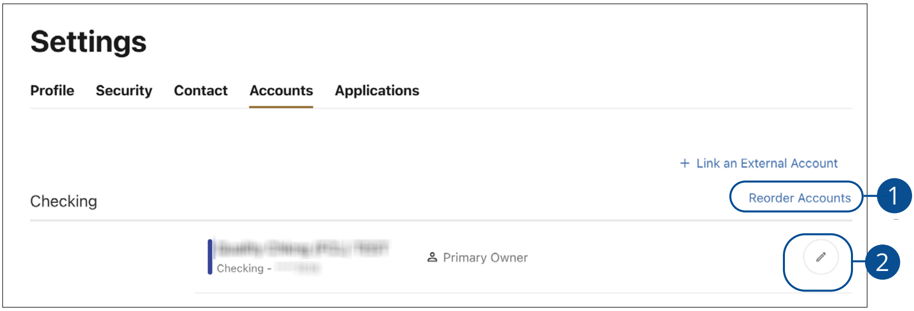


Click the icon in the upper right corner of the screen and select **Settings**. Then click the **Accounts** tab.

1. Click the icon.
2. Edit the **nickname and/or color**.
3. **Check the box to hide the account.** You will not be able to perform transfers to the account while it's hidden. You will not lose any transaction data and your account will still be there should you decide to unhide it.
4. Click the **Save** button when you are finished making changes.

Note: If you are unable to update your account nickname, please send us a message through the Message Center and choose the subject - Update Account Nickname.

Reorder Accounts



Click the  icon in the upper right corner of the screen and select **Settings**. Then click the **Accounts** tab.

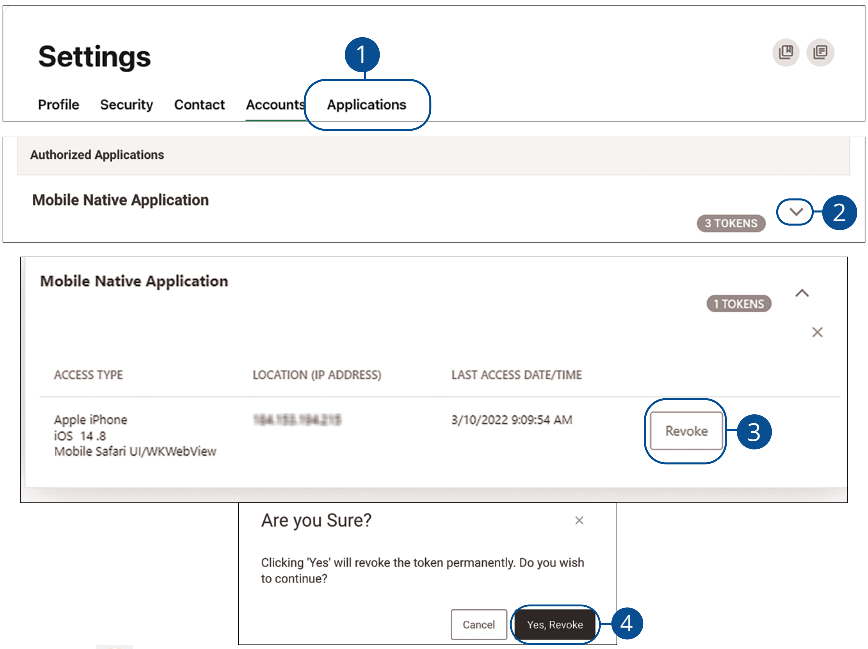
1. Click the "Reorder Accounts" link.
2. Click and drag up and down arrows to move accounts within the Account Type Class. You can currently only move checking accounts within the checking class and savings accounts within the savings class.
3. Click the **Save Order** button.

Settings

Applications

The Applications tab gives you the ability to revoke access to the Mobile App on your mobile device if it's lost or stolen. View your recent logins and select which locations to revoke.

Tokens are "An authorization for a device to access the login." You may want to revoke tokens from devices that are no longer in your possession.



Click the icon in the upper right corner of the screen and select **Settings**.

1. Click the **Applications** tab.
2. Click the icon to expand an application.
3. Click the **Revoke** button to revoke a token.
4. Click the **Yes, Revoke** button to confirm.

Note: If you have given access to any aggregator apps or sites like Plaid, Venmo, Cash App, etc. they will show here. If you are unsure if you provided access, you can click Revoke.

Settings

Snapshot

Snapshot allows you to check your account balances from the login page of the mobile banking app on your mobile device without needing to log in. It is recommended that you secure your device with a passcode. You can disable this feature at any time.

Operating System Requirements

- The minimum versions of the mobile operating systems (OS) necessary for Snapshot are:
  - OS X (Apple desktops): All versions supported by Apple
  - iOS (Apple mobile devices): Last 2 major releases
  - Android: Last 2 releases

Snapshot Onboarding

- All new mobile users will be presented with the Snapshot onboarding screen after your initial login to the mobile app.

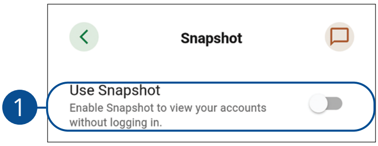
Experience

- Once snapshot has been enabled, it will be the landing page and authentication view you receive when you first access the app. From there you can login to the app buy clicking the “login” button below the account details or select “close” to return to the main login screen, and click the wallet icon to view your Snapshot again.

Edit Snap Shot Settings

- Snapshot will automatically update when there are account changes.

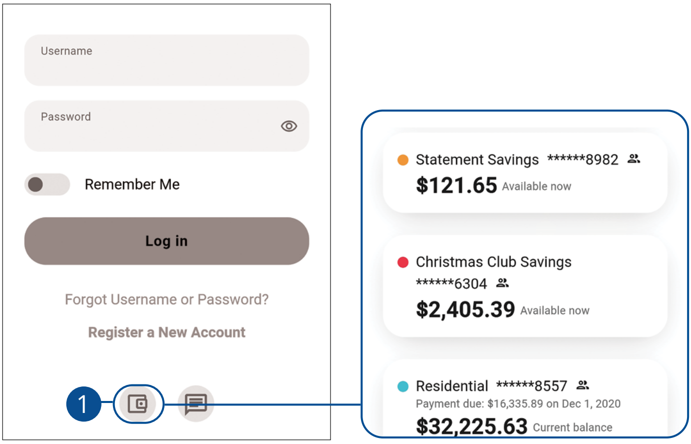
To Enable Snapshot



Click the  icon in the upper right corner of the screen and select **Settings**, then tap **Snapshot**.

1. Toggle the switch to enable snapshot.

To Use Snapshot



Open the First Mid Mobile Banking App.

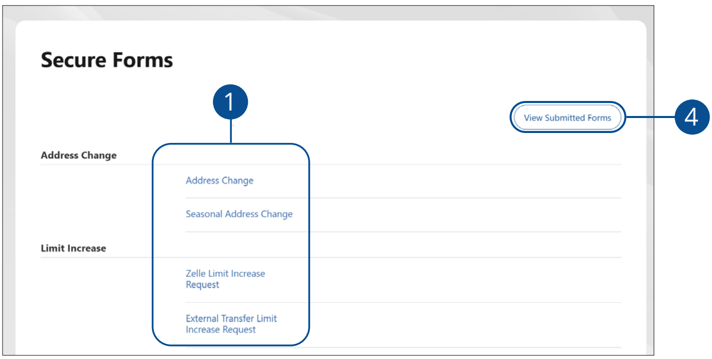
1. Tap the icon to view your account balances.

