Express Pay: Creating an Account & Making Payments



Creating an Account:

Creating an account allows you to save your payment options, send one-time payments, and view your transaction history.

Step 1

On the Welcome screen, click
 Create Account right below the Login button.

| | rst Mid | |
|-----------------------|---|-------------------------------------|
| Need help? Contact us | at 1-877-888-5629. | |
| Welcome | e to First Mid Bank & | Trust's Online Payment Portal! |
| To make a one-t | ime loan payment, click on Pay Now , o | or enter your credentials to login. |
| You can also clic | ck on Create Account to save paymen | nt information for future use. |
| | | PAY NOW |
| | | First Mid -Loan Payment |
| | Returning Users * | Enter User Name |
| | | Enter Password |
| | | Forgot username or password? |
| | × | LOGIN 🕨 |
| | | Create Account |
| | | |
| | | |
| | Business Account? | |
| | Username * | someone@example.com |
| | Confirm Username * | someone@example.com |
| | First Name * | |
| | | |
| | Last Name * | |
| | Secret Question * | |
| | Secret Answer * | |
| | Confirm Secret Answer* | |
| ıg | | |
| C | Address * | Address is required |
| | Suite/APT# | |
| | City * | City is required |
| | State/Region * | Select 🔻 |
| | Postal Code * | Required |
| | Country * | USA 🔻 |
| | Phone | |
| | Drivers License | |
| | DL State | Select 🔻 |
| | Social Security | |
| | | CANCEL REGISTER |

Step 2

• Enter all required information, including your security question and answer.

Click **Register** at the bottom of the screen.

Step 3

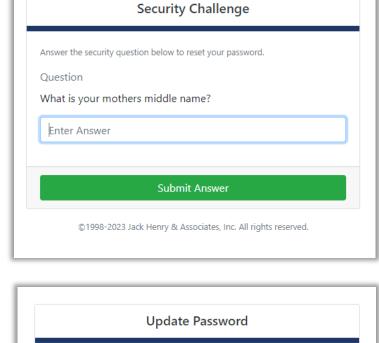
- You will receive on-screen confirmation and an email confirmation. The email will contain a password link.
- To complete the registration, click the link in the email to create your password.





Step 4

 Before setting your password, verify your identity by entering the answer to your security question and click **Submit Answer**.



Step 5

Enter and confirm your new password and click Update Password.

| | Update Password |
|-----------|---|
| Please en | er and confirm a new password. |
| New Pa | sword |
| Enter | New Password |
| Confirm | Password |
| Enter | Confirm Password |
| | |
| | Update Password |
| | ©1998-2023 Jack Henry & Associates, Inc. All rights reserved. |

 Once your password has been updated, close this screen and return to the login page.

Password Update Complete

Your password has been updated. Close this browser tab and return to the login page.

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Step 6

Enter your User Name and your • new Password, then click Login.

| First N BANK & TH | |
|--|--|
| Need help? Contact us at 1-877-888-562 | |
| Welcome to Firs | Mid Bank & Trust's Online Payment Porta |
| | nt, click on Pay Now , or enter your credentials to login. count to save payment information for future use. |
| | |
| | count to save payment information for future use. |
| | PAY NOW |
| | EXAMPLE TO Save payment information for future use. |
| | First Mid -Loan Payment Returning Users |
| | Returning Users |

Making Payments:

Once you are logged in, you can Make a Payment, Edit Payment Options, and Edit Profile.

To make a payment, click

MAKE A PAYMENT EDIT PAYMENT OPTIONS EDIT PROFILE Welcome, Digital Not You? Logout > Scheduled Transactions Edit Next Payment Date Amount Location # of Payments No records found Transaction History Transaction D... Amount Payment Type Status Location Description \$5.00 Visa Declined First Mid -Loan Payment 2 Davs Ago 2 Days Ago \$1.00 Visa Declined First Mid -Loan Payment \$0.15 Savings 2 Days Ago Processed First Mid -Loan Payment

| Make A Payment at the top of the screen. | | FULL TRANSACTION HISTORY |
|---|---|---|
| | BACK Welcome, Digital Not You? Logod Account Validation | |
| Step 1 On the next screen, enter your Loan Account Number and Account Name, then click Validate Account. | To Location Account Number * Account Name * | First Mid -Loan Payment Alice Test VALIDATE ACCOUNT |

Express Pay: Creating an Account & Making Payments

BANK & TRUST

First Mid

Step 2

 Enter your
 Payment Amount, the Pay From
 Account, and
 Payment Date.
 Choose Continue.