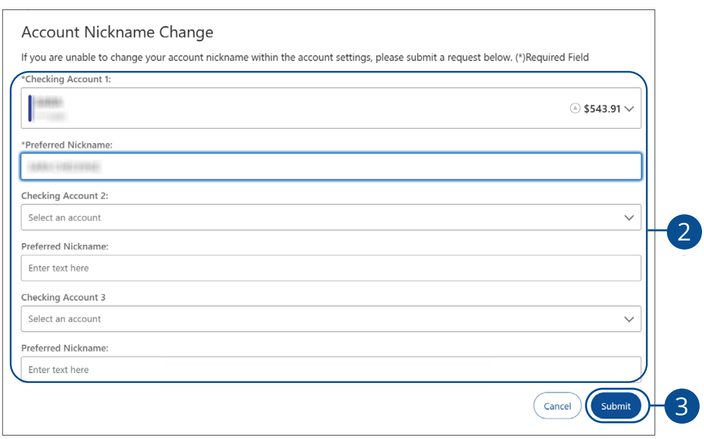
Note: Snapshot supports only one username per device; you may have a username and Snapshot saved to more than one device. If you change Snapshot settings on one device, setting changes will apply across all devices. For your security, we recommend you lock your phone between uses.

Settings

Secure Forms

Secure Forms can be used to submit different requests to the bank, securely. Examples include: Change of Address requests, Debit Card limit increases, Account Nickname changes, Zelle limit increases, etc.



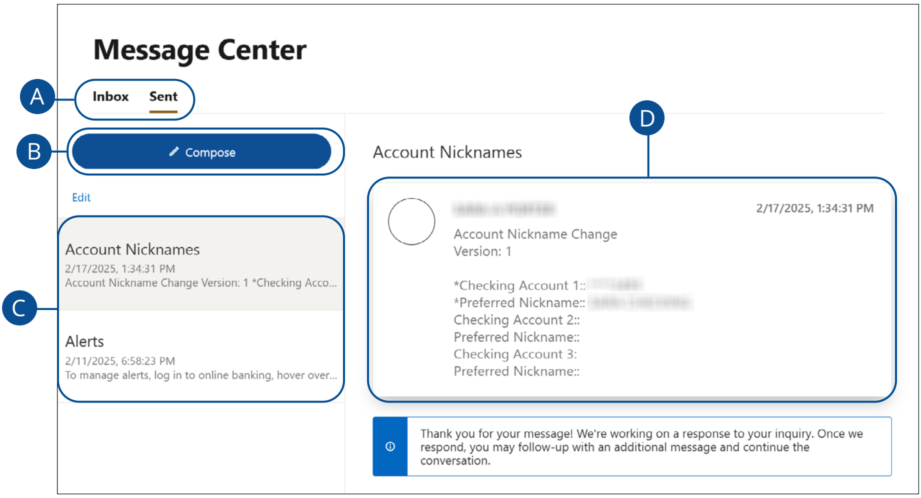


In the **Tools** tab, click **Secure Forms**.

1. Select the form that best matches your request.
2. Complete the required fields.
3. Click the **Submit** button.
4. (Optional) Click the **View Submitted Forms** button to see previously submitted forms.

Message Center

Once you are in the Message Center, you can click on the left panel between messages to see your requests and responses.



In the **Tools** tab, click **Message Center**.

A. View messages in your Inbox or that have been sent.

B. Click the Compose button to write a new message.

C. View messages in your Sent or Inbox.

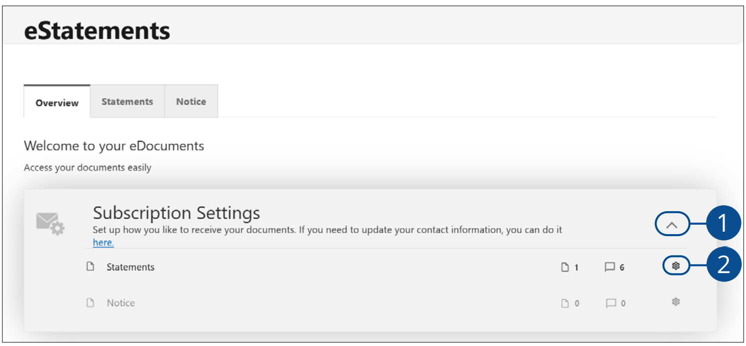
D. The message currently being viewed.

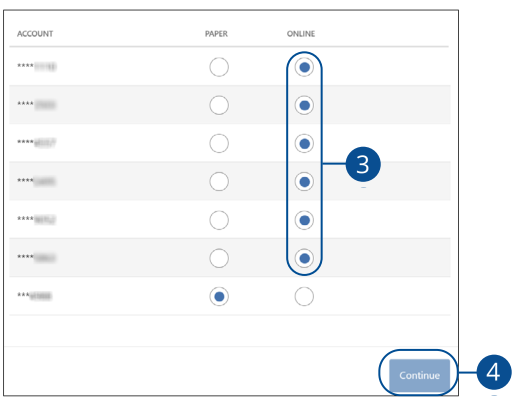
Settings

eDocs and Notices

Electronic Statements and Notices allows you to receive and view your statements and notices electronically.

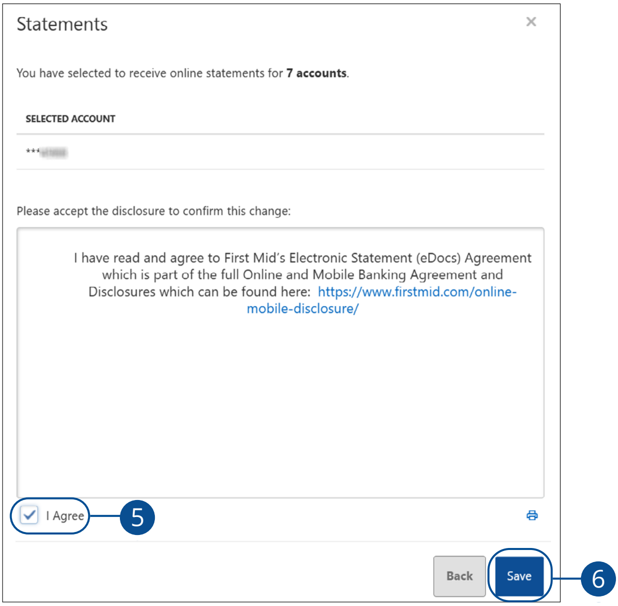
Enroll





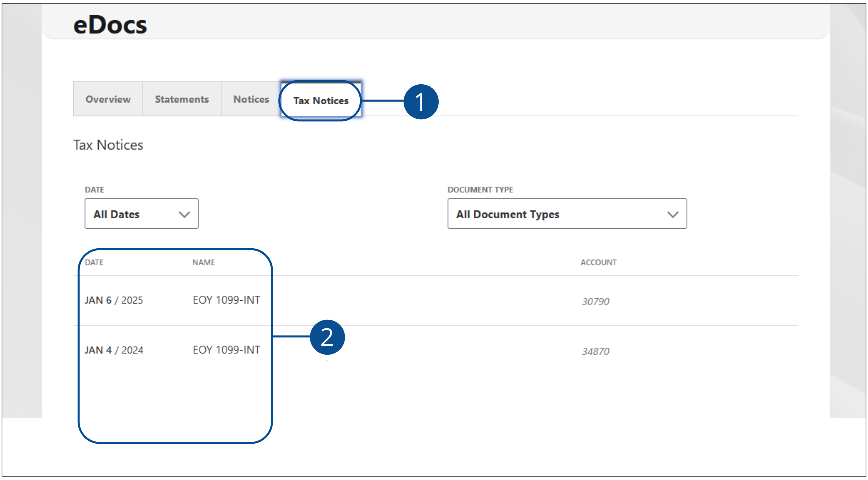
In the **Accounts** tab, click **eDocs**.

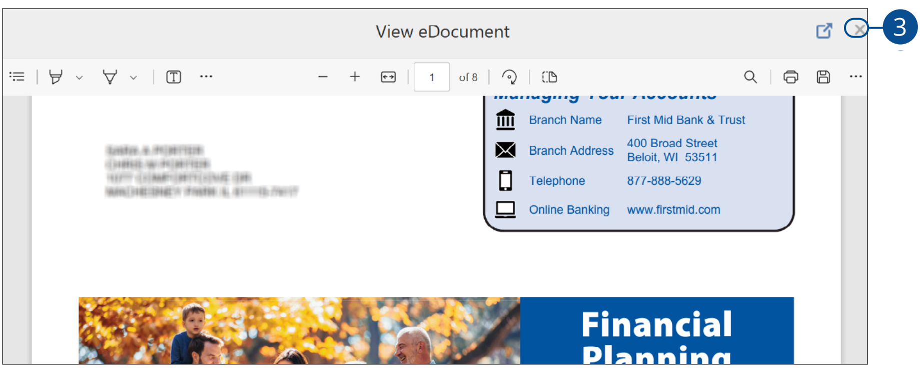
1. Click the next to **Subscription Settings**.
2. Click the icon to update your subscriptions.
3. Select the radial icon in the Online column for the accounts you want to enroll.
4. Click the **Continue** button when finished.



5. Read the disclosure, and if you agree, check the box **I Agree.**
6. Click the **Save** button.

View Statements





In the **Accounts** tab, click **eDocs**.

1. Click the **Statements** tab.
2. Click the name of the statement.
3. Click the **X** button when finished.

Note: From the eDocs viewer, you can click on the icons along the top to annotate, print or save the eStatement or Notice.

Services

Check Services

Within check services, you can place a stop payment on pending checks.

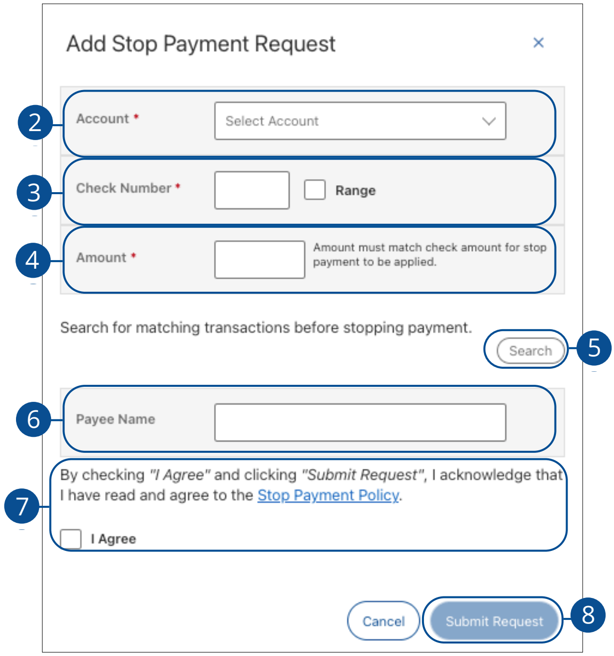
Stop Payment

Use Stop Payments to cancel a check before it can post.

Note: Any Stop Payment requests made on a check through digital banking are permanent and the stop payment fee will be automatically deducted from your account.

In the **Accounts** tab, click **Stop Pay/Reorder Checks**.

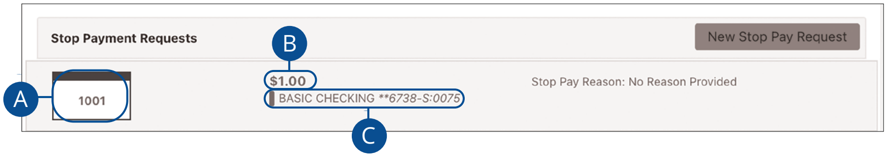
1. Click the **New Stop Pay Request** button to initiate a stop payment.



2. Select the account against which the check was written.
3. Enter an individual Check Number or select the Range option to enter a range of checks. Be sure to read the Stop Payment Policy to understand the cost (if any) for submitting a request.
4. Enter the amount of the check.
5. Click the **Search** button to verify that the check(s) you are stopping hasn't already posted.
6. Enter a payee name.
7. Read and agree to the Stop Payment policy before submitting your request. Click the 'I Agree' checkbox.
8. Click the **Submit Request** button to finalize and submit the request.

Stop Payment History

Stop payment history is automatically displayed on the Stop Payment screen.



In the **Accounts** tab, click **Stop Pay/Reorder Checks**.

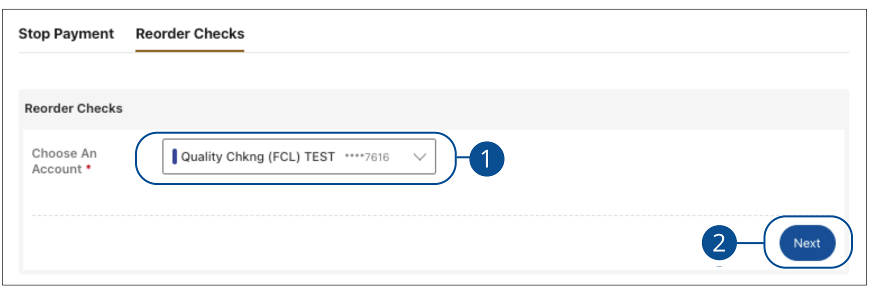
A. The check number is listed for each stop payment request. If a range of checks is submitted as a single request, the range is listed rather than the single check number.

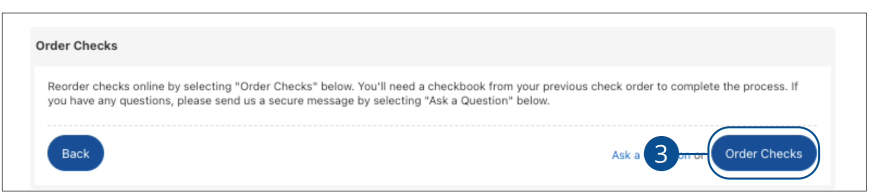
B. If an amount was provided for the stop payment request, it is listed above the account nickname.

C. The account color and nickname submitted with the stop request is displayed.

Reorder Checks

You are able to reorder checks for you accounts through our online banking.





In the **Accounts** tab, click **Stop Pay/Reoder Checks**. Then click the **Reorder Checks** tab.

1. Choose the account from the drop-down menu.

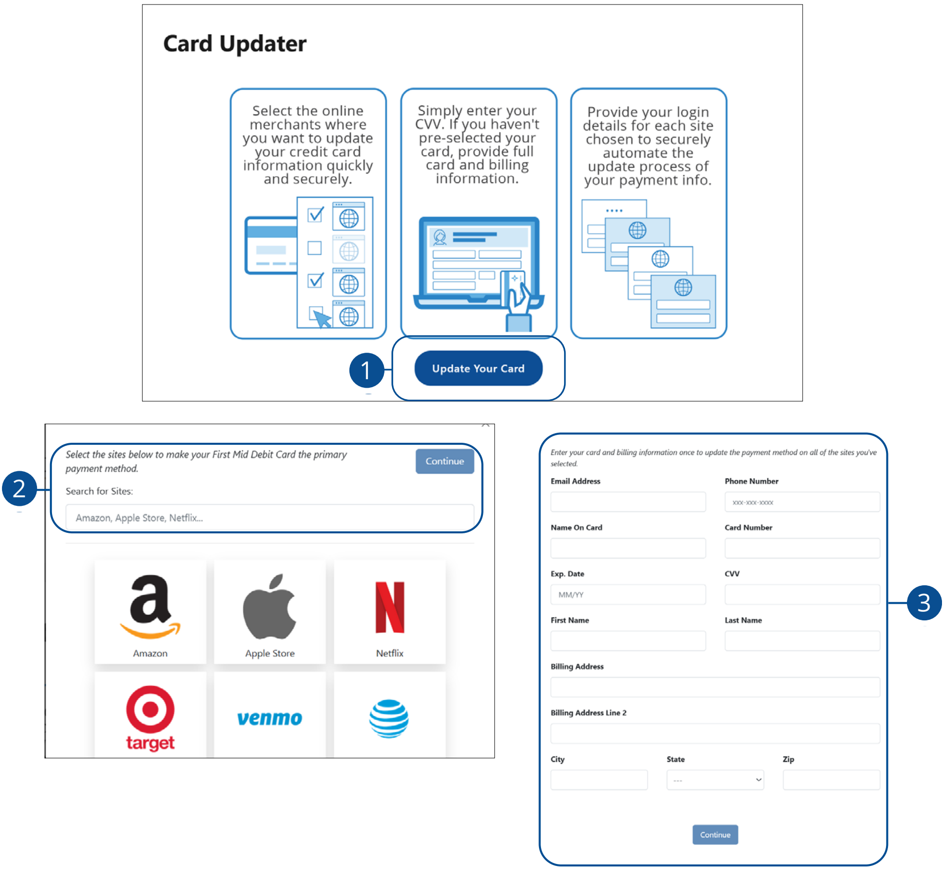
2. Click the **Next** button.