PLEASE NOTE:

You can select **Add Payment Option** on this screen if your payment account information has not been saved.

| Account Validation | |
|-----------------------|----------------------------|
| | |
| To Location | First Mid -Loan Payment |
| | |
| Account Number * | |
| Account Name * | Alice Test |
| | |
| | VALIDATE ACCOUNT |
| Account Search Result | |
| | |
| Account Number | |
| | |
| Account Name | Alice Test |
| | |
| Pay This Amount * | Required |
| | Required |
| Pay From Account * | Select ADD PAYMENT OPTION |
| Account Name | Alice Test |
| Account Nume | |
| Payment Date | 11/9/2023 🛱 |
| | |
| | |
| | |

Step 3

- Review the payment information you entered to ensure it is correct.
- At the bottom of the screen, you will find an
 Authorization Agreement.
 After reading the agreement, click Agree and Submit.
- Once submitted, you will receive a confirmation message which will include the transaction Reference Number.
- Click Save Receipt or Print Receipt to keep a copy for your records.

| Amount | \$1.00 |
|-----------------|-----------------------------|
| To Location | First Mid -Loan Payment |
| Account Number | |
| Account Name | Alice Test |
| Account Name | Alice Test |
| Account Type | Checking |
| Routing Number | 00000000 |
| Account Number | XXXXXXXX0000 |
| Name | Test |
| Billing Address | 123 St Mattoon, IL 61938 |
| Email Address | noreply@firstmid.com |

| Authorization Agreement | |
|---|--|
| Test, authorize FM - Merchant Financing to electronically debit my with the Routing Transit Number 000000000 for the amount above. | Checking account XXXXXX0000 |
| I agree to have sufficient funds in my account for the transaction above institution may assess fees if there are insufficient funds in my account. responsibility of FM - Merchant Financing to pay any transaction fees institution. | I acknowledge that it will not be the |
| In the case of a returned transaction, I authorize the resubmission of th additional debit of the above account up to the state maximum return fe | |
| \ensuremath{My} entry of the information above and the acceptance of this agreement transaction. | t shall be my signature to execute this |
| The acceptance of this agreement may be revoked, prior to the processi at 877-888-5629. | ng of this transaction, by contacting us |
| | CANCEL AGREE AND SUBMIT |
| | MEMBER FDIC 🖻 EQUAL HOUSING LE |



Payment Options



Step 4

- Navigate back to your Express Pay home screen to view your
 Transaction History or Edit Payment Options.
- To add and save a new "Pay From Account", click Edit Payment Options.

| | , Digital 🛛 | lot You? Logout 🕨 | | | MAKE A PAYMENT | EDIT PAYMENT OPTIONS | EDIT PROFILE |
|----------------|----------------------|-------------------|--------------------|------------------|----------------|----------------------|--------------|
| Scheduled | d Transac | tions | | | | | |
| | nent Date | Amount | Location | | | # of Payment | |
| Edit Next Payn | nem Date | | | | | | |
| Edit Next Payn | ion Date | | | No records found | | | |
| Transactio | on History | 1 | Status | | r | rescription | |
| | | | Status Declined | No records found | C | escription | |
| Transactio | on History Amount | Payment Type | | Location | 3 | escription | |

Step 5

- Select Add
 Payment Option.
- Enter your Bank
 Account or Card
 information you would
 like to save as a new
 "Pay From Account."
- After entering all required information, click Add Payment to save the new Payment Option.

| | | | | MEMBER FDIC 1 EG | UAL HOUSING LEND |
|--------------------|------------|---|----------------|-------------------------------------|------------------|
| | | | | ©1998-2023 Jack Henry & Associates, | |
| | | | | | |
| | | | | | |
| | | | | | |
| Add Payment Option | | | | | |
| | | | | Same as profile | |
| Payment Type * | Bank | | Address * | | |
| | | | Address | | |
| Account Type * | Checking • | | | | |
| Name On Account * | | | City * | | |
| | | | | | |
| | | Θ | State/Region * | Select 🔻 | |
| Routing Number * | | | | | |
| Routing Number * | | 0 | Zip * | | |



RESET

ADD PAYMENT