3. Click the **Order Checks** button.

Services

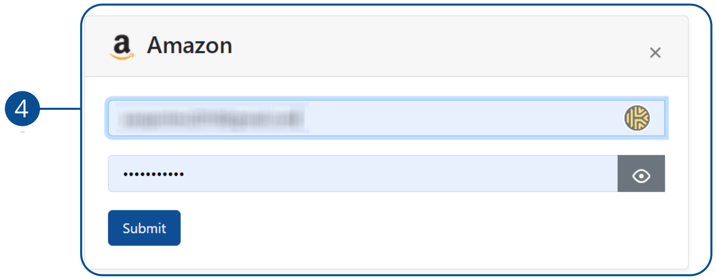
Card Updater

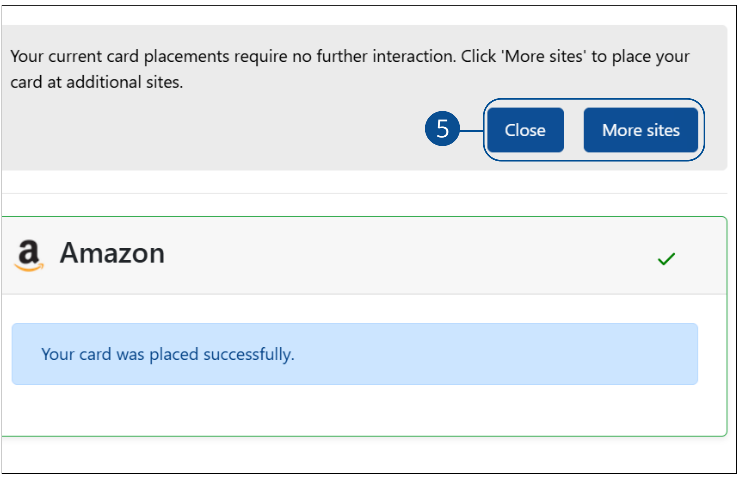
Card Updater allows you to simplify updating your debit card information with merchants who store card details for payments.



In the **Card Management** tab, click **Card Updater**.

1. Click the **Update Your Card** button
2. Select the sites where you would like to update your First Mid debit card. Click the **Continue** button.
3. Enter your card and billing information once to update the payment method on the sites that you selected. Click the **Continue** button.





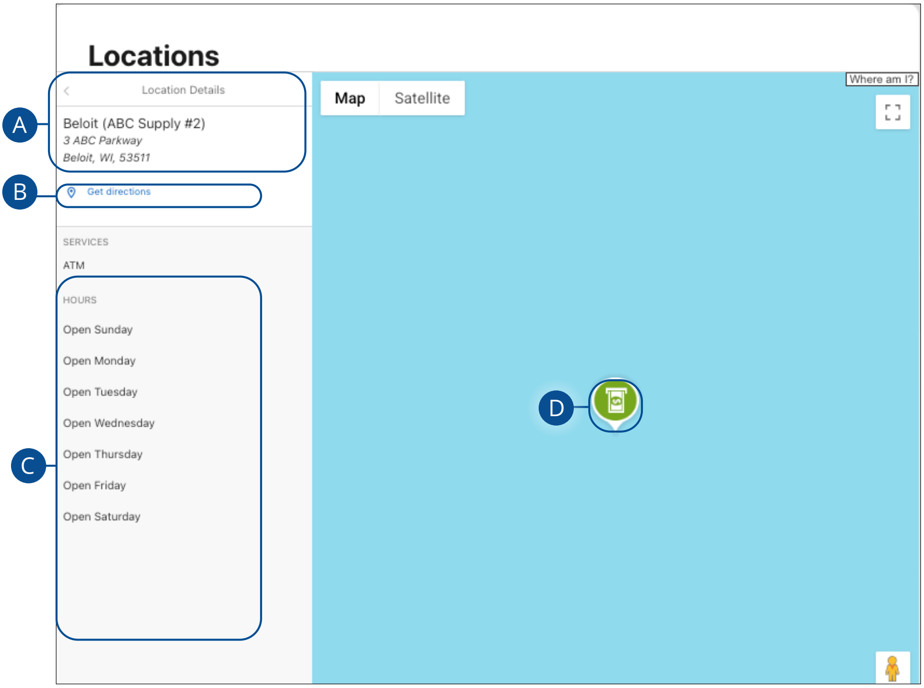
4. Enter your login information for each merchant site(s) you selected. Click the **Submit** button.

5. You will receive a message when the card has been added. Click the **Close** button or, to add your card to additional sites, choose **More Sites**.

Services

Locations

If you need to locate First Mid Branches or ATMs, we can help you find locations nearest you.



In the **Tools** tab, click **Locations**.

A. The search bar allows you to find locations within a specific location.

B. You can locate a First Mid Branch or ATM by checking the appropriate box.

C. Details about First Mid Branches or ATMs are displayed on the left side of the page.

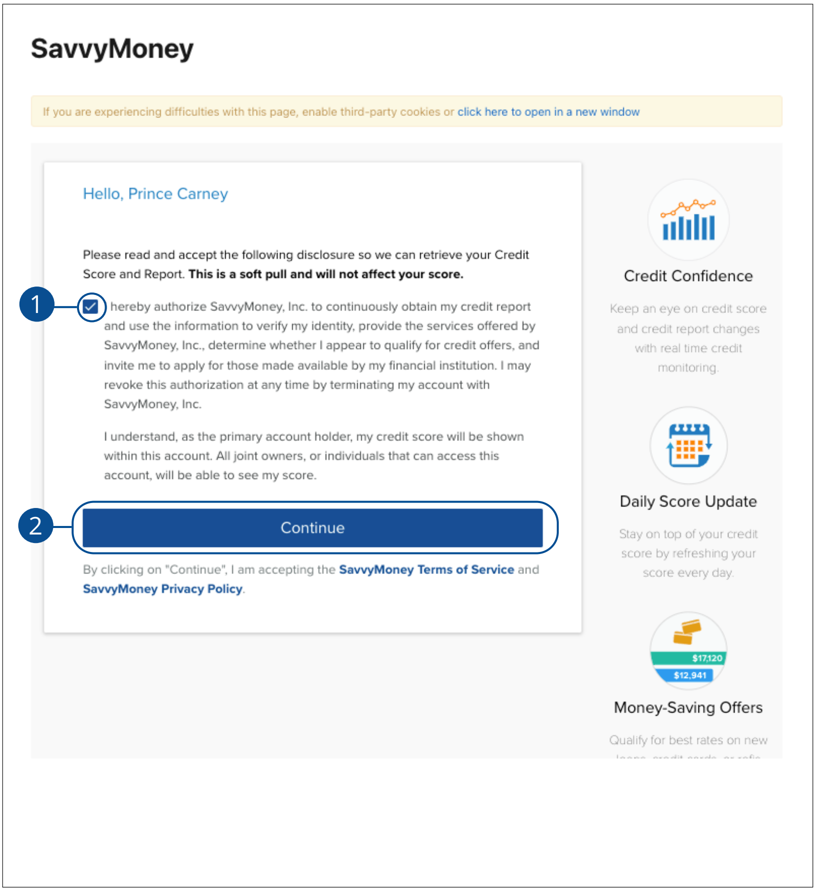
D. First Mid Branches or ATMs are marked on the map within their specific locations. Click a location for additional information.

Services

Savvy Money

Keep an eye on credit score and credit report changes with real time credit monitoring.

Enrolling in Savvy Money

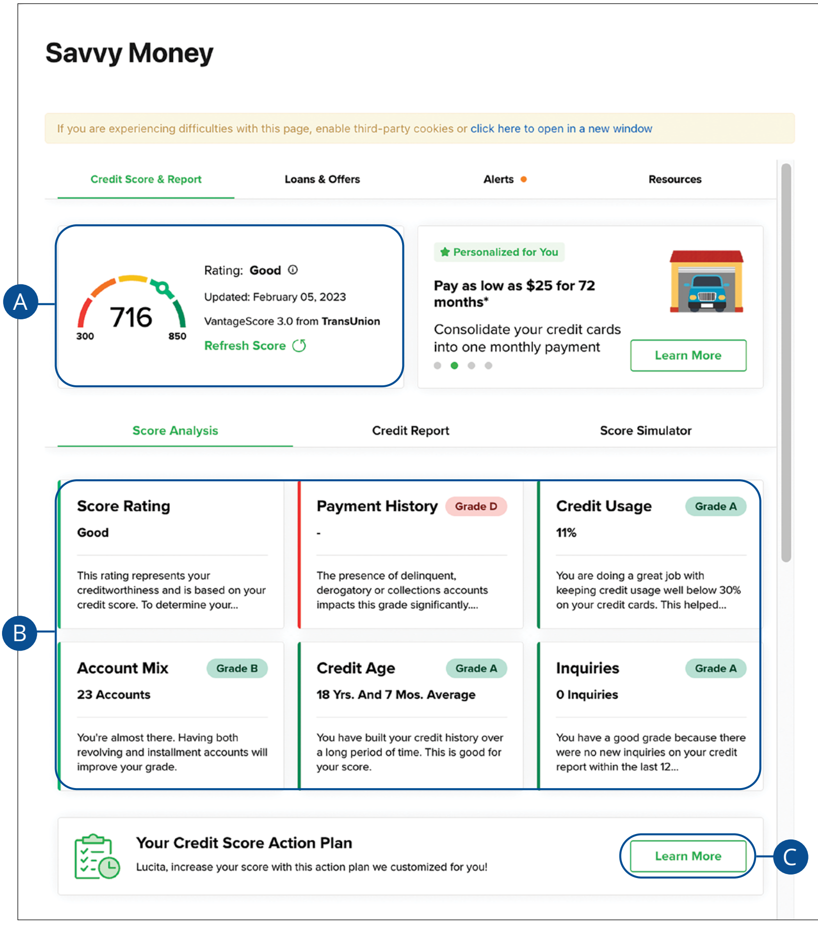


In the **Financial Planning** tab, click **Credit Score & Report**.

1. Authorize SavvyMoney to continuously obtain your credit report.
2. Click **Continue** to view your credit score information.

Credit Score & Report

View your credit score and which factors are affecting your credit score.

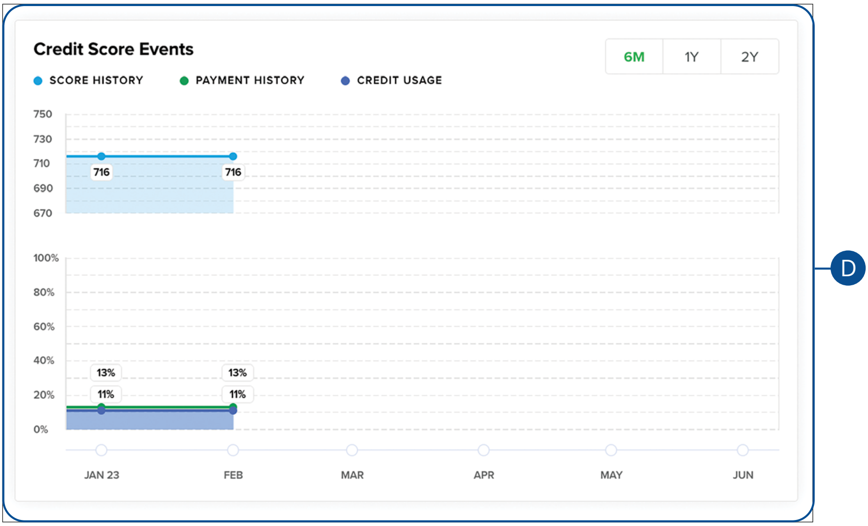


In the **Financial Planning** tab, click **Credit Score & Report**.

A. View your current credit score.

B. Click a card to view more information.

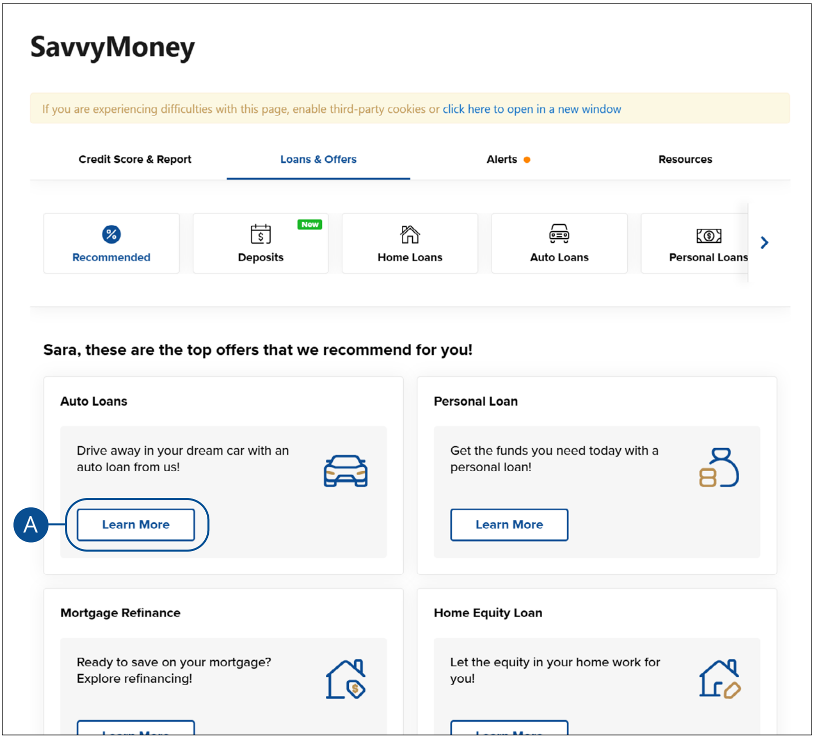
C. Click the **Learn More** button to view your credit score action plan.



D. View events which are affecting your credit score.

Loans & Offers

View your current offers.

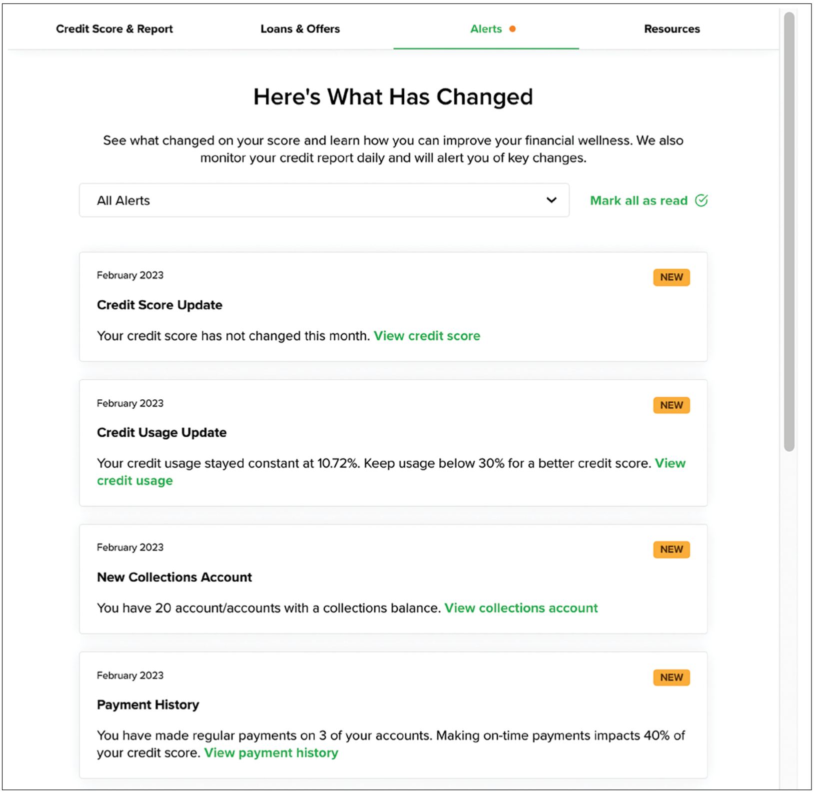


In the **Financial Planning** tab, click **Credit Score & Report**. Then click the **Loans & Offers** tab.

A. Click the **Learn More** button to view more information.

Alerts

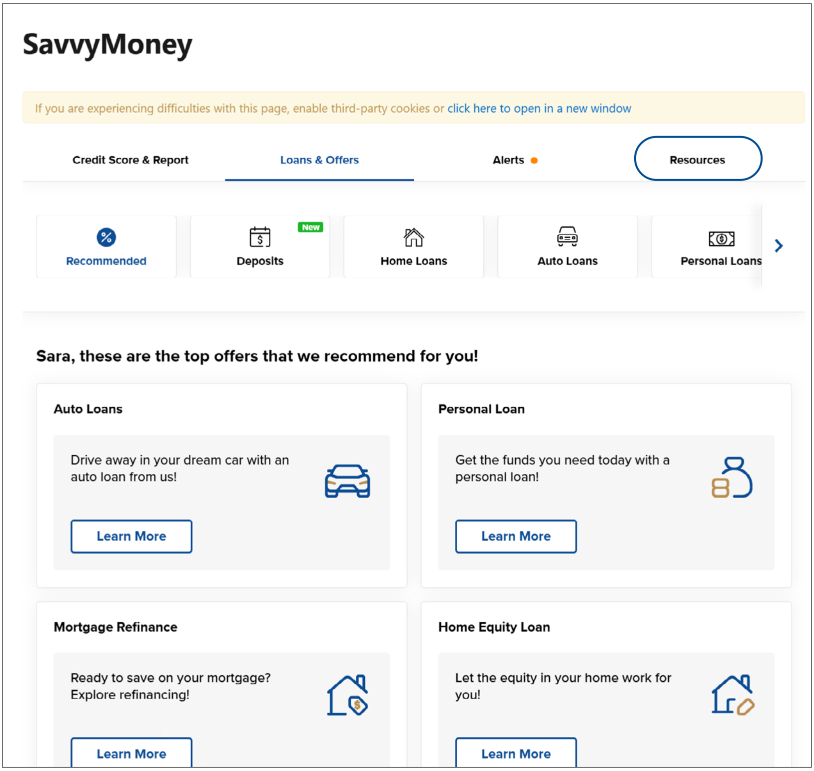
See what changed on your score



In the **Financial Planning** tab, click **Credit Score & Report**. Then click the **Alerts** tab.

Resources

Learn more about your credit score and money.

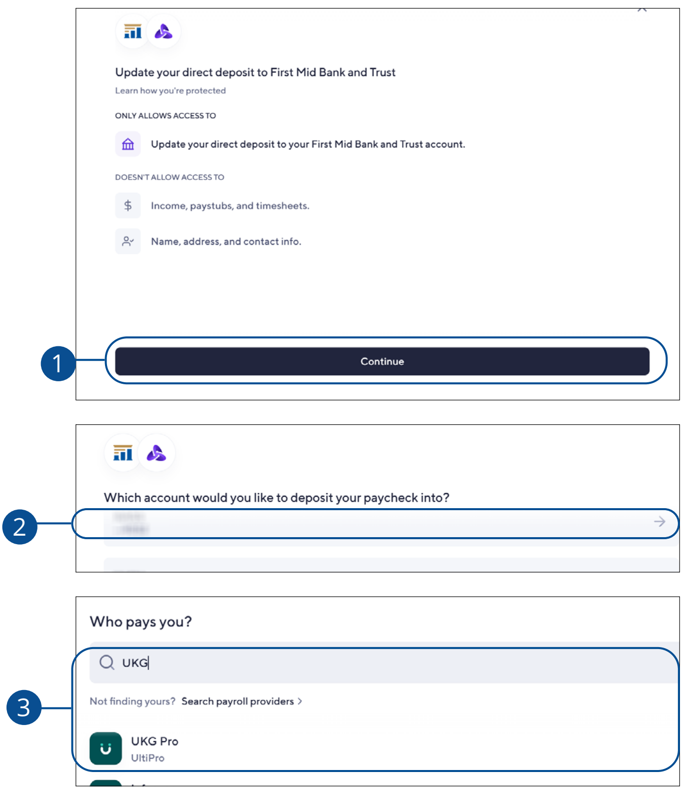


In the **Financial Planning** tab, click **Credit Score & Report**. Then click the **Resources** tab.

Direct Deposit Switch

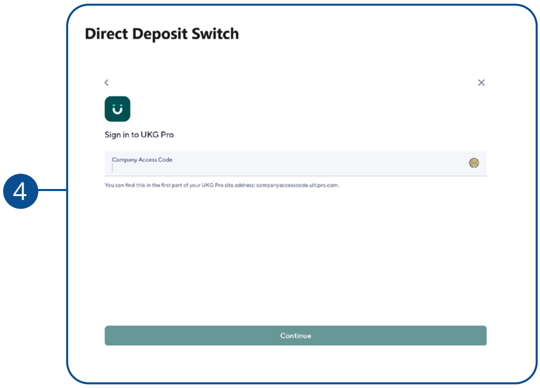
Direct Deposits

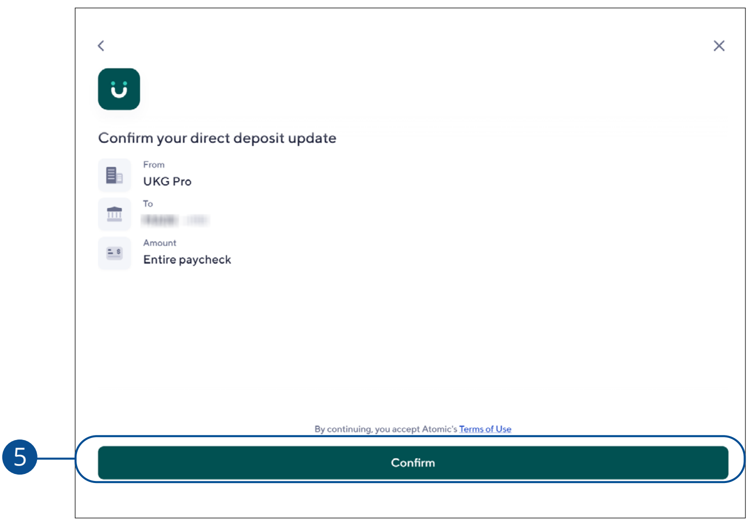
Switching your accounts to First Mid is quick and easy.



In the **Accounts** tab, click **Direct Deposit Switch**.

1. To update your Direct Deposit to First Mid Bank & Trust, click the **Continue** button.
2. Choose the account you would like to have your direct deposit go into.
3. Find your employer name from Popular choices or type in your Employer or payroll provider name in the search field.





4. Enter your credentials for your employer/payroll provider's website. Click the **Continue** button.

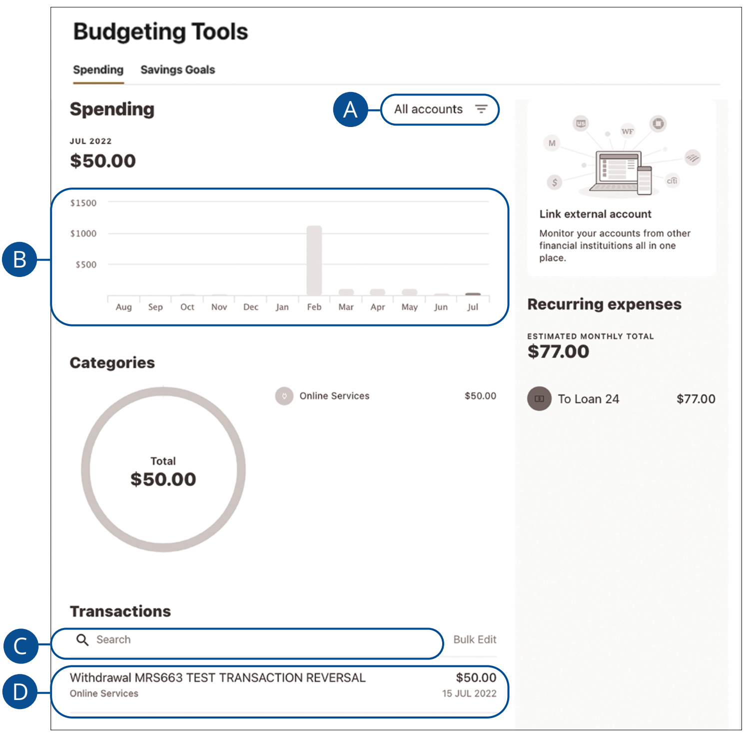
5. Verify your choices, then click the **Confirm** button.

Financial Planning

Budgeting Tools

Spending

The spending tool helps you stay on top of your expenses and helps you understand and organize how you are spending your money. Your spending habits are organized in a bar chart for you to easily see your smallest and largest expenses. Seeing your expenses broken down allows you to choose where you can change your spending habits to save more.



In the **Financial Planning** tab, select **Budgeting Tools**.

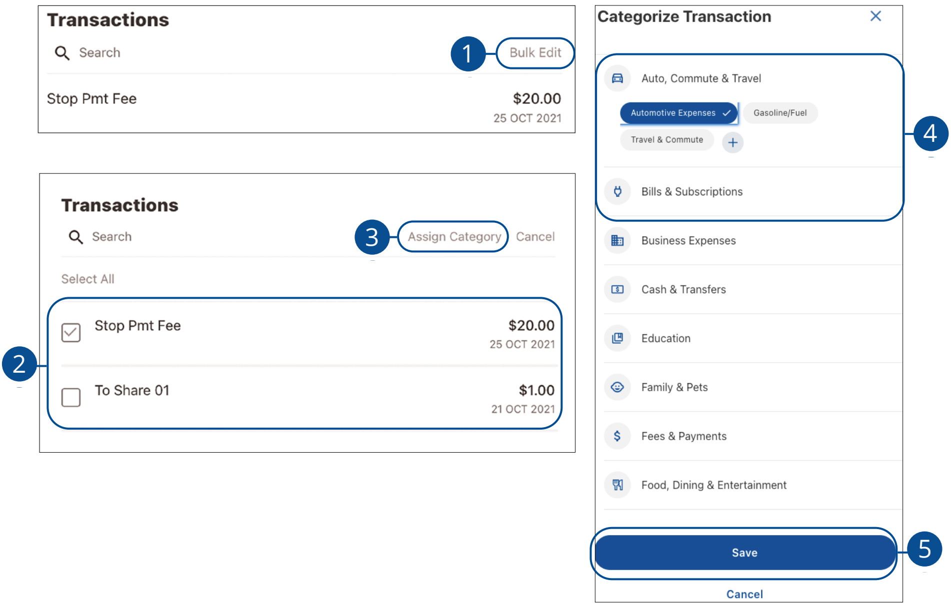
A. Click the “All accounts” link to filter which accounts are included. Select or deselect accounts to include in data.

B. Click the graph to view a list of transactions.

C. Use the search bar to search for transactions.

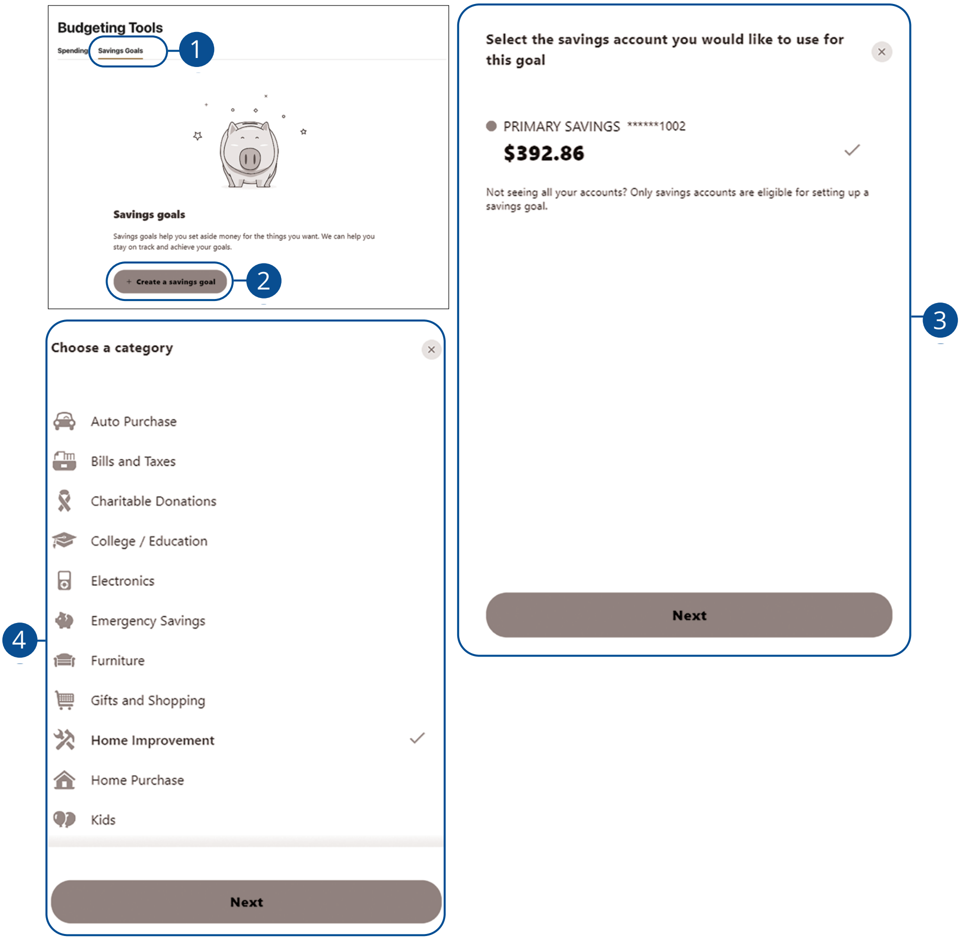
D. Click a transaction to view additional details.

Bulk Categorize Transactions



1. Click the “Bulk Edit” link to edit the transaction’s categories.
2. Check the transactions you would like to categorize.
3. Click the “Assign Category” link.
4. Select a category.
5. Click the **Save** button.

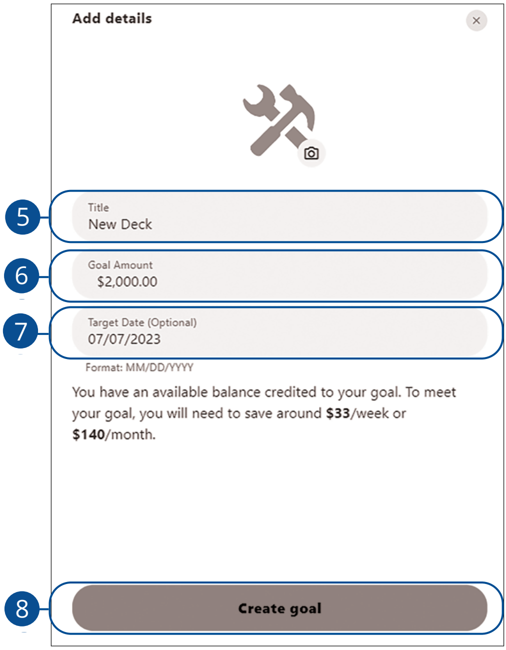
Savings Goals



In the **Financial Planning** tab, select **Savings Goals**.

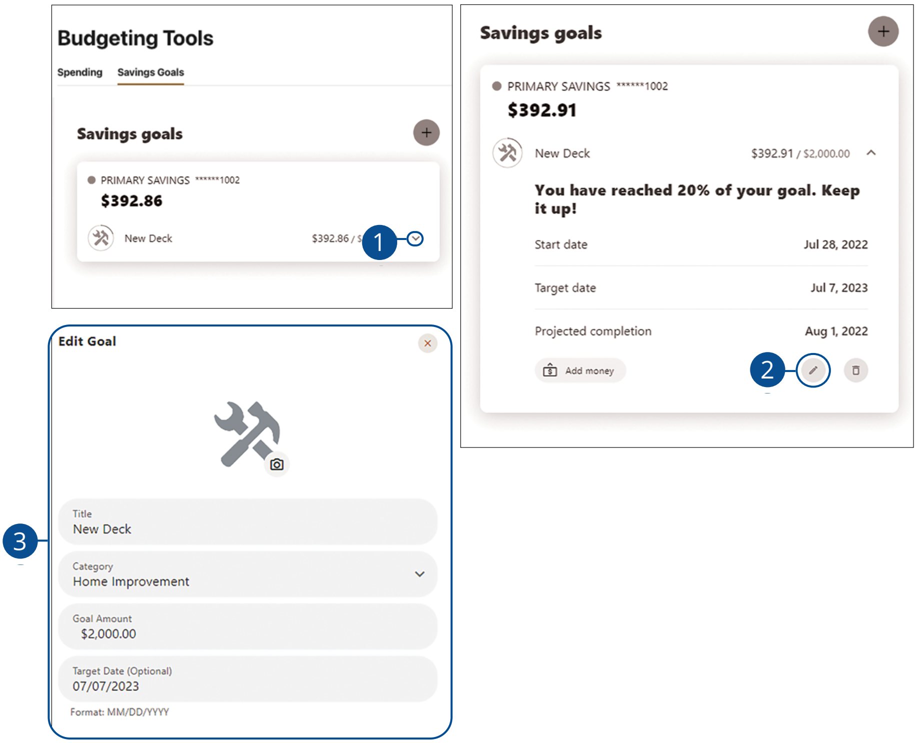
1. Click the **Savings Goals** tab.
2. Click the **Create a savings goal**.
3. Select an account to use for this goal and click the **Next** button.
4. Select a category and click the **Next** button.

Note: Only Savings Account Types are eligible to set up Savings Goals.



5. Enter a title.
6. Enter a goal amount.
7. (Optional) Select a target date.
8. Click the **Create goal** button.

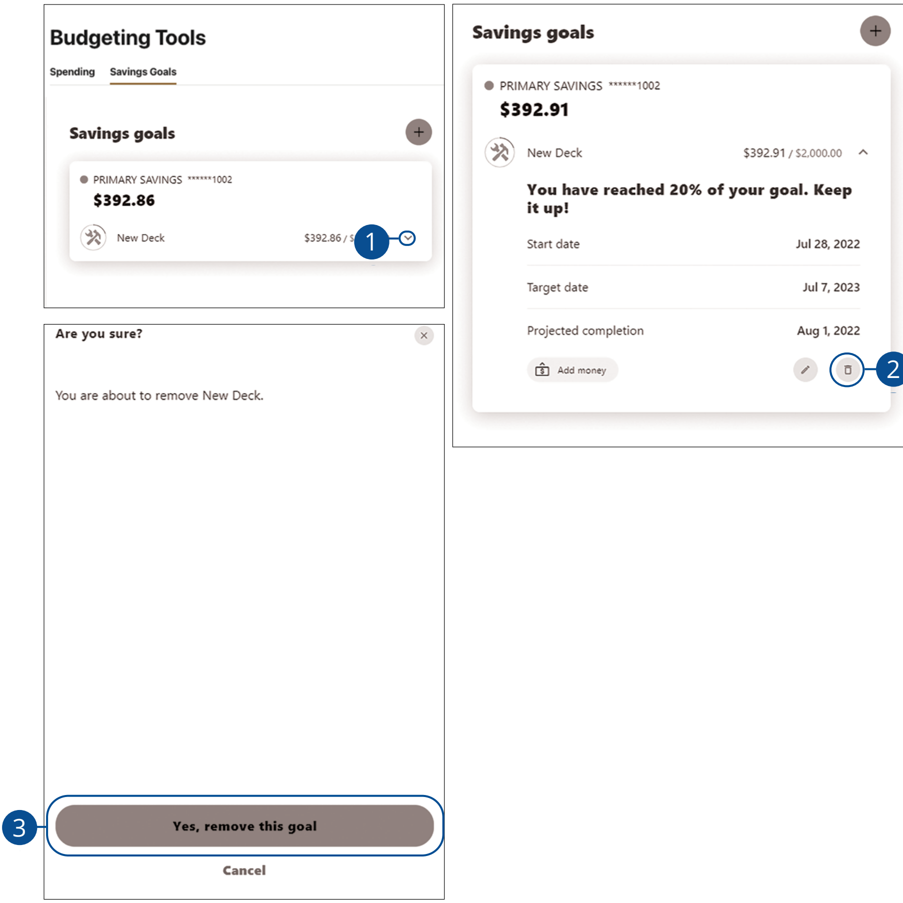
Edit a Savings Goals



In the **Financial Planning** tab, select **Savings Goals**.

1. Click the icon to expand a savings goal.
2. Click the icon.
3. Make the necessary changes.

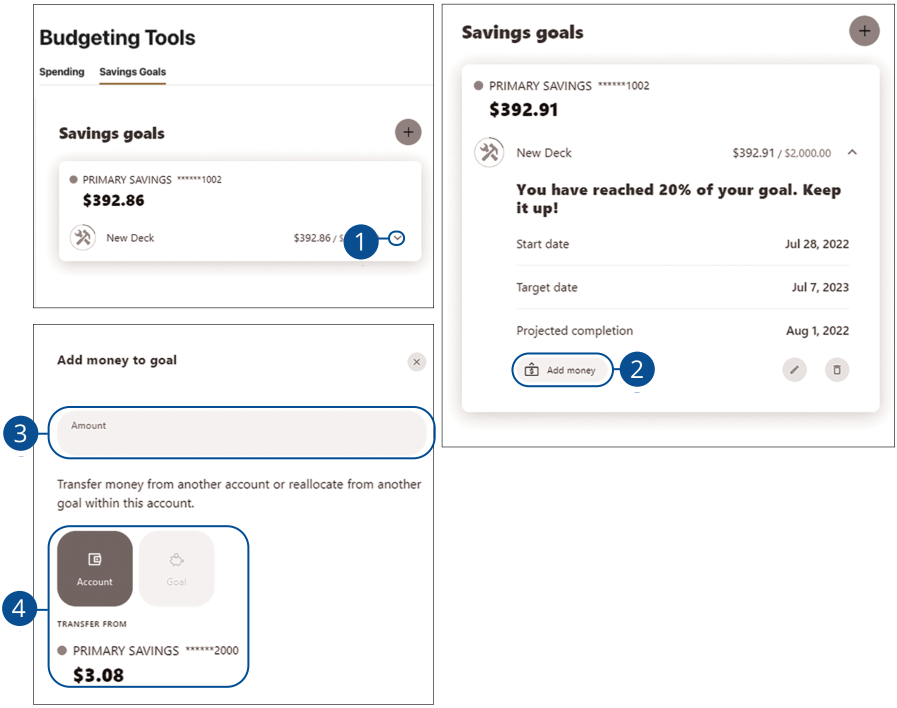
Edit



In the **Financial Planning** tab, select **Savings Goals**

1. Click the icon to expand a savings goal.
2. Click the icon.
3. Click the **Yes, remove this goal** button.

Add Money to a Savings Goals



In the **Financial Planning** tab, select **Savings Goals**.

1. Click the ∨ icon to expand a savings goal.
2. Click the **Add money** button.
3. Enter an amount.
4. Choose where to transfer the money from.

First Mid
BANK & TRUST

If you have any questions, please contact First Mid Customer Support.

Call us at 877-888-5629.

Online Chat available at www.firstmid.com.

Send us a Secure Message within the Online and Mobile Banking platforms.

Visit www.firstmid.com/contact/ for customer support hours.

EQUAL HOUSING LENDER
Member FDIC